

English
Mobile phone
service guide

한국어
휴대폰 서비스 가이드

中文
手机服务指南

Português
Guia de serviços
de celular

Español
Guía de servicios
de telefonía celular

日本語
ケータイ
サービスガイド



We combine technology with
style to meet your global as well as
domestic communication needs.

Your mobile life — powered by DOCOMO!

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1 With subscription to Type SS Value + **ファミ割★50** or **ひとりでも割★50**
Fami-wari MAX50 Hitoridemo-wari50

Basic monthly charge ¥980

Applies to subscriptions for which an eligible FOMA handset has been purchased under Value Course.
●Fami-wari MAX50 and Hitoridemo-wari50 are offered on the condition of 2 years of continuous subscription and automatically renews unless cancelled by the subscriber. If the discount service is cancelled, or the phone line is cancelled or suspended during the subscription period, a cancellation fee of ¥9,975 will apply, regardless of the length of continuous subscription (except in the month following the completion of the contract).

2 If subscribed to **ファミ割★50** with FOMA
Fami-wari MAX50

Free domestic calls and i-mode mail to family 24 hours a day*

*Domestic calls and i-mode mail to family members (FOMA or mova lines registered in the same Family Discount group) are free (domestic Videophone communications charges will be 60% off). International calls (including calls made abroad), PushTalk, and calls made from mova, including those made using the Dual Network Service are not eligible. There are cases where i-mode mail is not free, such as sending i-shot from mova and sending and receiving mail overseas.
●FOMA service New Billing Plans are eligible.
●Subscription to Fami-wari MAX50 (2-year automatically renewing subscription period, ¥9,975 [incl. tax] cancellation charge) or Family Discount + Hearty Discount is required. Discounts will also apply to those who have used DOCOMO for more than 10 years and subscribe to Family Discount + New Ichinen Discount (1-year automatically renewing subscription period, ¥3,150 [incl. tax] cancellation charge).

3 Support offered in English.

1 「Type SS Value」+ **ファミ割★50** 또는 **ひとりでも割★50** 가입으로
Fami-wari MAX50 Hitoridemo-wari50

월 기본 사용료 980엔

FOMA 대상 기종을 「Value Course」로 구입한 계약 회선이 대상입니다.
●「Fami-wari MAX50」「Hitoridemo-wari50」는 2년 단위의 계속 이용이 조건이며, 해지 신청이 없는 경우는 자동 갱신됩니다. 갱신 후를 포함한 계약 기간 중에 발신 서비스의 해지, 계약 회선의 해지 또는 이용 휴지의 경우는, 계속 이용 기간에 상관없이, 9,975엔의 해약금이 듭니다. 단, 계약 만료월의 익월은 제외됩니다.

2 FOMA로 **ファミ割★50** 에 가입하신 고객이라면
Fami-wari MAX50

가족에의 일본 국내 통화 & i-mode메일 24시간 무료*

*가족 내(동일 「Family 할인」 그룹에 등록된 FOMA 또는 mova 계약 회선)에의 일본 국내 통화 발신 및 그룹 내의 i-mode 메일이 무료 대상입니다(일본 국내 화상 전화 통신료는 60% OFF). 통화의 경우, 국제 통화(해외에서의 이용 포함)・PushTalk・Dual Network Service 이용 시를 포함한 mova에서의 발신 등은 대상에서 제외됩니다. i-mode 메일에 대해서는, mova에서의 i-shot 송신 및 해외에서의 메일 송신 등 일부 무료가 아닌 경우가 있습니다.
●FOMA 서비스 신 요금 플랜이 대상입니다.
●「Fami-wari MAX50」(계약 기간 2년 단위로 자동 갱신, 해약금 9,975엔) 또는 「Family 할인」+ 「Hearty 할인」의 가입이 필요합니다. 계속 이용 기간 10년이 넘는 고객은, 「Family 할인」+ 「(신) Ichinen 할인」(계약 기간 1년 단위로 자동 갱신, 해약금 3,150엔)으로 적용됩니다.

3 한국어로 고객을 지원하고 있습니다.

1 「Type SS Value」+ 加入 **ファミ割★50** 或 **ひとりでも割★50**
Fami-wari MAX50 Hitoridemo-wari50

月租费 980日元

以「Value Course」购买FOMA对象机型的合约对象。
●「Fami-wari MAX50」「Hitoridemo-wari50」以每2年连续使用为条件。如客户不提出取消则将被自动更新。客户在合约期内取消优惠服务、解约或冻结合约时,不论连续使用年数一律收取解约金含税9,975日元。但合约期满月的下月除外。

2 使用FOMA并加入 **ファミ割★50** 的客户
Fami-wari MAX50

拨打给家人的国内电话和i-mode邮件24小时免费*

*家庭成员(加入同一「Family折扣」组内的FOMA或mova的客户)间的国内话费以及收发i-mode邮件为免费(国内可视电话通信费优惠60%)。关于通话服务,国际电话(包括在海外使用)・Push Talk・从mova拨打的电话(包括利用Dual Network Service<一机双频>时)不属于免费范围内。关于i-mode邮件服务,利用mova发送的i-shot以及在海外收发电子邮件等,一部分服务为非免费服务。
●新月租费的FOMA客户为服务对象。
●必须加入「Fami-wari MAX50」(合约期间以2年为单位,将自动更新,解约金含税9,975日元)或者「Family折扣」+「Hearty折扣」。连续使用年数超过10年的客户,需加入「Family折扣」+「(新)Ichinen折扣」(合约期间以1年为单位,将自动更新,解约金含税3,150日元)。

3 以中文为您服务。

Please see the DOCOMO website for product information. <http://www.nttdocomo.co.jp/english/>

상품 정보에 대해서는 DOCOMO 홈페이지를 참조해 주십시오.
<http://www.nttdocomo.co.jp/english/>

关于商品信息请参考DOCOMO的网站。 <http://www.nttdocomo.co.jp/>



1 Type SS Value + **ファミ割★50** ou **ひとりでも割★50**
Fami-wari MAX50 Hitoridemo-wari50

Tarifa Básica Mensal ¥980

Aplicável às linhas de contrato FOMA com aparelhos adquiridos pelo Value Course.
●Fami-wari MAX50 e o Hitoridemo-wari50 têm como condição o uso contínuo por períodos de 2 anos, renovados automaticamente se não houver solicitação de seu cancelamento. Em cancelamento do serviço de desconto, cancelamento ou suspensão do contrato DOCOMO durante o período contratual é aplicada a penalidade por rescisão de ¥9,975, independente do tempo de uso contínuo. Isento da penalidade no mês seguinte ao cumprimento de contrato.

2 O FOMA inscrito no **ファミ割★50** tem
Fami-wari MAX50

Chamadas nacionais e i-mode mail para a família, gratuitas 24 horas*

*Chamadas nacionais feitas para a família (linhas FOMA ou mova inscritas no mesmo grupo de Plano Family) e i-mode mail dentro do mesmo grupo são gratuitas (videofones nacionais com 60% de desconto). Não se aplica a chamadas internacionais (assim como às feitas fora do Japão), Push Talk, chamadas a partir do mova na rede dual. Não se aplica ao envio de i-shot através do mova, ao envio e recepção de email efetuados no exterior.
●Aplicáveis ao Novo Plano Mensal FOMA.
●Requerida a inscrição no Fami-wari MAX50 (período contratual de 2 anos de renovação automática e penalidade por rescisão de ¥9,975) ou no Plano Family + Desconto Hearty. Aquelas acima de 10 anos de tempo de uso contínuo devem estar inscritos no Plano Family + (Novo) Desconto Ichinen (período contratual anual de renovação automática e penalidade por rescisão de ¥3.150).

3 Oferece assistência em português.

1 Con inscripción al "Type SS Value" + **ファミ割★50** o **ひとりでも割★50**
Fami-wari MAX50 Hitoridemo-wari50

Tarifa Básica Mensal ¥980

Aplicable a celulares FOMA adquiridos por "Value Course"
●「Fami-wari MAX50」「Hitoridemo-wari50」: Con la condición de utilizar la misma línea durante 2 años. Si no efectúa la petición del cancelamiento del servicio, éste se renovará automáticamente. Al cancelar el servicio de descuento en el transcurso del contrato, cancelamiento o suspensión temporaria del contrato, independiente al tiempo de uso, la tasa de cancelamiento será de ¥9.975 con IVA, con excepción del mes siguiente a la finalización del contrato.

2 Los usuarios de FOMA inscritos a **ファミ割★50**
Fami-wari MAX50

Llamadas y mails de i-mode en Japón a familiares, gratuitas las 24 horas*

*Las llamadas realizadas dentro de Japón y los envíos/recepciones de mails de i-mode a familiares (registrados en el grupo familiar del "Descuento Family" con contrato de FOMA o mova) serán gratuitas (las llamadas por videofono recibirán un descuento del 60%). En cuanto a las llamadas, en el uso internacional (incluye el uso en el extranjero), Servicio Push Talk, las llamadas por mova incluyendo las realizadas en el Servicio del sistema dual, no recibirán dicho beneficio. En cuanto a los mails de i-mode, en algunos casos como el envío de i-shot desde un mova y los envíos/recepciones en el extranjero, no serán gratuitos.
●Aplicable al Nuevo Plan Tarifario
●Inscripción necesaria al "Fami-wari MAX50" (Contrato de 2 años renovado automáticamente, tarifa de cancelamiento de ¥9.975) o "Descuento Hearty" + "Para los usuarios con más de 10 años de uso, serán aplicables los mismos descuentos con el "Descuento Family" + "(Nuevo) Descuento Ichinen" (Contrato anual renovado automáticamente, tarifa de cancelamiento de ¥3.150).

3 Asesoramiento en español.

1 「タイプSS バリュー」+ **ファミ割★50** または **ひとりでも割★50** ご加入で
Fami-wari MAX50 Hitoridemo-wari50

月額基本使用料 980円

FOMA対象機種を「Vコース」でご購入の契約回線が対象となります。
●「ファミ割MAX50」「ひとりでも割50」は、2年単位の継続利用が条件となり、廃止のお申出がない場合、自動更新となります。更新後を含む契約期間中に割引サービスの廃止、ご契約回線の解約または利用休止の場合は、継続利用期間にかかわらず9,975円の解約金がかかります。ただし契約満了月翌月は除きます。

2 FOMAで **ファミ割★50** にご加入の方なら
Fami-wari MAX50

家族への国内通話&iモードメール 24時間無料*

*家族内(同一「ファミリー割引」グループに登録されたFOMAまたはmova契約回線)への国内通話発信およびグループ内のiモードメールが無料対象となります(国内テレビ電話通信料は60%OFF)。通話については、国際通話(海外でのご利用を含む)・プッシュトーク・デュアルネットワークサービスご利用時を含むmovaからの発信などは対象外です。iモードメールについては、movaからのiショット送信および海外でのメール送受信など一部無料とならないケースがあります。
●FOMAサービス新料金プランが対象となります。
●「ファミ割MAX50」(契約期間2年単位で自動更新,途中解約金9,975円)または「ファミリー割引」+「ハーティ割引」のご加入が必要です。継続利用期間が10年を超える方は、「ファミリー割引」+「(新しい)ちねん割引」(契約期間1年単位で自動更新,途中解約金3,150円)で適用となります。

3 6カ国語でのサポートを行っております。

Informações sobre nossos produtos no website da DOCOMO. <http://www.nttdocomo.co.jp/english/>

Referente a la información de los productos, acceda a la página web DOCOMO. <http://www.nttdocomo.co.jp/english/>

商品情報についてはドコモのホームページを参照下さい。 <http://www.nttdocomo.co.jp/>

* All prices indicated include tax unless otherwise stated. * 표기된 금액은, 특별히 기재가 있는 경우를 제외하고 전부 세금 포함입니다. * Todos los valores indicados incluyen el Impuesto de Consumo, exceto cuando mencionado o contrario. * Todos los precios mencionados incluyen el IVA, excepto los especificados. * 記載金額, 除有特別标记外全部为含税金額. * 表記の金額は, 特に記載のある場合を除き全て税込です.

Choose a plan that's just right for your usage.

Models compatible with Value Course and Basic Course: docomo STYLE series, docomo PRIME series, docomo SMART series, docomo PRO series, Raku-Raku PHONE BASIC S, F-05A, F801i, SH-06A NERV, PRADA Phone by LG, L-02A,

Raku-Raku PHONE 6, Raku-Raku PHONE V, Raku-Raku PHONE IV S, Raku-Raku PHONE PREMIUM, Raku-Raku PHONE BASIC II, L-05A, L-07A, N2502 HIGH-SPEED, F1100, HT1100, 906i/905i/706i/705i series

Value Plan

Applies to FOMA subscriptions for which an eligible handset has

been purchased under Value Course.

Basic charges Choose a plan to match your usage

Value Plan		Basic Plan	
Name of plan	Basic monthly charge	Name of plan	Basic monthly charge
Type SS Value	¥1,957 (¥1,864 excl. tax) Communications allowance ¥1,050 (¥1,000 excl. tax)	Type SS	¥3,780 (¥3,600 excl. tax) Communications allowance ¥1,050 (¥1,000 excl. tax)
Type S Value	¥3,150 (¥3,000 excl. tax) Communications allowance ¥2,100 (¥2,000 excl. tax)	Type S	¥4,830 (¥4,600 excl. tax) Communications allowance ¥2,100 (¥2,000 excl. tax)
Type M Value	¥5,250 (¥5,000 excl. tax) Communications allowance ¥4,200 (¥4,000 excl. tax)	Type M	¥6,930 (¥6,600 excl. tax) Communications allowance ¥4,200 (¥4,000 excl. tax)
Type L Value	¥8,400 (¥8,000 excl. tax) Communications allowance ¥6,300 (¥6,000 excl. tax)	Type L	¥10,080 (¥9,600 excl. tax) Communications allowance ¥6,300 (¥6,000 excl. tax)
Type LL Value	¥13,650 (¥13,000 excl. tax) Communications allowance ¥11,550 (¥11,000 excl. tax)	Type LL	¥15,330 (¥14,600 excl. tax) Communications allowance ¥11,550 (¥11,000 excl. tax)
Type Limit Value	¥2,730 (¥2,600 excl. tax) Communications allowance ¥2,310 (¥2,200 excl. tax)	Type Limit	¥4,410 (¥4,200 excl. tax) Communications allowance ¥2,310 (¥2,200 excl. tax)

For example: 50% OFF on basic monthly charges with Fami-wari Max50 or Hitoridemo-Wari 50

* As the actual amount billed is calculated by adding tax to the total of individual pre-tax amounts, this will differ from the total of individual tax-inclusive amounts. The tax-inclusive amounts shown have been rounded off after the decimal point (excluding those for dialing and communications charges).

- For those who have used DOCOMO for more than 10 years and Hearty Discount subscribers.
- If you have used DOCOMO for more than 10 years and subscribe to Family Discount + New Ichinen Discount (1-year automatically renewing subscription period, ¥3,150 cancellation charge), in the case of Type SS Value your basic monthly charge after discounts will be ¥970.
- If you subscribe to Hearty Discount, the basic monthly charge will be 60% off. In the case of Type SS Value, your basic monthly charge after discounts will be ¥781 (digital communications charges will be the same as charges for voice calls).
- Fami-wari Max50 and Hitoridemo-Wari 50 are offered on the condition of 2 years of continuous subscription and will automatically renew unless cancelled by the subscriber. If the discount service is cancelled, or the phone line is cancelled or suspended during the subscription period, including the period following subscription renewal, a cancellation fee of ¥9,975 (incl. tax) will apply regardless of the length of continuous subscription (except in the month following completion of the contract period).

NEW More mail than talk? Here's a great package deal! Exchange free i-mode mail from within Japan with anyone you like!

Mail Tsukai-hodai

Type Simple Value or Type Simple Value + Fami-wari Max50 or Hitoridemo-wari50 = basic monthly charge of ¥780/month

Pake-hodai simple ¥0 start, packet flat-rate value

i-mode optional service usage charge ¥315/month

[Notes on Type Simple and Type Simple Value] • Pake-hodai simple or Biz-hodai simple subscription is required. [Notes on Value Plans] • Applies to subscriptions for which an eligible FOMA handset has been purchased under Value Course. • Please see p. 8 for details.

Cost of handset With Value Plans, you can choose how to pay for your mobile phone.

When purchasing a mobile phone, you can choose to pay using DOCOMO's monthly installment plan. What's more, there are no installment payment handling fees.

- You can choose to purchase a mobile phone eligible for Value Course using DOCOMO's monthly installment plan (12 or 24 payments), or by cash or credit card, etc.¹ What's more, there are no installment payment handling fees.

1. The identification of the subscriber and a screening process are required to apply for DOCOMO's installment payment service (individual credit purchase brokerage contract/installment sale contract) (see p. 66 for personal identification documents), and monthly installment payments must be made by bank account transfer or credit card.

- You can change models even during the installment payment period.^{2,3} Basic monthly charges will remain the same even after installments have been paid.⁴ The billing plan will be a Value Plan.

2. You can choose whether to pay off the remaining balance in one lump sum, or to continue paying it off by installments. 3. Individual credit purchase brokerage contracts/installment sale contracts are limited to two per FOMA service contract (excluding FOMA 2in1 [B number] contracts). Application for a new individual credit purchase brokerage contract/installment sale contract may be refused based on DOCOMO's screening process even if a total of less than two such contracts are currently subscribed to. 4. If a handset is purchased under Basic Course during subscription to a Value Plan, the Value Plan will be discontinued and a Basic Plan must be chosen.

Bonus Sign up for Mobile Phone Protection & Delivery Service with bonus value!

Compensation for all sorts of trouble, such as water damage, loss and damage beyond repair! With a single phone call, a replacement handset (refurbished product) will be delivered directly to you within 1 to 2 days! No need to visit the shop! If you subscribed to the Mobile Phone Protection & Delivery Service with the same mobile phone for at least 2 years, you will be awarded docomo Points when changing models.^{5,6}

5. Points will not be awarded if the handset applicable for compensation has been changed due to a models change within 2 years. 6. Points can be used towards the handset price when changing models.

7. Charges will apply after the free trial period unless the service is cancelled by the subscriber. 8. In the case of subscribers who signed up for both a Value Plan and Mobile Phone Protection & Delivery Service for the first time, the charge will be free for 30 days starting from the day of contract application. 9. For subscribers who signed up for the service before December 31, 2009, charges will be free for up to three months (with the month that includes the day you first applied for both a Value Plan and Mobile Phone Protection & Delivery Service counted as the first month).

- If you have kept the service and the same phone model for more than two years¹⁰ based on the service usage history counting from the date of handset model change¹¹, we will award you with docomo Points!¹²

10. Points will not be awarded if the handset applicable for compensation has been changed due to a model change in the past two years. 11. When changing models upon fulfillment of the conditions for receiving points. 12. Points can be used towards the handset price when changing models. Furthermore, you can continue to use this service even after using the points.

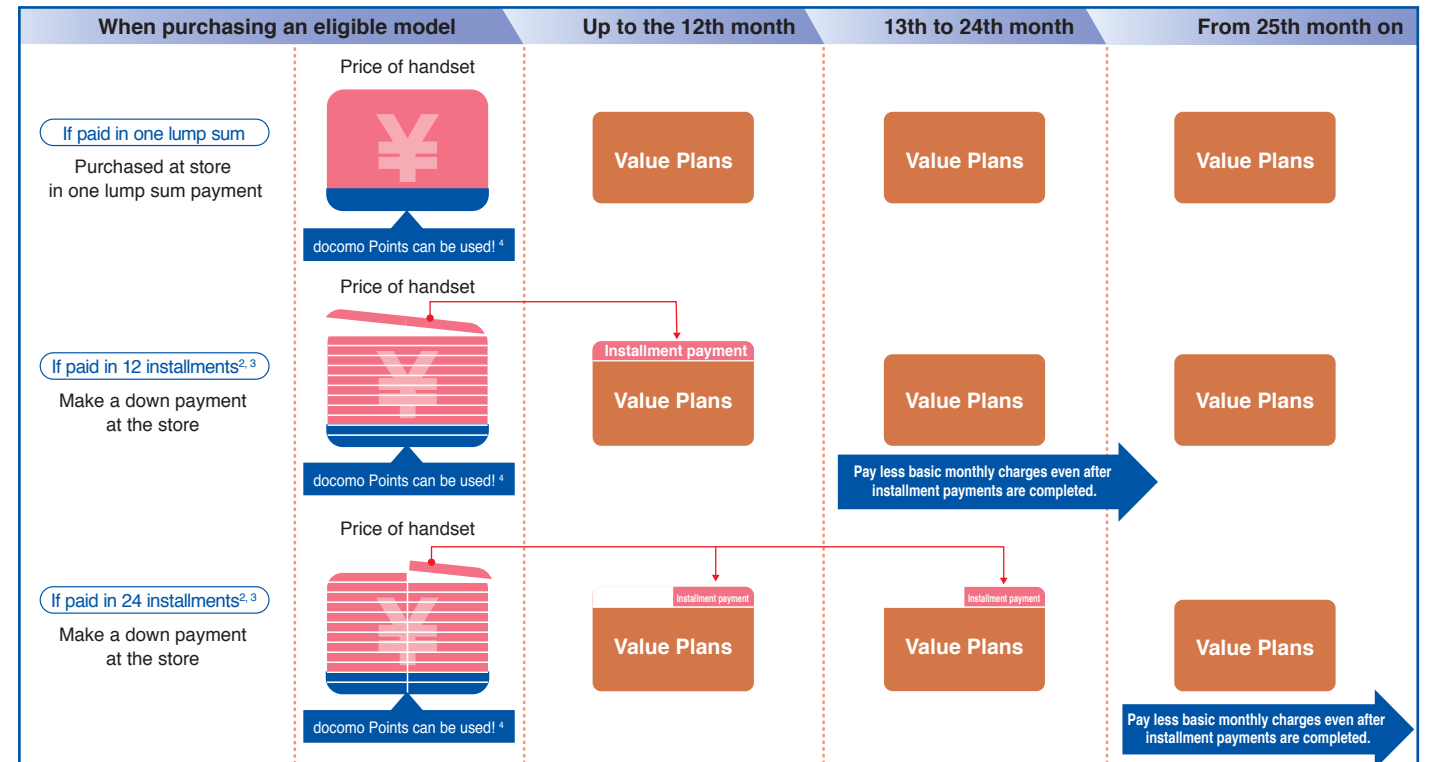
Customers who subscribed to this service before December 31, 2009	The day the bonus is applied	Usage history	If this service (compensation) was not used ¹³	
			If this service (compensation) was used ¹³	Ineligible
Customers who subscribed to this service after January 1, 2010	Subscribers who plan to change phone models before December 31, 2011		3,000 points!	1,000 points!
	Subscribers who plan to change models after January 1, 2012		2,000 points!	Ineligible
Customers who subscribed to this service after January 1, 2010	Subscribers who plan to change models after January 1, 2012		2,000 points!	Ineligible

13. Based on the service usage history in the past two years counting from the applicable date of handset model change.

* The usage charge per replacement is an additional ¥5,250. • For details on Mobile Phone Protection & Delivery Service, please see pages 11-12.

[Notes regarding Value Course]
 <About Value Plans> • Value Plans are available to FOMA service subscribers who purchase an eligible handset at a Value Course store price. • For FOMA service contracts subscribed to under a Value Plan, if a handset is purchased under Basic Course, or is not eligible for Value Course, or if a 2in1 [B number] number is subscribed to using a phone number currently subscribed to a Value Plan, the Value Plan will be discontinued.
 <About individual credit purchase brokerage contracts/installment sale contracts> • There are various requirements for DOCOMO's installment plans (individual credit purchase brokerage contracts/installment sale contracts). • The identification of the subscriber and a screening process are required to apply for an individual credit purchase brokerage contract/installment sale contract (see p. 67 for personal identification documents), and monthly installment payments under these contracts must be made by bank account transfer or credit card. • You can choose to purchase a mobile phone eligible for Value Course by using DOCOMO's installment plan (12 or 24 times [no installment handling fees]) instead of by cash or credit card, etc. (DOCOMO's installment payment service is not available with some mobile phones). • Individual credit purchase brokerage contract/installment sale is a purchasing method in which a FOMA service subscriber purchases a handset, designated by DOCOMO, under a Value Course store price which is determined by the store, and concludes an individual credit purchase brokerage contract/installment sale contract with DOCOMO. The price of the handset, excluding the down payment determined by each store, is paid to DOCOMO in installments. 12-time payment and 24-time payment is available. (No installment payment handling fees apply in either case.) • When you change models or cancel the contract during the installment payment period, you will still be obligated to continue paying for the remaining balance. (The remaining balance can be paid in one lump sum.) • Individual credit purchase brokerage contract/installment sale contracts are limited to two per FOMA service contract (excluding FOMA 2in1 [B number] contracts). Application for a new individual credit purchase brokerage contract/installment sale contract may be refused based on a screening process determined by DOCOMO, even if a total of less than two such contracts are currently subscribed to. • For individual credit purchase brokerage contracts, monthly installment payments will be billed together with usage charges for FOMA service, etc. starting from the month following application. For installment sale contracts, monthly installment payments will be billed together with usage charges for FOMA service, etc. starting from the month following application or the month following the payment method and date will be the same as for usage charges for FOMA service, etc.

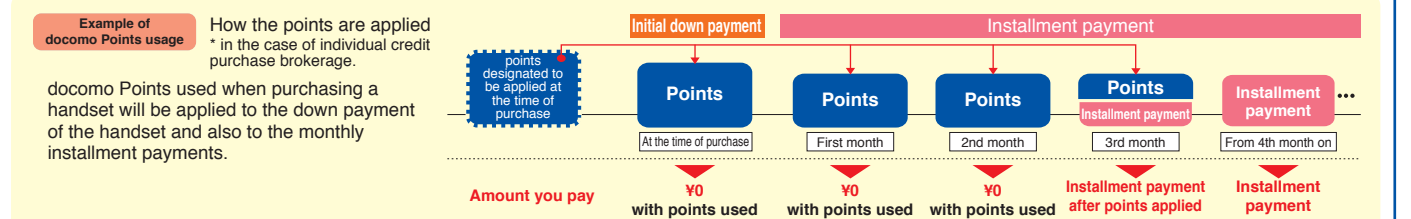
Example of Value Course monthly payments¹



1. Handling fees, voice/data communications charges that exceeded the communications allowance, optional service charges, etc. are not included. 2. Initial down payments vary by store and purchasing conditions. 3. If you change handset models, cancel the contract, etc. before settling all of the installment payments, you will still be obligated to continue paying for the remaining balance. (The remaining balance can be paid in one lump sum.) 4. When using docomo Points to purchase a handset under an individual credit purchase brokerage contract, points will first be applied to the down payment of the handset, if one exists, and then to the monthly installment payments, starting from the first payment, until all remaining points are used up. Only docomo Points which were designated at the time of application for the individual credit purchase brokerage contract may be used.

docomo Points can be used for the initial down payment or the installment payments of Value Course (DOCOMO's installment payment system).

Points can be used in lots of 100, at a rate of 100 points = ¥105. Only docomo Points which were designated at the time of application for the individual credit purchase brokerage/installment sale contract may be used.

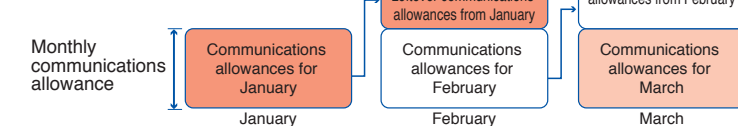


* Points cannot be applied to mobile phone usage charges (including basic monthly charges, voice/data communications charges, optional service usage charges, i-mode information charges, various contract cancellation and handling fees). • When using group billing, points are accrued under the main line, and can only be used by the main line subscriber. However, if a subscriber other than the main line subscriber vows to have received the consent of the main line subscriber, DOCOMO will allow the use of points accrued under the main line based on that promise.

With DOCOMO, communications allowances can be carried over and shared!

- Leftover communications allowances can be carried over for 2 months! And with Family Discount, you can share them with family members!¹
- Won't be reduced even after discounts are applied to basic monthly charges!
- Can be used for various communications such as calls and packets!²

Service Details



If subscribed to Family Discount, leftover communications allowances can be shared in March with family members within the Family Discount group.

1. When communications allowances are carried over from the previous month and the month before, the portion from two months before is prioritized toward covering packet and other communications charges for the current month. When changes are made to your billing plan or when Packet Pack is cancelled, the communications allowances that are carried over will be calculated with the changed rate. i-mode communications allowances with previous moxa billing plans (400 packets) cannot be carried over. However, the leftover number of free packets for FOMA Data Plans will be carried over. When you change billing plans between a FOMA New Billing Plan/old FOMA billing plan and a FOMA Data Plan, communications allowances or free packets that are left over with the former plan cannot be carried over. Communications allowances for Pake-hodai double are not subject to the Two-month CarryOver. 2. Communications allowances do not cover i-mode information charges, DCMX mini, Mobile Payment Service, Collect Calls (106), telegram (115), Directory Assistance inquiry fee (104), international calls supplied by other providers, numbers starting with 0180 or 0570, etc. When subscribed to Pake-hodai double or Pake-hodai simple, communications allowances included in the basic monthly charge and Packet Pack, Two-month CarryOver, and communication allowances shared within the Family Discount or Office Discount group will not be applied to packet communications. • Communications allowances become void if you cancel your DOCOMO service contract.

Discounts on basic monthly charges, dialing/communications charges for families.

Save on basic monthly charges even if your family members are not DOCOMO subscribers.

ファミリー割引 Family Discount

If you wish to save with your family

Topics If you subscribe to **ファミ割★M50 Fami-wari MAX50** with **FOMA** ...

Free domestic calls to family, 24 hours a day

Domestic Videophone calls to family 60% OFF

If you have used DOCOMO more than 10 years

Same applies with Family Discount + New Ichinen Discount subscription

• FOMA service New Billing Plans are eligible. • 2in1 plans other than Type 2in1 (SS to LL, Type Business, Family Wide) are also eligible. • Subscription to Fami-wari MAX50 (2-year automatically renewing subscription period, premature cancellation charge of ¥9,975) or Family Discount + Hearty Discount is required. • Discount takes effect with subscription to Family Discount + New Ichinen Discount (1-year automatically renewing subscription period, premature cancellation charge of ¥3,150) for those with a continuous subscription period of more than 10 years. • Domestic calls made to family members (FOMA or mova lines registered in the same Family Discount group) are free (domestic videophone communications charges will be 60% off). International calls (including calls made abroad), PushTalk, and calls made from mova, including those made using the Dual Network Service, etc. are not eligible. • When newly applying for Family Discount (including simultaneous application for Fami-wari MAX50), discounts apply from the time of application. • When cancelling Family Discount, Fami-wari MAX50, New Ichinen Discount, or Hearty Discount, discounts apply up to the end of the current month. Furthermore, when a change is made to the Family Discount group, discounts will apply to the old group through the current month. • Calls that continue for a prolonged period of time, etc. may be terminated if DOCOMO determines that they will cause harm to DOCOMO's equipment. • If the phone number of a Family Discount group member is also designated as a Yu Yu Call number, Family Discount will take priority and it is therefore recommended to change the number designated under Yu Yu Call. • From 2 to 10 lines can be registered in a single Family Discount group.

[For those using billing plans with a limit function]
When using mova service, sending and receiving mail between Family Discount group members will also not be possible after the limit is exceeded.
*Type Limit, Type Limit Value, Family Wide Limit, Family Wide Limit Value

ファミ割★M50 Fami-wari MAX50

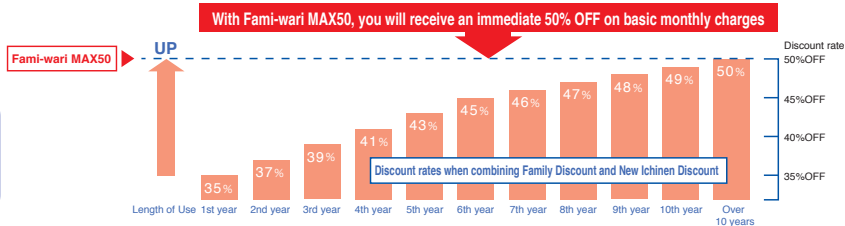
The entire family immediately saves 50% on basic monthly charges!

Application required

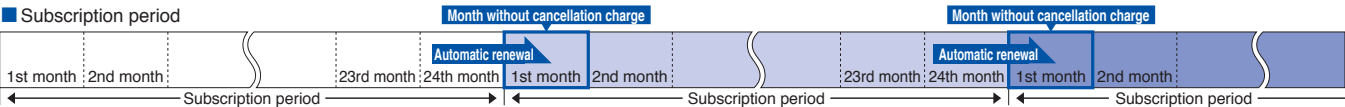
On the condition of 2 years of continuous subscription, basic monthly charges will become 50% OFF.

Immediate 50% OFF on basic monthly charges

Also receive other benefits of Family Discount!



- 50% discount will apply to the basic monthly charge before discounts have been applied.
- Offered on the condition of 2 years of continuous subscription and automatically renews unless cancelled by the subscriber.
- If the Fami-wari MAX50 is cancelled, or the phone line is cancelled or suspended during the subscription period including after renewal of the contract, a cancellation charge of ¥9,975 for Fami-wari MAX50 will apply, regardless of the length of continuous subscription (except in the month following completion of the contract).



● At completion of the contract, lines with over ten years of continuous use, and mova service lines subscribed to Family Wide or Family Wide Limit will be automatically changed to New Ichinen Discount (one-year automatically renewing subscription period, premature cancellation charge of ¥3,150 [¥3,000 excl. tax]). The discount rate and discount details will remain the same even after switching to New Ichinen Discount from Fami-wari MAX50 (the basic monthly charge will be 50% off with subscription to Family Discount and New Ichinen Discount).

- Subscribers of lines whose length of use exceeds ten years and who are subscribed to Family Discount and New Ichinen Discount do not need to apply for Fami-wari MAX50, since the discount rate for basic monthly charges is already 50%.
- Old billing plan subscribers are required to change their plan to a New Billing Plan.

• The discount for basic monthly charges under Fami-wari MAX50 will apply under an agreement to use the same line for two years. • Discounts only apply to basic monthly charges. • The communications allowances included in the basic monthly charges do not change even after discounts have been applied. • If you subscribe to Fami-wari MAX50, only Fami-wari MAX50 is applied to basic monthly charges, and Family Discount is applied to all other charges. • Available with New Billing Plans. Billing plans other than New Billing Plans are not eligible. • Subscription to Family Discount is required. • Lines subscribed to under corporate names and Hearty Discount subscribers are not eligible for Fami-wari MAX50. • FOMA lines subscribed to under Family Wide, Family Wide 2in1, Family Wide Limit, or Family Wide Limit Value, application for Fami-wari MAX50 is necessary in order to be eligible for free calls to Family Discount group members. (mova service is not eligible for free calls within the Family Discount group. Application for Fami-wari MAX50 is not necessary for mova lines subscribed to Family Wide or Family Wide Limit). • Fami-wari MAX50 subscribers are not eligible for Hitoridemowari50, New Ichinen Discount, Ichinen Discount, Long-Term Subscriber Discount, or Hearty Discount. • The subscription period for Fami-wari MAX50 is two years (24 months), with the month following application (or the month of application if made on the first of the month) counted as the first month. • The Fami-wari MAX50 subscription period of two years will automatically renew if the service is not cancelled at the end of the contract. • If Family Discount is cancelled during the Fami-wari MAX50 subscription period, Fami-wari MAX50 will be cancelled and Hitoridemowari50 (Fami-wari MAX50) will be cancelled and Hitoridemowari50 (Fami-wari MAX50) will be cancelled at the end of the contract. • If Family Discount is cancelled during the Fami-wari MAX50 subscription period, Fami-wari MAX50 will be cancelled and Hitoridemowari50 (Fami-wari MAX50) will be cancelled at the end of the contract. • Length of use is calculated with the month following the month in which new subscription was made counted as the first month (or the month of application if made on the first of the month). • Cancellation of Fami-wari MAX50 or cancellation or suspension of the phone service in periods other than the month following completion of the Fami-wari MAX50 subscription period will incur a cancellation charge of ¥9,975 (¥9,500 excl. tax) regardless of the length of continuous subscription. (This charge will be applied even if you apply for New Ichinen Discount when cancelling Fami-wari MAX50. This charge will not be applied when switching from New Ichinen Discount or Ichinen Discount to Fami-wari MAX50. This charge will not be applied when switching from Fami-wari MAX50 to Hearty Discount. However, the subscription period of each discount service will not be continued. • When Fami-wari MAX50 is cancelled, discounts will continue through the month of cancellation. • The discount amount for the basic monthly charges will be rounded to the nearest ¥10. • This discount will be indicated on your bill each month as ファミ割MAX50/ひとりでも割50 (Fami-wari MAX50/Hitoridemowari50).

ファミリー割引 Family Discount

Great savings for the entire family.

Application required

Basic monthly charge 25% OFF

Free i-mode mail between family members¹

Carry over for two months, and then share leftover communications allowances with family members²

Domestic dialing & Videophone charges between family members 30% OFF³

Dialing & Videophone charges to a designated landline phone 10% OFF³

Dialing charges from a designated landline phone to mobile phones within the group Flat rate of ¥10.5 (¥10 excl. tax)/30 sec.⁴

- You can choose separate billing addresses and bank accounts for payment!
- Up to 10 lines can join a group, nationwide!⁵
- Family members who live away from home can be included. Up to third-degree relatives of the main line subscriber can apply. (Subscribers with multiple phone lines under the same name can also apply) *Differs slightly from third-degree relatives defined by law.

When applying* Please note that we must be able to verify that you are a family member. For applicants who have a different surname from the main line subscriber and live at a different address, verification will be made by letter of consent from the main line subscriber or by phone contact to the main line subscriber.

*For more information regarding application procedures and general inquiries, please contact the docomo Foreign Language Information Center on 0120-005-250.

1. Packet communications charges are free only for i-mode mail between members of the same Family Discount group. Charges apply in the cases below.

- Sending i-shot with mova phones ● Sending and receiving Friend Mail ● Sending Timer Mail and MOBACHEMAIL ● Retrieve Selected Mail/Mail Preview Site web operations ● Web operations when using i-mode.net ● Sending and receiving messages outside Japan (No charges will be incurred when sending messages from Japan. However, receiving charges will be incurred. For messages sent to Japan from outside Japan, charges will be incurred by the sender, but not the receiver.) ● Short Mail ● Short Message Service ● Sending and receiving messages using a 2in1 B address ● Sending mail simultaneously to multiple recipients with the FOMA service when a mail address for a line outside of the Family Discount group is included in the destination address list ● Sending and receiving mail to and from your own address ● Incomplete sending or receiving of i-mode mail, etc.

2. Shared according to how much allowance for the month is exceeded. The communications allowance of Pake-hodai double is not subject to the Two-month CarryOver, and cannot be shared between family members. Please refer to p. 4 for details on Two-month CarryOver of communications allowances and how to share them with family members. 3. Does not apply to outgoing/incoming calls using WORLD WING, or to outgoing calls using Home U. 4. Digital communications charges are ¥10.5 (¥10 excl. tax)/16.5 sec. (This charge will not apply to calls made to Home U.) 5. Subscription starts from two lines.

• Covers all billing plans for FOMA and unlimited billing plans for mova. • At the time of new application, one line must be designated as the main phone line. • Only the main phone line subscriber can register the designated landline phone number. • Application and consent to Family Discount can be made by the subscriber, after confirming the consent of all the members comprising the Family Discount group. If monthly charges are paid by a Family Discount group member other than the member applying, the application will be accepted after consent is received from the member responsible for payments. • A landline phone number you can designate for Family Discount is your home telephone number etc. International phone numbers, 3-digit numbers such as directory assistance (104) and the Time (117), operations for services such as Voice Mail Service (1417), numbers starting with 0120, 0570, or 0180, i-shot transmission numbers, public telephone numbers, etc. cannot be designated. • The discount on calls from a designated landline phone to the mobile phones of its Family Discount group will apply only for calls from the following six carriers: NTT East, NTT West, K-Opticom, Kyushu Telecommunication Network, Hokkaido Telecommunication Network, and Energia Communications. However, the discount will not apply if a carrier dialer operator recognition numbers such as 0036, 0033, or 0039 (including the use of ACR function), or if the call is made from an IP phone. • Discounts do not apply to flat-rate monthly charges or limits for Pake-hodai double, Pake-hodai simple, Pake-hodai full, Packet Pack, Biz-hodai double, Biz-hodai simple, Biz-hodai, Kake-Hodai, and PushTalkplus (including administration fee for representative number), or to PushTalk communications charges, Chaku-moji nodai flat-rate charges, Chaku-moji usage charges, DoPa basic/communications charges, HomeU dialing charges, Mobile Phone Protection & Delivery Service monthly charges, information and optional service usage charges for services such as i-mode, etc. • Discounts do not apply to Push Talk communications and sending Chaku-moji. • If a number designated for Yu Yu Call is a telephone number belonging to the Family Discount group or a designated landline phone number, Yu Yu Call will be applied as the dialing charge discount. However, Family Discount will take priority when free dialing charges or 60% off Videophone call charges are applied to communications within the Family Discount group. It is therefore recommended to change numbers designated under Yu Yu Call in such a case. • When subscribing to e-billing, the ¥105 (¥100 excl. tax) discount on the basic monthly charge will only apply to the main line of Family Discount if the main line subscriber uses e-billing. • When payment is overdue by the subscriber responsible for paying monthly charges by single billing, all lines paid by the single billing will be suspended if payment is not made after notice is sent. • When a subscriber wishes to have an itemized statement sent to the billing address and all charges for multiple lines under the Family Discount are billed on a single bill, the statement will be sent to the billing address of the Family Discount group member responsible for paying the charges. If the mailing address for the Itemized Billing Service is to change as a result of applying for Family Discount, the signature and official identification of the Itemized Billing Service subscriber must be submitted with the application. • Shared communications allowances (excluding FOMA Data Plans and Docomo Plan) will be divided in proportion to each line's usage in excess of the communications allowance for the month. Unused communications allowances will be invalid. • Unused communications allowances that remain after Two-month CarryOver is applied can be shared in the month following Family Discount application (applicable charges billed two months later). • The amount of the shared communications allowances is not shown by Charge Notice Service and docomo Charge Information Service. • Sharing allowances with Two-month CarryOver is not possible with Flat-rate Data Plan Standard, Flat-rate Data Plan Standard Value, Flat-Rate Data Plan 64K, Flat-Rate Data Plan HIGH-SPEED, Flat-Rate Data Plan HIGH-SPEED Value, Data Plan SS, Data Plan S Packet Plus, Data Plan M Packet Plus, Data Plan L Packet Plus, or Data Plan LL Packet Plus. • The discount amount for the basic monthly charges will be rounded to the nearest ¥10.

○ Family Discount takes effect from the day of application (applicable charges billed the following month). Discounts towards dialing/communications charges take effect from the time of application. When cancelling Family Discount, discounts apply up to the end of the current month (applicable charges billed the following month). Some changes such as changes to the Family Discount group or to the designated landline phone number, may take effect the following month. Even if Family Discount has already been applied, if DOCOMO discovers lines not eligible for the discount, all or part of the Family Discount group may have the discount cancelled.

ひとりでも割★50 Hitoridemowari50

Save even if your family members are not DOCOMO subscribers.

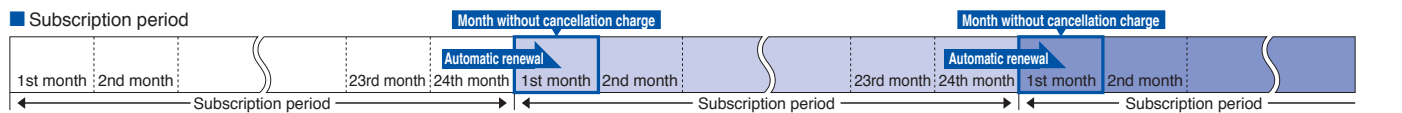
Application required

Immediate 50% OFF on basic monthly charges

With Hitoridemowari50, you will receive an immediate 50% OFF on basic monthly charges

Basic monthly charges will be 50% OFF on the condition of 2 years of continuous subscription.

- 50% discount will apply to the basic monthly charge before discounts have been applied.
- Offered on the condition of 2 years of continuous subscription and automatically renews unless cancelled by the subscriber.
- If the Hitoridemowari50 is cancelled, or the phone line is cancelled or suspended during the subscription period, including after renewal of the contract, a cancellation charge of ¥9,975 for Hitoridemowari50 will apply, regardless of the length of continuous subscription (except in the month following the completion of the contract).



● Old billing plan subscribers are required to change their plan to a New Billing Plan. • The discount for basic monthly charges under Hitoridemowari50 will apply under an agreement to use the same line for two years. • Discounts only apply to basic monthly charges. • The communications allowances included in the basic monthly charges do not change even after discounts have been applied. • Available with New Billing Plans. Billing plans other than New Billing Plans are not eligible. • Lines subscribed to under corporate names, Family Discount subscribers, or Hearty Discount subscribers are not eligible for this discount. • Hitoridemowari50 subscribers are not eligible for Fami-wari MAX50, New Ichinen Discount, Ichinen Discount, Long-Term Subscriber Discount, or Hearty Discount. • The subscription period for Hitoridemowari50 is 2 years (24 months), with the month following application (or the month of application if made on the first of the month) counted as the first month. • The Hitoridemowari50 subscription period of 2 years will automatically renew if the service is not cancelled at the end of the contract. • If an application for Family Discount is made during the Hitoridemowari50 subscription period, Hitoridemowari50 will be cancelled and Fami-wari MAX50 (2-year subscription period, premature cancellation charge of ¥9,975 [¥9,500 excl. tax]) will automatically be applied. In such a case, the subscription period of Hitoridemowari50 will be continued by Fami-wari MAX50. (No cancellation charge will apply as a result of the change.) • Cancellation of Hitoridemowari50 or cancellation or suspension of the phone service in periods other than the month following the completion of the Hitoridemowari50 subscription period will incur a cancellation charge of ¥9,975 (¥9,500 excl. tax) regardless of the length of continuous subscription. (This charge will be applied even if you apply for New Ichinen Discount when cancelling Hitoridemowari50. This charge will not be applied when switching from Hitoridemowari50 to Hearty Discount.) • Switching from New Ichinen Discount or Ichinen Discount to Hitoridemowari50 will not incur any cancellation charges. However, the subscription period of each discount service will not be continued. • When Hitoridemowari50 is cancelled, discounts will continue through the month of cancellation. • The discount amount for the basic monthly charge will be rounded off to the nearest ¥10. • This discount will be indicated on your bill each month as ファミ割MAX50/ひとりでも割50 (Fami-wari MAX50/Hitoridemowari50).

新 いちねん割引 New Ichinen Discount

The longer your usage, the more you save on basic monthly charges.

Application required

Basic monthly charges discounted according to length of use Up to 25% OFF

On the condition of 1 year of continuous subscription, basic monthly charges will become discounted.

Basic monthly charge discount rate for New Ichinen Discount

Length of Use	1st year	2nd year	3rd year	4th year	5th year	6th year	7th year	8th year	9th year	10th year	Over 10 years
Discount rate	10%	12%	14%	16%	18%	20%	21%	22%	23%	24%	25%

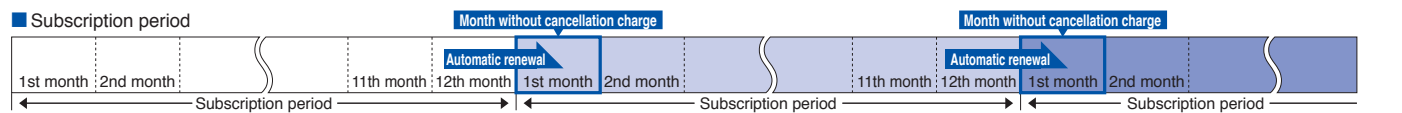
If New Ichinen Discount and Ichinen Discount are not subscribed to... After 1 year of use, the basic monthly charge is automatically discounted (Long-Term Subscriber Discount Service).

Basic monthly charge discount rate

Length of Use	2nd year	3rd year	4th year	5th year	Over 5 years
Discount on basic monthly charge	7%	8%	10%	12%	15%

• Subscribers of Fami-wari MAX50, Hitoridemowari50, Office-wari MAX50, and New Ichinen Discount and Ichinen Discount are not eligible for this service. • Subscribers of Flat-rate Data Plan Standard, Flat-rate Data Plan Standard Value, Flat-Rate Data Plan 64K, Flat-Rate Data Plan 64K Value, Flat-Rate Data Plan HIGH-SPEED, Flat-Rate Data Plan HIGH-SPEED Value, Data Plan SS, Data Plan S Packet Plus, Data Plan M Packet Plus, Data Plan L Packet Plus, and Data Plan LL Packet Plus are not eligible for this service. • If subscription is suspended, the period of service suspension will not be counted towards length of use. • When subscription is changed from mova service to FOMA service, the length of use under Long-Term Subscriber Discount will be continued.

- Offered on the condition of 1 year of continuous subscription and automatically renews unless cancelled by the subscriber.
- If the New Ichinen Discount is cancelled, or the phone line is cancelled or suspended during the subscription period, including after renewal of the contract, a cancellation charge of ¥3,150 for New Ichinen Discount will apply, regardless of the length of continuous subscription (excluding the month following completion of the contract).



- New Billing Plans are eligible for New Ichinen Discount.
- When a current Ichinen Discount subscriber changes to a New Billing Plan, New Ichinen Discount will apply automatically.
- The Ichinen Discount subscription period and length of use will be continued when you change from an old billing plan to a New Billing Plan.

• Discounts only apply to basic monthly charges. • The communications allowances included in the basic monthly charges do not change even after discounts have been applied. • The subscription period for New Ichinen Discount is 1 year (12 months), with the month following application (or the month of application if made on the first of the month) counted as the first month. • The New Ichinen Discount subscription period of 1 year will automatically renew if the service is not cancelled at the end of the contract. • Length of use is calculated with the month following the new subscription counted as the first month (or the month of application if made on the first of the month). • Cancellation of New Ichinen Discount or cancellation or suspension of the phone service in periods other than the month following completion of the New Ichinen Discount contract will incur a cancellation charge of ¥3,150 (¥3,000 excl. tax) regardless of the length of continuous subscription. (This charge will not be applied if you apply for Fami-wari MAX50, Hitoridemowari50, Office-wari MAX50 or Hearty Discount when cancelling New Ichinen Discount.) • Discounts applied to monthly charges for the billing plan according to the applicable discount rate are rounded to the nearest ¥10. In addition, if during the month, an application for New Ichinen Discount is made, or an order is made to cancel/suspend use, to change subscription from mova service to FOMA service, or to change billing plans, the amount of the discount will be calculated on a prorated daily basis and rounded off to the nearest yen. • New Ichinen Discount subscribers are not eligible for Fami-wari MAX50, Hitoridemowari50, Office-wari MAX50, Long-Term Subscriber Discount, or Hearty Discount. • This discount will be indicated on your bill each month as いちねん割引 (Ichinen Discount).

○ New Ichinen Discount takes effect from the day of application. If the New Ichinen Discount is cancelled, discounts will continue through the month of cancellation.

ゆうゆうコール割引 Yu Yu Call Discount

A discount service to save on dialing charges to pre-designated numbers

Application required

Number of designated phone numbers	Up to 5 designated domestic numbers		Up to 2 designated international numbers
	Destination	DOCOMO (FOMA/mova)	Non-DOCOMO mobile phone/PHS/landline/IP phone etc.
Discount rate for dialing/Videophone communications charges ¹		30% ²	10%
Monthly charge			¥189/month (¥180 excl. tax/month)

- 1. Outgoing/incoming calls using WORLD WING and Home U voice communications are not covered. 2. Includes the viewing of Vlive content, calls using Visualnet, etc.
- Covers all billing plans for FOMA and unlimited billing plans for mova. • For calls to international phone numbers, discounts only apply to international calls using WORLD CALL. • Directory assistance (104) and other 3-digit numbers, numbers for operations for services (such as Voice Mail Service [1417], Call Forwarding Service [1421], Short Mail Service [1655], etc.), numbers that start with 0120, 0570, 0180, i-shot transmission numbers, and phone numbers that use non-DOCOMO international services cannot be designated. • Discounts do not apply for PushTalk communications and sending Chaku-moji. • If FOMA service or mova service is cancelled, transferred, suspended or inherited, the discount will apply until the end of the month before cancellation, transfer, suspension or inheritance is requested. • If a number designated for Yu Yu Call is a telephone number belonging to the Family Discount group or the designated landline phone number for a Family Discount group, Yu Yu Call will be applied as the dialing charge discount. However, Family Discount will take priority when free dialing charges or 60% off Videophone call charges (see p. 5 for conditions of applicability) are applied to communications within the Family Discount group. It is therefore recommended to change numbers designated under Yu Yu Call in such a case. • Although you can apply simultaneously for both Yu Yu Call and a New Billing Plan, discounts will only apply to dialing charges, and bonuses (communications allowances given to the other party) are not applicable. However, if you receive an incoming call and the caller is on an old billing and your number is designated under your Yu Yu Call Discount, the bonus (communications allowance given to the other party) will be applied. This bonus will not be applied when receiving calls via Home U.
- The discount applies to dialing/Videophone communications charges incurred from the month after application (charges billed the following month).
- When the designated phone number is changed, discounts on calls or Videophone communications made to the old designated phone number apply through the month of application, while discounts on communications made to the new designated phone number start the following month.

*All prices indicated include tax unless otherwise stated.

Packet Charge Services

パケホダイダブル 定額制

Pake-hodai double

Two-tiered packet flat-rate service for unlimited i-mode and mail usage

Application required

Unlimited use of i-mode and mail with a two-tiered flat rate

- The two-tiered flat rate gives you peace of mind in months of too little or too much i-mode use.
- The limit for i-mode Full Browser communications^{1, 2}, is ¥5,985/month.
- All FOMA New Billing Plans (except for Type Simple and Type Simple Value) are eligible for this service.

1. i-mode Full Browser is a service that enables Internet websites created for PCs to be viewed on the screen of your mobile phone.
2. Available on i-mode Full Browser compatible handsets only.

⚠ Some communications are not covered by the limit. Please refer to the notes below for details on communications eligible for this service.

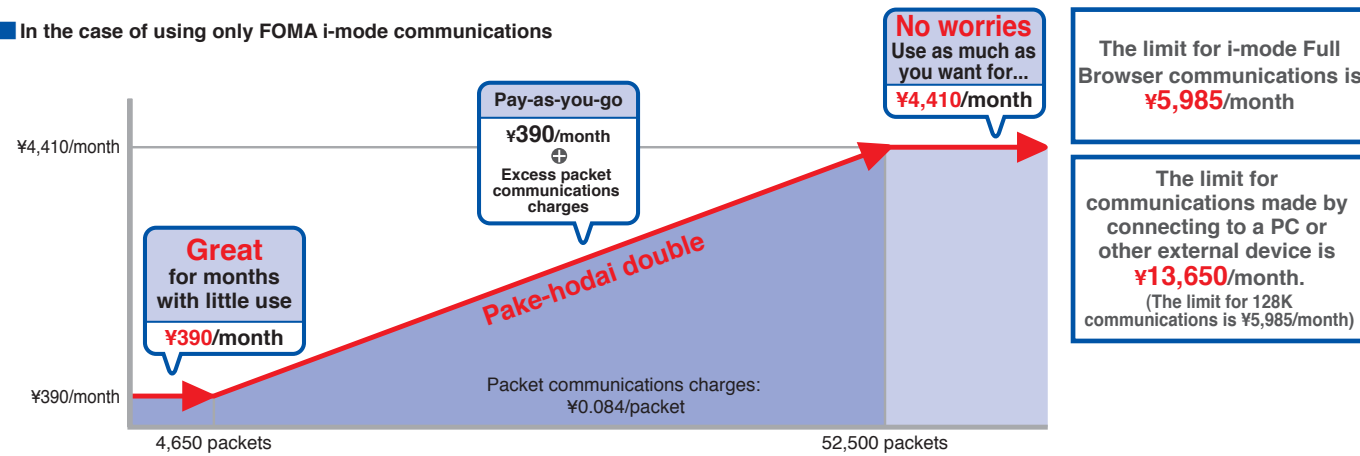
⚠ To avoid high packet communications charges, please use a flat-rate i-mode packet service such as Pake-hodai double if you use Chaku-Uta Full[®], i-appli (Mega Games), i-appli online, i-mode mail (2 MB) attachments, video downloads through i-appli, Video Clips, Uta-hodai, GPS navigation, Kisekai Tool, or i-motion, comics/photo collections, etc. The Pake-hodai double, Pake-hodai simple limit may be reached after using packet communications only a few times.

	Flat-rate charge	Limit	Packet communications charges	Eligible billing plans
i-mode	¥390/month (¥372 excl. tax/month)	¥4,410 (¥4,200 excl. tax/month)	¥0.084 (¥0.08 excl. tax/packet)	FOMA New Billing Plans (except for Type Simple and Type Simple Value)
i-mode Full Browser		¥5,985 (¥5,700 excl. tax/month)		
Communications made by connecting to a PC or other external device.		¥13,650 (¥13,000 excl. tax/month)		
			Up to ¥5,985 (¥5,700 excl. tax/month) → ¥0.084 (¥0.08 excl. tax/packet)	
			From ¥5,985 (¥5,700 excl. tax/month) → ¥0.021 (¥0.02 excl. tax/packet)	

3. 128K communications is a communications system using specific access points at a maximum speed of 128 kbps when receiving/64 kbps when sending. Some models are not compatible with this service. For details, please see the DOCOMO website (data rates are provided on a best-effort basis, and the actual data rate may change depending on the communications environment and network congestion). 4. Requires subscription to mopera U or other Internet provider compliant with 128K communications.

● Packet communications charges are ¥0.21 (¥0.2 excl. tax)/packet when no packet discount service is subscribed to.

In the case of using only FOMA i-mode communications



Usage example

Example	Service	Charge	Limit	Bottom line
①	i-mode + i-mode Full Browser	¥1,680 (20,000 packets) + ¥840 (10,000 packets)	Stops at the ¥4,410 limit	¥2,520 (total of 30,000 packets)
②	i-mode + i-mode Full Browser	¥8,400 (100,000 packets) + ¥840 (10,000 packets)	Stops at the ¥5,985 limit	¥5,250 (total of 110,000 packets)
③	i-mode + i-mode Full Browser	¥8,400 (100,000 packets) + ¥8,400 (100,000 packets)	Stops at the ¥5,985 limit	¥5,985 (total of 200,000 packets)

● The usage charges for Pake-hodai double is calculated in the following order at the end of the month; ① i-mode communications ② i-mode Full Browser communications ③ Communications made by connecting to PC/PDA.

• Pake-hodai double will not be applied automatically for current subscribers of Pake-hodai, Pake-hodai full, etc. Separate application is required. • An optional service usage charge of ¥315 (¥300 excl. tax)/month is required to use i-mode. (i-mode subscription is not required when using only ISP Content Access.) • Depending on the site you access, separate i-mode information charges may apply. • FOMA New Billing Plan (excluding Type Simple and Type Simple Value) subscribers are eligible. • FOMA i-mode communications, communications using i-mode Full Browser, and communications made by connecting to a PC or other external device are eligible for Pake-hodai double. • When total packet usage exceeds ¥5,985 (¥5,700 excl. tax), subsequent communications made by connecting to a PC or PDA will be charged at ¥0.021 (¥0.02 excl. tax)/packet. • Some communications, such as those made abroad, are not eligible for this service. • The following communications are not eligible for Pake-hodai double: packet communications made during international roaming (including i-mode communications and communications using i-mode Full Browser), communications made by mova with the Dual Network Service (including i-mode communications), Short Message Service (SMS), voice communications, PushTalk, Chaku-moj, Digital communications (Videophone, Vlive, 64K data communications), Home U voice communications, etc. • Please note that you will be charged the ¥390 (¥372 excl. tax) flat-rate charge for Pake-hodai double even if you do not use i-mode or i-mode Full Browser. • Pake-hodai double subscribers are not eligible for Pake-hodai simple, Pake-hodai, Pake-hodai full, Biz-hodai double, Biz-hodai simple, Biz-hodai, or Packet Pack. • Usage charges will be calculated applying the billing plan subscribed to as of the end of the month. (When cancelling Pake-hodai double at the end of the current month, communications that continue from the current month to the following month will not be covered by Pake-hodai double.) • The ¥930 (¥372 excl. tax) flat-rate charge for Pake-hodai double can be used as communications allowance, but will only be applied towards packet communications. • The Pake-hodai double flat-rate is not compatible with Two-month CarryOver, and cannot be shared among Family Discount and Office Discount group members. • When subscribed to Pake-hodai double, communications allowances included in the basic monthly charge and Packet Pack, Two-month CarryOver, and communications allowances shared within the Family Discount or Office Discount group, will not be applied to packet communications. • For Type Limit, Type Limit Value, Family Wide Limit, and Family Wide Limit Value subscribers who sign up for Pake-hodai double, packet communications will not be included in the monthly usage limit. In this case, you will be able to continue using packet communications* even after the limit is exceeded. (*Excluding such packet communications as those made by mova with the Dual Network Service.) • Communications may be slower and connection may be more difficult compared with measured-rate communications due to network congestion. Furthermore, frequent users (those whose volume of communications in the last three days including the current day reaches 3 million packets) may experience communications slower than usual. If there is a significantly large amount of data communications within a certain period, or the connection is made for a prolonged period, communications may be cut off and connection may not be possible afterward for a certain period of time. • Even when using ISP Content Access, Pake-hodai double is offered under the same condition as when using i-mode communications. • The Pake-hodai double limit may be reached after using packet communications only a few times when using services such as Chaku-Uta Full[®], i-appli (Mega Games), i-appli online, i-mode mail (2 MB) attachments, video downloads through i-appli, Video Clips, Uta-hodai, GPS navigation, Kisekai Tool, i-motion, comics/photo collections, Music&Video Channel, etc. • When you apply for Pake-hodai double, you can select whether to have the service start from the date of application or from the following month. Furthermore, you can also select to have it apply from the previous month, but only once per subscriber line. (In such a case, the amount will be recalculated with application backdated to the previous month, and the difference will be refunded in the bill starting from two months after the request was made.) When selecting the previous month for the applicable date, please inquire at the DOCOMO Foreign Language Information Center (0120-005-250) or a docomo Shop. • The ¥930 (¥372 excl. tax) flat-rate charge for Pake-hodai double will be prorated for the month of application. In this case, the communications allowance included in the flat-rate charge will also be prorated. However, the limit and packet communications charges will not be prorated regardless of the actual number of days used. (If you request for the service to start from the day of application), Pake-hodai double will cover communications made from the time of application. (Communications made between the first of the month and the time of application will not be covered by Pake-hodai double.) • If a current Pake-hodai or Pake-hodai full subscriber applies for Pake-hodai double (effective from the day of application), the user will be billed the Pake-hodai or Pake-hodai full flat-rate monthly charge in addition to the Pake-hodai double usage charge. • When you cancel Pake-hodai double, Pake-hodai double will apply to communications up to the last day of the month. • If Pake-hodai double and Pake-hodai simple are applied within the same month, the flat-rate monthly charge for Pake-hodai double will be waived, and communications allowances will be reduced to none. • When you switch to Biz-hodai double from Pake-hodai double, Pake-hodai double will not apply to communications made from the time of application. In such cases, the ¥390 (¥372 excl. tax) flat-rate monthly charge for Pake-hodai double will not be calculated on a per-diem basis but charged for the whole month. • This discount will be indicated on your bill each month as パケ・ホダイダブル/パケ・ホダイシンプル (Pake-hodai double/Pake-hodai simple).

Mail Tsukai-hodai

More mail than talk? Here's a great package deal.

Application required

Exchange free i-mode mail from within Japan with anyone you like

Free among non-family members, non-DOCOMO mobile phones, and PCs.

Mail with photos and other attachments are also free.

⚠ Some communications are not covered by the limit or the service itself. Please refer to the notes below for details.

⚠ When using services such as Chaku-Uta Full[®], i-appli (Mega Games), i-appli online, video downloads through i-appli, Video Clips, Uta-hodai, GPS navigation, Kisekai Tool, i-motion, and comics/photo collections, packet communications charges will become high, so please use an i-mode packet flat-rate service such as Pake-hodai double. If you subscribe to Pake-hodai double or Pake-hodai simple, the limit may be reached after using packet communications only a few times.

1 Special billing plan just for Mail Tsukai-hodai

Reasonable basic monthly charge ¥780/month (¥743 excl. tax/month) **Free mail communications charges**

Billing plan	Basic monthly charge	Communications allowance	Communications charges per 30 sec. (Videophone and other digital communications charges)
Type Simple Value	¥1,557 (¥1,483 excl. tax)	None	¥21 (¥20 excl. tax) [¥37.8 (¥36 excl. tax)]
Type Simple	¥3,237 (¥3,083 excl. tax)	None	None

[Notes on Fami-wari MAX 50 and Hitoidemo-wari50] • 50% off of the basic monthly charge before discounts. • Offered under the condition of two-year continuous subscription and will automatically renew unless cancelled. • Cancellation of the discount service, or cancellation or suspension of the phone service in periods other than the month following completion of the discount subscription period will incur a cancellation charge of ¥9,975 (¥9,500 excl. tax) regardless of the length of continuous subscription.

● Some communications, such as the sending and receiving of mail during international roaming, Web mail (including i-mode.net), communications made by mova with the Dual Network Service, and Short Message Service (SMS) will not be free of charge. ● Additional communications charges apply when making calls and accessing websites.

2 ¥0 start, packet flat-rate value

Pake-hodai simple ■ When using only FOMA i-mode communications

Type of communications	Flat-rate charge	Limit	Packet communications charges
i-mode	¥0/month	¥4,410/month (¥4,200 excl. tax/month)	¥0.084/packet (¥0.08 excl. tax/packet)
i-mode Full Browser ^{1, 2}	¥0/month	¥5,985/month (¥5,700 excl. tax/month)	¥0.084/packet (¥0.08 excl. tax/packet)

1. i-mode Full Browser is a service that enables Internet websites created for PCs to be viewed on the screen of your mobile phone. Some websites and content may not be able to be viewed or saved properly using Full Browser.
2. Available on i-mode Full Browser compatible handsets only. • Communications made abroad and some other services are not eligible for this service.

3 i-mode optional service usage charge ¥315/month (¥300 excl. tax/month)

[Notes on Mail Tsukai-hodai] • Free packet communications charges apply for i-mode mail that is sent and received using a DOCOMO mobile phone (even when subscribed to Biz-hodai double, only i-mode mail is free). (Packet communications charges for downloading i-mode mail attachments, such as photos with a large amount of data, will also be free.) • The following will not be covered by the service: ○Sending and receiving mail while abroad ○Web mail (including i-mode.net) ○Sending and receiving of mail by subscribers using mova with the Dual Network Service ○Incomplete mail transmission due to failed connection ○Sending messages with Friend Mail, Timer Mail, and MOBACHEMAIL ○Web operations when using Retrieve Selected Mail and Mail Preview Site [Notes on Type Simple and Type Simple Value] • Type Simple and Type Simple Value are billing plans available only with FOMA + Pake-hodai simple or Biz-hodai simple subscription is required for Type Simple and Type Simple Value. [Notes on Value Plans] • Only FOMA service subscribers who purchase an eligible handset at a Value Course store price are eligible for a Value Plan. [Notes on Pake-hodai simple] • Pake-hodai simple is a packet flat-rate service exclusively for Type Simple and Type Simple Value subscribers. • An optional service usage charge of ¥315 (¥300 excl. tax)/month is required to use i-mode. (i-mode subscription is not required when using only ISP Content Access.) • Depending on the site you access, separate i-mode information charges may apply. • Type of communications covered by Pake-hodai simple are FOMA i-mode, i-mode Full Browser, and packet communications made by connecting to a PC or other external device. • The limit for communications made by connecting to PCs and other external device is ¥13,650/month. (The limit for communications, using DOCOMO designated specific access points at the maximum speed of 128 kbps when receiving/64 kbps when sending, is ¥5,985 (¥5,700 excl. tax). Some models are not compatible with this service. For details, please visit the DOCOMO website. Data rates are provided on a best-effort basis, and the actual data rate may change depending on the communications environment and network congestion.) • When total packet usage exceeds ¥5,985 (¥5,700 excl. tax), subsequent communications made by connecting to a PC or PDA will be charged at ¥0.021 (¥0.02 excl. tax)/packet. • Some communications, such as those made abroad, are not eligible for this service. • The following communications are not eligible for Pake-hodai simple: packet communications made during international roaming (including i-mode communications and communications using i-mode Full Browser), communications made by mova with the Dual Network Service (including i-mode communications), Short Message Service (SMS), voice communications, PushTalk, Chaku-moj, digital communications (Videophone, Vlive, 64K data communications), Home U voice communications, etc. • Mail Tsukai-hodai cannot be subscribed to together with Pake-hodai double, Pake-hodai, Pake-hodai full, Biz-hodai double, Biz-hodai simple, Biz-hodai, or Packet Pack. • Usage charges will be calculated based on the billing plan and the discount service as of the end of the month. (When cancelling Pake-hodai simple at the end of the month, communications that continue from the current month to the following month will not be covered by Pake-hodai simple.) • When subscribed to Pake-hodai simple, communications allowances included in the basic monthly charge and Packet Pack, Two-month CarryOver, and communications allowances shared within the Family Discount or Office Discount group, will not be applied to packet communications. (*Excluding such packet communications as those made by mova with the Dual Network Service.) • Communications may be slower and connection may be more difficult compared with measured-rate communications due to the network congestion. Furthermore, frequent users (those whose volume of communications in the last three days including the current day reaches 3 million packets), may experience communications slower than usual. If there is a significantly large amount of data communications within a certain period, or the connection is made for a prolonged period, communications may be cut off and connection may not be available afterward for a certain period of time. • Even when using ISP Content Access, Pake-hodai simple is offered under the same condition as when using i-mode. • The Pake-hodai simple limit may be reached after using packet communications only a few times when using services such as Chaku-Uta Full[®], i-appli (Mega Games), i-appli online, video downloads through i-appli, Video Clips, Uta-hodai, GPS navigation, Kisekai Tool, i-motion, comics/photo collections, Music&Video Channel, etc. • When you apply for Pake-hodai simple, you can select whether to have the service start from the date of application or from the following month. (If you request for the service to start from the day of application) Pake-hodai simple will cover communications made from the time of application. (Communications made between the first of the month and the time of application will not be covered by Pake-hodai simple.) The limit and packet communications charges will not be prorated regardless of the actual number of days used. • If Pake-hodai double and Pake-hodai simple are applied within the same month, the flat-rate monthly charge for Pake-hodai double will be waived, and communications allowances will be reduced to none. • When you switch to an ineligible billing plan for Pake-hodai simple (billing plans other than Type Simple and Type Simple Value), Pake-hodai simple will be cancelled and will automatically switch to Pake-hodai double. In this case, the ¥390 (¥372 excl. tax) flat-rate monthly charge will apply from the following month. • If a current Pake-hodai or Pake-hodai full subscriber applies for Pake-hodai simple (effective from the day of application), the user will be billed the Pake-hodai or Pake-hodai full flat-rate monthly charge in addition to the Pake-hodai simple usage charge. • When you cancel Pake-hodai simple, Pake-hodai simple will apply to communications up to the last day of the month. • When you switch to Biz-hodai simple from Pake-hodai simple, Pake-hodai simple will not apply to communications made from the time of application. • This discount will be indicated on your bill each month as パケ・ホダイダブル/パケ・ホダイシンプル (Pake-hodai double/Pake-hodai simple).

Mail Tsukai-hodai can be subscribed to together with Biz-hodai simple, the packet flat-rate plan for smart phones. For details on Biz-hodai simple, please visit the DOCOMO website (http://www.nttdocomo.co.jp/charge/discount/biz_hodai_simple/index.html).

i-mode optional service usage charge ¥315 (¥300 excl. tax)/month

Packet communications charges for i-mode use¹

FOMA	¥0.21 (¥0.2 excl. tax)/packet ²
mova	¥0.315 (¥0.3 excl. tax)/packet

1. One packet is equivalent to 128 bytes. 2. Packet communications charges vary depending on the packet discount service subscribed to.

* All prices indicated include tax unless otherwise stated.

i-mode Mail

Easily send data files of up to 2 MB, such as photos and movies shot with your mobile phone.

Pictograms can also be sent to au, Softbank and other mobile phones.

* To avoid high packet communications charges, please use a flat-rate i-mode packet service such as Pake-hodai double for communications such as mail with 2 MB attachments.

●Packet communications charges are data volume-based charges, where charges apply based on the volume of data sent or received, regardless of usage time.

FOMA i-mode usage charges i-mode packet communications charges <estimated> as of December 2009

The packet communications charges below are estimates and may differ from actual packet communications charges. Packet communications charges exceeding the amounts below may apply in cases such as when the content of a site has changed and the data volume has increased, when communications conditions are poor when using packet communications, etc.
 * Packet communications for the volume of data transmitted will still apply even if mail and other information cannot be sent, received, or viewed properly.
 * When displaying a website, the volume of data exchanged is greater than that which appears as text on the screen. When sending and receiving mail, in addition to the data entered by the user, data necessary for performing communications is also sent, and data entered by the user is converted into a format that can be sent. Therefore, the actual volume of data exchanged is greater than that which appears as text on the screen and attachments, etc. Packet communications charges indicated are calculated based on the volume of the actual data transmitted.

Access to some sites listed under the Menu お客様サポート (Customer support) and お知らせ (News) are free of packet communications charges* (indicated in this catalog as **No packet charges**). *Charges apply when accessing from overseas.

When subscribed to Packet Pack 10, Packet Pack 30, Packet Pack 60, and Packet Pack 90, the applicable charges will be 1/2, 1/4, 1/10, and 3/40 of the charges under "Without discount service".

Mail (sending/receiving) ^{1, 2}	Pake-hodai double/Pake-hodai simple	Without discount service
100 full-size characters	approx. ¥2/approx. ¥2	approx. ¥3/approx. ¥3
When attaching a file of 100 KB such as a still image ³	approx. ¥113/approx. ¥96	approx. ¥282/approx. ¥240
When attaching a file of 2 MB such as a video clip ³	approx. ¥2,244/approx. ¥1,438 ⁴	approx. ¥5,609/approx. ¥3,592 ⁴
Deco-mail [®]	Decome-emoji [®] (10 KB) + 100 full-size letters	approx. ¥8/approx. ¥7
Decome-Anime [®]	Using 50 KB template	approx. ¥149/approx. ¥134

1. Number of characters in the main text (Japanese) only. Packet communications charges for sending and receiving i-mode mail between Family Discount group members are free, excluding some cases. Please see the Mobile Phone User's Guide, etc. for more information. 2. Free of charge if subscribed to Mail-Tsukai hodai. 3. Excludes titles and content. 4. In the case of downloading an image with the Web to function.

Message Services

●Message F (free) **No receiving charges/registration fees** ●Message R **Receiving charges apply** (DOCOMO News **No receiving charges**)

Message F delivers periodic notices containing information on great deals, such as campaigns and new products on offer from various companies. Message R allows you to receive news flashes and other information you want simply by applying for or registering Message R compatible services or sites. Also, DOCOMO News (no registration required/no receiving charges) provides users with useful information on DOCOMO products and services via Message R.

* If you prefer not to receive DOCOMO News, please make settings to suspend the delivery from Menu お客様サポート (Customer support) ▶お申込・お手続き (Applications/Procedures) ▶各種お申込・お手続き (Various applications/procedures) ▶手続き開始 (ログイン) (Start procedure (login)) ▶ネットワーク暗証番号入力 (enter network PIN) ▶各種手続き (Various procedures) ▶iモード・オプション (i-mode/options) ▶ドコモからのお知らせ (メッセージR) [DOCOMO News (Message R)] ▶ Delivery content and times will differ depending on the user.

●Short Message Service (SMS) **No receiving charges***

If the other party has a DOCOMO mobile phone, you can send them a message (up to 70 full-size characters [up to 160 half-size characters when all in half-size alphabet or numeric characters]) using just their phone number.

* When receiving messages with mova, i-mode communications charges will apply. * Sending charges are ¥5.25 (¥5 excl. tax)/message (¥7.35 [¥7 excl. tax]/message when using the Delivery Notice function). * With certain phone models, messages can be sent to multiple recipients. However, sending charges will be incurred for each recipient. * Sending charges will be included in the communications allowance. * Sending charges cannot be covered by Mail-Tsukai hodai or free i-mode mail between Family Discount or Office Discount group members.

DCMX

Application required

Mobile Credit by DOCOMO



No annual fees¹

1. However, a fee of ¥1,312 will apply from the second year on if no shopping services (including the payment of mobile phone charges) were used in the previous fiscal year. In case of DCMX GOLD, the annual fee is ¥15,750 regardless of usage.

Earn 1 docomo Point per ¥100 through everyday shopping and payment of mobile phone charges.^{2, 3}
 Use both your "Osaifu-Keitai" and your credit card to earn loads of docomo Points!

2. docomo Points are not awarded for charging e-money, cash advance usage amounts, various handling fees, annual fees, etc. 3. docomo Points are not awarded for DCMX mini usage amounts. For docomo Premier Club members, docomo Points are awarded when using DCMX mini at certain docomo Points dealer shops.

Through everyday shopping and payments



Through monthly payment of mobile phone charges

If mobile phone charges are paid by DCMX, points will be earned based on total payment amounts in addition to points earned for mobile phone usage.

For those who want to start using "Osaifu-Keitai" right away



Application becomes possible after a certain period elapses since signing a new subscription for a mobile phone. * Application cannot be made if mobile phone charges are being paid by a credit card other than DCMX.

* There is a screening process for admission. * Packet communications charges apply for configuring various settings. * Content listed may be changed without notice.

●See here for more details on DCMX PC access: <http://dcmx.jp/> (can also search for stores accepting iD payment) i-mode access: Menu▶メニューリスト (Menu List)▶DCMX (ケータイクレジット) [DCMX (mobile credit)]

Various network services

Service name	Monthly charge	How to apply	Commencement date	English announcements supported
Melody Call Have the caller listen to your favorite tune while they wait for you to answer.	¥105 (¥100 excl. tax) Free of monthly charges¹ for the first 30 days after initial application	Apply by My docomo Apply by phone	Same day	—
Voice Mail Service Takes voice messages when the power is off, or when you are outside the service area.	¥315 (¥300 excl. tax)	Apply by My docomo Apply by phone	Same day	○
Call Waiting Service A call waiting tone will notify you of incoming calls when you are already on the line.	¥210 (¥200 excl. tax)	Apply by My docomo Apply by phone	Same day	—
Call Forwarding Service Have calls forwarded to another phone number registered in advance.	Free	Apply by My docomo Apply by phone	Same day	○

オプションパック割引 **Free of monthly charges¹ for the first 30 days after initial application** Application required

Option Pack Discount
Combine 4 services for greater savings!

- 1 Melody Call ¥105 (¥100 excl. tax)/month
- 2 Voice Mail Service ¥315 (¥300 excl. tax)/month
- 3 Call Waiting Service ¥210 (¥200 excl. tax)/month
- 4 Call Forwarding Service ¥0 /month

Regular Charge **¥630 /month (¥600 excl. tax/month)**

With Option Pack Discount **¥420 (¥400 excl. tax)/month**

1. After the free trial period ends, charges will apply unless cancellation of this service is requested by the subscriber. * Voice/data communications charges will apply separately. * i-mode subscription required. * Donchicho, Type Limit, Type Limit Value, Limit Plus, Family Wide Limit, Family Wide Limit Value, FOMA Data Plan, and Hearty Discount subscribers are not eligible for Option Pack Discount. 2. Option Pack Discount is available free of monthly charges for the first 30 days after initial application 3. Subscribers currently using Melody Call (Enjoy Course) will be charged a separate ¥105 (¥100 excl. tax) optional charge for Enjoy Course even during the 30-day period of free monthly charges after the initial application.

Monthly charge Free Application required

WORLD CALL

Calling overseas Easily make international calls from your mobile phone! **WORLD CALL**

■How to use (e.g., to call New York)



■Dialing/communications charges (example) (for every 30 seconds)

	Voice calls		International Videophone	
	USA	South Korea	Hong Kong	Italy
Weekdays Daytime (8 a.m. – 7 p.m.)	¥34	¥57	¥124 (all day)	¥203 (all day)
Weekdays Evening & Late Night (7 p.m. – 8 a.m.)/Weekends & Holidays (all day)	¥31	¥49		

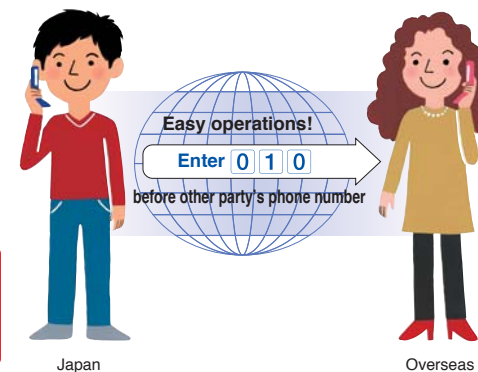
1. Service also available by replacing 010 with 009130010 when dialing. 2. Procedure to display "-" varies depending on the model. Please refer to the user's manual for more details. 3. When the area code (city code) or mobile phone number of the other party begins with a "0", please omit the "0" when dialing (except for some countries and regions). * Applicable to calls made to overseas landline phones and mobile phones of overseas operators. * The above communications charges apply regardless of the subscriber's billing plan. * Various discounts, excluding Yu Yu Call and WORLD CALL Ikkatsu Discount, do not apply to dialing charges. * Consumption tax will not be added to dialing/communications charges for WORLD CALL.

WORLD CALL 割引 (15%OFF) **35% off all WORLD CALL dialing and communications charges for subscribers of two or more lines under the same name and paid for in a single billing group!**

●Flat-rate charge*: ¥1,000 (non-taxable)/month *Per single billing group
 * Discount on dialing and communications charges takes effect in the month following application.

ゆうゆうコール 割引 **Get a 30% discount on WORLD CALL dialing and communications charges for up to 2 designated overseas numbers you frequently call!**

▶P6
 Save even more! Combine WORLD CALL Ikkatsu Discount and Yu Yu Call and get up to 65% OFF!



International SMS (Short Message Service) • International MMS (Multimedia Messaging Service)

Monthly charge Free

Sending overseas

●International SMS Send SMS messages to local mobile phones overseas.

■Communications charges

Sending	Receiving
¥50/message	Free

Send to mobile phones in 69 countries and regions!
 (as of December 9, 2009)



SMS sending screen + country code + other party's phone number ▶ Input text and send!

* Please note that there are cases where you will not be able to receive International SMS if the message contains more than 70 full-size/160 half-size characters.

1. Packet communications charges will apply in addition to the above. 2. When receiving data while abroad, packet communications charges will apply for web operations to view Retrieve Selected Mail and Mail Preview Site, and also when the receiving of data fails. * Consumption tax will not be added for the communications charges of International SMS and International MMS. * For details, please visit <http://www.nttdocomo.co.jp/english/service/world/worldcall/index.html>

Sending overseas

●International MMS Exchange mail with image attachments with local mobile phones overseas.

■Communications charges

Sending	Receiving
Less than 30 KB: ¥100/message ¹	Free (excluding some areas) ²
30 KB to less than 100 KB: ¥200/message ¹	
100 KB to 300 KB: ¥300/message ¹	



Mail creation screen + country code + other party's phone number ▶ Input text and send!

WORLD WING

Monthly charge Free Application required

Use overseas Use DOCOMO mobile phones overseas! **WORLD WING**

Service areas and services for 3G+GSM compatible handsets



- Available services
- Voice communications + SMS + i-mode + Videophone
 - Voice communications + SMS + i-mode
 - Voice communications + SMS

Notes
 There are two kinds of WORLD WING compatible handsets, "3G compatible handsets" and "3G+GSM compatible handsets", and countries and regions where the handsets can be used vary respectively. The map above is a mere image that indicates countries and regions where 3G+GSM compatible handsets can be used, and is not a precise representation of the actual service area. Furthermore, service areas and available services vary depending on the phone model. For the latest service areas, service interruptions, and other notes, please visit the DOCOMO website.

<http://www.nttdocomo.co.jp/english/service/world/>

Dialing/communications charges (example)

■Dialing/communications charges (per minute)

	Voice calls		Videophone	
	USA/Hawaii	South Korea	China/Hong Kong	South Korea
Domestic calls	¥125	¥50	¥75	¥100
Calls to Japan	¥140	¥125	¥175	¥380
Receiving calls	¥175	¥70	¥145	¥300

■i-mode packet communications charges

Charge per transmission	Group A	Group B
	Up to 50 packets: ¥50	Up to 100 packets: ¥100
After 50 packets: ¥0.2/packet	After 100 packets: ¥0.2/packet	

■Packet communication charges for data communications (excluding communications such as i-mode etc.)

Daily charge	Designated operators	
	Up to 10,000 packets: ¥0.2/packet	Between 10,000 to 120,000 packets: ¥2,000
Amount exceeding 120,000 packets: ¥0.2/packet		

■SMS (Short Message Service)

Sending	Receiving
¥100 /message	Free

* Dialing/communications charges may differ depending on the overseas operator. * i-mode packet communications charges are divided into two groups, Group A and Group B, depending upon the overseas roaming operator. * Packet communications using designated operators (excluding communications such as i-mode etc.) will be charged on a daily basis. * Consumption tax will not be added to dialing/communications charges for WORLD WING. * Please refer to the DOCOMO website, i-mode Menu ▶ お知らせ (Notice) ▶ サービス・機能 (Services/functions) ▶ 海外で使う (Use abroad) or User's Guide (International Services) for details on services, charges, and other information.

⚠ The fee structure for overseas use differs from that for use in Japan. WORLD WING dialing/communications charges are not covered by various discounts such as Pake-hodai double, Flat-Rate Data Plan, etc.

Please check before traveling abroad.

- ⚠ **Have you applied for WORLD WING and WORLD CALL?**
 Application is required to use WORLD WING and WORLD CALL. Please inquire at a docomo Shop or the docomo Information Center regarding your application status.
- ⚠ **Do you have a mobile phone that can be used at your destination?**
 You can also check through a designated i-mode site to see whether your mobile phone can be used abroad. * The service may not be available depending on the phone model.
- ⚠ **Do you have an AC adapter that can be used overseas?**
 Please be sure to use either a FOMA AC Adapter 02 or FOMA AC Adapter 01 for use to charge your mobile phone overseas. * A conversion plug appropriate for the destination is required when used abroad. Please do not charge your phone using converters for international travel.
- ⚠ **If your phone is lost or stolen**
 Cases have been reported of users being billed large charges for use by third parties when their handset is lost or stolen overseas. Please note that you are responsible for any dialing charges incurred even after loss or theft. If your handset is lost or stolen, contact DOCOMO immediately from where you are and suspend your subscription even if the handset is a model that cannot be used overseas. Also, to avoid the unauthorized usage by a third party, you can set a PIN number called the "PIN1 Code" on your FOMA card. Please refer to the DOCOMO website or the user's manual for more details.

Prepare for the unexpected with Premier Club "Anshin" Support.

Monthly charges free

In case of malfunction

- Malfunction under warranty** → **Free Repair Service**
- Malfunction outside warranty coverage** → **Repair Fee Support**
- For customers who have had their FOMA handset repaired** → **Receive Anywhere Service for Repaired Mobile Phone**

Free repairs if within three years from the time of purchase!
 * Not applicable to water exposure or damage beyond repair (damage/deformation of circuit board) etc. In addition, other cases outside warranty coverage are pursuant to the warranty policy. * The warranty period will not be extended even after a handset is replaced by Mobile Phone Protection & Delivery Service. * The service covers the body of the handset only. Optional items such as rear covers and battery packs need to be purchased newly.

Repair charges stop at ¥5,250!
 * Not applicable to water exposure or damage beyond repair (damage/deformation of circuit board) etc. * The service covers the body of the handset only. * Optional items such as rear covers and battery packs need to be purchased newly.

Plus

Repaired items can be picked up at desired docomo Shops or delivered to other locations.
 * At the time of application for repairs, you will be asked to designate a docomo Shop or other location (domestic only) as a pickup or delivery location. * If you designate a location other than a docomo Shop for pickup or delivery, you cannot use a DOCOMO replacement handset.

In case of loss

To prevent unauthorized use of lost mobile phones

- Omakase Lock**
- Keitai-Osagashi Service**

Lock your handset through remote operations, free of charge!
 (Even if your handset is not immediately locked, it will be automatically locked if communications become available within one year.)
 * Available with FOMA handsets. * In case of loss or theft of your "OsaiFu-Keitai" mobile phone, please also contact applicable "OsaiFu-Keitai" service providers.

Confirm the approximate location of your mobile phone, free of charge!
 * Available with i-mode compatible FOMA handsets.
 ⚠️ Advance settings and i-mode application are required to use Keitai-Osagashi Service. Please see the DOCOMO website etc. for information on necessary settings.

Non-members of the docomo Premier Club can also use this service. (Charges will apply.) Please see the DOCOMO website for details.

In case of loss or theft, call DOCOMO! ☎️ 0120-524-360 Open 24 hours a day (7 days a week)
 * Service available in Japanese only. * Can also be called from non-DOCOMO mobile and PHS phones. * May not be accessible from some IP phones.

If your battery life becomes short

For customers who have used the same FOMA handset for a long time

Battery Pack Anshin Support

DOCOMO will provide a battery pack or FOMA Supplementary Charger Adapter 01. <Apply at: docomo Shops>

<Terms of use>

Stage	Usage period of the same FOMA handset*	
	Over 1 year, under 2 years	Over 2 years
Premier Stage	Free	Free
1st, 2nd, 3rd Stage	In exchange for 500 points	Free

* If you have previously changed models or used this service, the usage period will be counted from whichever came later.
 * After application is made at a docomo Shop, the battery pack will be delivered to you by private mail express ("mail-bin") if the requested item is out of stock. Delivery generally takes about two to three weeks but may take longer if the requested item is out of stock. * The production of battery packs for FOMA 2001, 2002, and 2101V series has ended as of March 31, 2009. * The service may not apply to certain handset models such as those branded by the manufacturer.

[Free repair service] * Not available if the damage or breakage is caused by the customer's mishandling, unauthorized repair, or modification. **[Delivery Service for Repaired Mobile Phones]** * If you have another FOMA handset, you can use it as a replacement during repairs. * If the phone is returned by delivery, the applicant is responsible for transferring the data to the repaired handset. * Customers who pick up the repaired handset at a docomo Shop and do not use a DOCOMO replacement handset will be awarded 300 points. **[Omakase Lock]** * It is possible to lock a handset purchased from DOCOMO or a DOCOMO retail store (for which DOCOMO has a record of sale), or the handset containing the lost FOMA card of your subscription. All key operations except for receiving calls and turning the power ON/OFF will be locked. The handset will not be automatically locked even if it becomes capable of communications within one year if the phone line is cancelled or a new FOMA card is issued (only in case of Designated Number Lock). The handset cannot be locked or unlocked when it is outside the service area, turned off, or overseas, and in some other situations depending on usage conditions. When DOCOMO receives a request (from a person who has obtained a locked handset) to unlock the handset, DOCOMO will unlock the applicable handset after certain matters are confirmed. Some functions are restricted with the T-01A when it is locked. For details, please refer to the user's manual. **[Keitai-Osagashi Service]** * i-mode application is required. Service is available up to ten times a month. **[Battery Pack Anshin Support]** * Please refrain from cancelling or changing your order for the battery pack and FOMA Supplementary Charger Adapter 01 after application. * FOMA Supplementary Charger Adapter 01 is not compatible with some models such as BlackBerry® Bold™, HT-01A, HT-02A, HT-03A, and T-01A. **[For those not subscribed to Premier Club/Anshin Pack]** Some functions cannot be used under Omakase Lock and Keitai-Osagashi Service. In addition, the following charges will apply. **[Omakase Lock]** ① When applied for at the same time or during temporary service suspension: Free of charge ② Application from My docomo: ¥315/time (Charges apply only when successful) ③ Application from docomo Shop, docomo Information Center: ¥525/time (Charges apply only when successful) **[Keitai-Osagashi Service]** ¥315/time (Charges apply only when successful) **[For customers with a corporate contract]** Business mopera Anshin Manager is available to lock or delete data in case of loss of a mobile phone. (http://www.docomo.biz/b-mopera/fntro/anshin/) * For details and notes, please refer to the DOCOMO website or the DOCOMO Premier Club Site in advance.

* BlackBerry and BlackBerry Bold are trademarks and registered trademarks of Research In Motion Limited.

Advance application for your peace of mind.

Monthly charge: ¥315

Compensation for the handset → **Mobile Phone Protection & Delivery Service**

Compensation for all kinds of trouble, with a single phone call, a replacement handset (refurbished product!) will be delivered directly to you! No need to visit a store!

1. Refers to handsets that have been collected from customers, been repaired or had their covers replaced, and been restored to their "as new" condition.

Monthly charge	Usage charge per replacement	Application required	Commencement date
¥315 (¥300 excl. tax)	¥5,250 (¥5,000 excl. tax)/time	Apply from My docomo (i-mode)	Same day

* A separate card issuing fee of ¥3,150 will apply if the FOMA card is reissued at the time of compensation. * The reissued FOMA card will be delivered along with the replaced handset. * Available up to two times a year (counted from the day of application for compensation). The number of times compensation was used and the starting date will not be reset even after the handset applicable to compensation has been changed.

<Application Conditions>

- Application required within 14 days, including the day the FOMA handset is purchased.
- Applicable handset must not be damaged, lost, or stolen at the time of application.

Great bonus for continuous subscription

docomo Points will be awarded² when this service is subscribed to for more than two years with the same phone model¹, starting from the applicable handset model change date³.

2. Points can be used towards the handset price when changing models. Furthermore, you can continue to use this service even after using the points. 3. Points will not be awarded if the handset applicable for compensation has been changed due to a model change in the past two years. 4. When changing models upon fulfillment of the conditions for receiving points.

Condition of the bonus

When to apply the bonus	Usage history	If this service (compensation) was not used ¹	If this service (compensation) was used ²
Customers who subscribed to this service before December 31, 2009.	Subscribers who plan to change models before December 31, 2011	3,000 points!	1,000 points!
	Subscribers who plan to change models after January 1, 2012	2,000 points!	Ineligible
Customers who subscribed to this service after January 1, 2010	Subscribers who subscribed to this service after January 1, 2010	2,000 points!	Ineligible
	Subscribers who subscribed to this service after January 1, 2010	2,000 points!	Ineligible

5. Based on the service usage history in the past two years, counting from the applicable date of handset model change.

Great bonus for Value Course

Monthly charges free for Value Course customers during the period indicated below!

Condition of the bonus

Customers who subscribed to this service after January 1, 2010	Free trial period
Customers who subscribed to this service after January 1, 2010	Free of monthly charges for the first 30 days after the initial application ^{1,2}

6. Charges will apply after the free trial period unless the service is cancelled by the subscriber. 7. In the case of subscribers who signed up for both a Value Plan and Mobile Phone Protection & Delivery Service for the first time, the charge will be free for 30 days starting from the day of contract application. 8. For subscribers who signed up for the service before December 31, 2009, charges will be free for up to 3 months (with the month that includes the day you first applied for both a Value Plan and Mobile Phone Protection & Delivery Service counted as the first month).

[Mobile Phone Protection & Delivery Service] Various discounts and docomo Points cannot be applied to monthly charges or the subscriber's expenses. (Charges for this service will be collected together with other FOMA service and usage charges.) * There are cases where compensation will not be available depending on the type of damage or trouble, minor damage such as scratches, blots, and peeled paint, and trouble caused by natural disasters, intentional breakage, or remodeling of the handset are ineligible. Please see Mobile Phone Protection & Delivery Service terms of use for details. * There may be cases where the replacement handset cannot be delivered within one to two days depending on the region, hour of application, etc. * When application cannot be made from My docomo, please contact the docomo Foreign Language Information Center from the applicable handset. * Application at a docomo Shop counter is available only on the day of purchase of the handset applicable to this service. * If application for replacement is made due to loss or theft pursuant to the conditions of use, note that usage of the mobile phone may be restricted by handset lock, etc. DOCOMO will not be held responsible for any damages caused to the customer or a third party as a result of these usage restrictions. * A payment of ¥42,000 will be assessed as penalty for breach of contract if the original handset is not returned to DOCOMO. If the original handset was lost or stolen, please send it back as soon as it is found. **[Phone Data Backup Service]** * Packet communications charges apply to exchange data between the mobile phone and Data Center (including automatic updates) based on the volume of data transmitted. * When sending address change notification mail, no packet communications charges apply; however, packet communications charges apply for the use of the Phone Data Backup Service site. In addition, packet communication charges apply for receiving address change notification mail. * There are limits to the capacity for saving data and file categories. * The default setting for 海外利用設定 (International Settings) is configured to 利用しない (Do not use) at the time of application for Phone Data Backup Service. If 海外利用設定 (International Settings) is set to 利用する (Use), please note that data will be automatically updated while abroad, and the packet communications charges incurred during international roaming are not covered by i-mode packet flat-rate services. * Images are automatically saved only when the automatic update function is on, and the images are saved in the automatic backup folder of the handset (excludes some models). * The default setting for the automatic update of images varies depending on usage conditions etc., so please confirm the setting for the automatic update function after application.

Monthly charge ¥105

Data backup for your mobile phone → **Data Security Service**

Now covers a much wider range of items! Restore data easily when your phone is lost or when changing phone models!

Automatically saves important photos without a fuss! (Available only with handsets compatible with new backup items)

* Non-members of the docomo Premier Club can also apply.

Monthly charge	Application required	Commencement date
¥105 (¥100 excl. tax)	Apply via My docomo/Apply by phone	Same day

1. Charges will apply after the free trial period unless the service is cancelled by the subscriber.

Automatic update and no-fuss backup of phonebook, photos, bookmarks, schedule, ToruCa, and settings information!²

2. Automatic photo update is available only with handsets compatible with new backup items.

List of items for backup (number of entries)

Handsets compatible with backing up 3 items	Handsets compatible with backing up 5 items	NEW Backup items	Handsets compatible with backing up 10 to 12 items ³
Phonebook (3,000 entries)	Schedule (4,000 entries)	Photos (3,000 entries)	Phonebook (3,000 entries)
Photos (3,000 entries)	ToruCa (2,000 entries)	Mail (3,006 entries)	Schedule (4,000 entries)
Mail (3,006 entries)	Bookmarks (3,000 entries)	Video clips (500 entries)	Bookmarks (3,000 entries)
Schedule (4,000 entries)	ToDo (1,000 entries)	Melodies (500 entries)	ToDo (1,000 entries)
ToruCa (2,000 entries)	Settings information (1 entry)	Current location notification destinations (1,000 entries)	ToruCa (2,000 entries)
Bookmarks (3,000 entries)			Bookmarks (3,000 entries)
Video clips (500 entries)			Video clips (500 entries)
Text memos (1,000 entries)			Text memos (1,000 entries)

3. Some handset models are not able to backup ToDo and current location notification destination items.
 * i-mode subscription required. * Automatic update will not apply to mail, video clips, text memos, melodies, and current location notification destinations.

[Free repair service] * Not available if the damage or breakage is caused by the customer's mishandling, unauthorized repair, or modification. **[Delivery Service for Repaired Mobile Phones]** * If you have another FOMA handset, you can use it as a replacement during repairs. * If the phone is returned by delivery, the applicant is responsible for transferring the data to the repaired handset. * Customers who pick up the repaired handset at a docomo Shop and do not use a DOCOMO replacement handset will be awarded 300 points. **[Omakase Lock]** * It is possible to lock a handset purchased from DOCOMO or a DOCOMO retail store (for which DOCOMO has a record of sale), or the handset containing the lost FOMA card of your subscription. All key operations except for receiving calls and turning the power ON/OFF will be locked. The handset will not be automatically locked even if it becomes capable of communications within one year if the phone line is cancelled or a new FOMA card is issued (only in case of Designated Number Lock). The handset cannot be locked or unlocked when it is outside the service area, turned off, or overseas, and in some other situations depending on usage conditions. When DOCOMO receives a request (from a person who has obtained a locked handset) to unlock the handset, DOCOMO will unlock the applicable handset after certain matters are confirmed. Some functions are restricted with the T-01A when it is locked. For details, please refer to the user's manual. **[Keitai-Osagashi Service]** * i-mode application is required. Service is available up to ten times a month. **[Battery Pack Anshin Support]** * Please refrain from cancelling or changing your order for the battery pack and FOMA Supplementary Charger Adapter 01 after application. * FOMA Supplementary Charger Adapter 01 is not compatible with some models such as BlackBerry® Bold™, HT-01A, HT-02A, HT-03A, and T-01A. **[For those not subscribed to Premier Club/Anshin Pack]** Some functions cannot be used under Omakase Lock and Keitai-Osagashi Service. In addition, the following charges will apply. **[Omakase Lock]** ① When applied for at the same time or during temporary service suspension: Free of charge ② Application from My docomo: ¥315/time (Charges apply only when successful) ③ Application from docomo Shop, docomo Information Center: ¥525/time (Charges apply only when successful) **[Keitai-Osagashi Service]** ¥315/time (Charges apply only when successful) **[For customers with a corporate contract]** Business mopera Anshin Manager is available to lock or delete data in case of loss of a mobile phone. (http://www.docomo.biz/b-mopera/fntro/anshin/) * For details and notes, please refer to the DOCOMO website or the DOCOMO Premier Club Site in advance.

* Please visit the DOCOMO website for details on compatible handsets.

For great savings and peace of mind! docomo Premier Club

Easy application ■ i-mode access ☎️ Menu ▶ お客様サポート (Customer support) ▶ お申込・お手続き (Applications/procedures)
 ▶ 各種お申込・お手続き (Various applications/procedures)

Earn points

● Get 2 to 7 times more points just by signing up! With over 10 years of subscription, become a Premier Stage member! Your stage for April to March of the following year is determined by your usage period and usage amount.

Stage qualification condition ¹		Stage	Points per ¥100 spent ⁴
Usage period ²	Approximate monthly usage charges (excl. tax) total annual SP ³		
10 years or more	Average ¥20,900/month or more 2,500 SP/year or more	Premier Stage	5 points
8 years or more	Average ¥12,500/month or more 1,500 SP/year or more	3rd Stage	4 points
5 years or more	Average ¥8,400/month or more 1,000 SP/year or more	2nd Stage	3 points
Less than 5 years	Average less than ¥8,400/month Less than 1,000 SP/year	1st Stage	2 points
Non-members			1 point

Plus Bonus just for Premier Stage

For customers who have a usage period of over 10 years and also have a total of 2,500 or more annual SP

- Points per ¥100 spent⁴ ... **increased to 7 points!**

1. Stage qualification conditions are ① usage period and ② awarded SP (Stage Points) based on mobile phone usage amounts. 2. Period of continuous DOCOMO use as of the end of March the previous fiscal year. (The usage period is calculated with the month following the new subscription counted as the first month, or the month of application if made on the first of the month. In cases where the phone service is suspended, the period of suspension will not be included in the period of continuous usage.) 3. SP (¥100 [excl. tax] = 1 SP) awarded based on mobile phone usage amounts from January to December in the previous year. 4. Points are calculated based on basic monthly charges, voice/data communications charges, and optional service usage charges after various discounts have been applied. Various handling fees, telegram charges, i-mode information charges, collect call dialing charges, handset purchase price, installment payments under Value Course, payments for docomo Mobile Payment and DCMX mini, payments for docomo Keitai Soukin (docomo Mobile Remittance) (remittance amounts and usage charges), consumption tax, etc. are not eligible. 5. Stages will be determined in the customer's favor, based on either usage period or total annual SP.

* Application is required for each line when multiple lines are subscribed together under group billing. Stages will be determined individually for each applicable line. * docomo Points earned during one program year will expire at the end of the first April following a period of two years and one month after the end of the program year in which they were earned, and have a maximum possible validity period of 37 months.

[To new subscribers] Receive a gift of 1,000 points each time you qualify for a new stage (1,000SP/1,500SP/2,500SP) during the period from the month of new subscription to December of the same year!

Use points

Use points in convenient lots of 100, at a rate of 100 points = ¥105!

How to check your points Check your points from the docomo Premier Club website.
 * Access from i-mode if you are not yet a member of docomo Premier Club. ☎️ Menu ▶ お客様サポート (Customer support) ▶ 電話機購入時確認サイト (Phone Purchase Confirmation Site)

Get discounts on DOCOMO products¹ such as mobile phones, accessories, etc. and repairs!² (non-members of the docomo Premier Club can also apply.)

For example, great savings when upgrading to a new model!

If you save 5,000 points → ¥5,250 (¥5,000 excl. tax) worth → Can be applied to the purchase price of DOCOMO products!

Exchange points for great prizes³ (available only to docomo Premier Club members.)

For example, exchange your points for travel or gourmet catalogs etc.!

[Example of gourmet catalog]

1. Points cannot be applied to some products, such as MOBILER'S CHECK. 2. Points cannot be applied to compensation for some models and temporary replacement handsets. 3. Products available for exchange may be changed by DOCOMO. * Points cannot be applied to usage charges such as basic monthly charges, voice/data communications charges, optional service usage charges, i-mode information charges, various cancellation charges, and contract handling fees. * When using group billing, points are accrued under the main line, and can only be used by the main line subscriber. However, if a subscriber other than the main line subscriber vows to have received the consent of the main line subscriber, points accrued under the main line can be used.

See the docomo Premier Club website to confirm points and view details on available services.

Members only ■ i-mode access: ☎️ Menu ▶ お客様サポート (Customer support) ▶ ドコモプレミアクラブ/会員の方はコチラ (docomo Premier Club/Members enter here)



* No packet communications charges * Charges apply for some pages and when accessing from overseas.

Now accepting applications for Mobile Number Portability (MNP)! With Mobile Number Portability(MNP), subscribers can continue to use the phone number they have with their current carrier when switching to a new carrier.

Procedure for switching to DOCOMO from another carrier with MNP

- 1 Obtain an MNP reservation number** Apply for MNP with your current mobile phone carrier and receive an MNP reservation number. Please visit a service counter, contact the call center or access the website of your current mobile phone carrier for details on applications.
- 2 Visit a DOCOMO dealer** Bring your MNP reservation number to any DOCOMO dealer and apply for a new contract.
 - Application accepted at all DOCOMO dealers.**
 - Items to prepare**
 - MNP reservation number issued at the time of reservation procedure and documents necessary for a new contract, etc.
 - The reception hours for MNP procedures are generally from 9 a.m. to 8 p.m., due to system collaborations between mobile phone carriers. However, times may vary depending on the store. Please contact the store for details.

Your MNP reservation number is valid for 15 days including the day of reservation.

Apply at a docomo Shop **ドコモ Welcomeポイント** With DOCOMO, there's no need to worry. We provide support!

Easily notify others of your new e-mail address! **Easily copy Phonebook and other data!**

- Make settings and operations yourself on our dedicated terminal.
- There are cases where some models and items cannot be copied.

Notes when switching from other carriers to DOCOMO via MNP

- Length of use will be reset.
- The mail address will be changed.
- All points issued by the previous carrier will be forfeited.
- If you subscribed to discount services for length of use, cancellation charges may apply.
- A handling fee applies when transferring from other carriers.
- Downloaded content and e-money may not be transferred in some cases.
- You will not be able to use your current handset after switching.

Inscrições abertas para Portabilidade de Número do Celular (MNP)! O sistema de Portabilidade de Número permite aos clientes passarem a uma outra companhia de telefonia celular sem ter que mudar o próprio número telefônico.

Procedimentos para o MNP

- 1 Obter o número de transferência MNP** Solicitar o MNP à companhia atual e obter o número de transferência. Verifique sobre procedimentos nos pontos de atendimento, central de informações ou website da operadora atual.
- 2 Às revendedoras especializadas DOCOMO** Leve o número de transferência MNP a qualquer revendedora especializada DOCOMO e solicite uma nova inscrição de contrato.
 - Inscrições aceitas em qualquer revendedora especializada DOCOMO.**
 - Requerimentos**
 - Número de transferência MNP obtida na inscrição para MNP e documentação necessária para uma nova inscrição de contrato.
 - São aceitas inscrições de contrato no período das 9 às 20hs, devido ao sistema de compartilhamento de dados entre as companhias de telefonia celular. Algumas lojas podem diferir no horário de atendimento, favor consultar diretamente à loja onde pretende visitar.

O período de validade do número de transferência MNP é de 15 dias a contar a partir da data de expedição.

Inscrições em docomo Shops e outras lojas. **ドコモ Welcomeポイント** DOCOMO é confiança. Assistência garantida!

É fácil informar o seu novo endereço de email! **É fácil copiar o seu diretório telefônico!**

- Faça operações e configurações no terminal exclusivo.
- Incompatibilidade de alguns modelos ou parte dos dados.

Observações na transferência de outra operadora à DOCOMO por MNP

- O tempo de uso contínuo será anulado.
- Haverá mudança no endereço de email.
- Os pontos acumulados na outra companhia serão anulados.
- Haverá a possibilidade de cobrança de taxa de rescisão se estiver inscrito em serviços de descontos de tempo de uso contínuo.
- Será cobrada a taxa de transferência de companhia.
- Os conteúdos obtidos por download e o e-money não são transferíveis.
- Não é possível usar o mesmo aparelho celular.

휴대폰 번호 이동성 제도(MNP) 실시 중! 휴대폰 번호 이동성 제도(MNP)를 이용하면, 휴대폰 이용자가 휴대폰 회사를 변경한 경우에 기존 전화번호 그대로 변경 후의 휴대폰 회사의 서비스를 이용할 수 있습니다.

MNP 신청 방법

- 1 MNP 예약 번호 받기** 현재 계약하고 있는 회사에 휴대폰 번호 이동성 제도를 신청하여 MNP 예약 번호를 받습니다. 신청은 현재 계약 중인 휴대폰 회사의 접수 창구를 센터·Web 사이트에서 확인하여 주십시오.
- 2 DOCOMO 취급점에** DOCOMO 취급점에 MNP 예약 번호를 전하고 신규 계약을 합니다.
 - 모든 DOCOMO 취급점에서 신청하실 수 있습니다.**
 - 구비 서류**
 - M 신청 시에 부여 받은 「MNP 예약 번호」와 신규 계약에 필요한 서류 등
 - 휴대폰 회사 간에 시스템을 연계하는 관계로 MNP 접수 시간은 대략 오전 9시~오후 8시까지입니다. 단, 점포에 따라 다소 차이가 있으므로 상세한 내용은 각 점포에 문의하십시오.

MNP 예약 번호의 유효기간은 예약 당일을 포함하여 15일 간입니다!

docomo Shop 등에서 접수 **ドコモ Welcomeポイント** DOCOMO라면 안심. 확실하게 지원!

새로운 이메일 주소도 간단히 알릴 수 있습니다! **전화번호부 등의 데이터 카피도 간단히 할 수 있습니다!**

- 설치되어 있는 전용 단말기로 고객이 직접 설정 조작합니다.
- 일부 기종 및 항목은 카피할 수 없는 경우가 있습니다.

MNP를 이용하여 타사에서 DOCOMO로 변경할 때의 주의점

- 계속 이용 기간이 무효가 됩니다.
- 이메일 주소가 변경됩니다.
- 타사가 발행하는 포인트는 모두 무효가 됩니다.
- 계속 이용 기간에 따른 할인 서비스에 가입하신 경우, 해약금이 발생할 수 있습니다.
- 타사로부터 전송 시에는 수수료가 듭니다.
- 콘텐츠나 전자 화폐를 이전할 수 없는 경우가 있습니다.
- 현재 사용 중인 휴대폰은 변경 후에는 사용하지 않습니다.

Portabilidad de Número Celular (MNP), ¡Abierta la inscripción! Tramitando la Portabilidad del Número Celular (MNP), los usuarios de teléfonos celulares de otras compañías pueden disfrutar de nuestro servicio manteniendo el mismo número de teléfono.

Procedimientos para el trámite de MNP

- 1 Reciba el número de reserva MNP** Solicite el trámite de Portabilidad de Número Celular al proveedor actual de telefonía celular y obtenga el número de reserva MNP. Realice las gestiones o confirmaciones en las agencias encargadas, en el centro de información o página web del proveedor actual.
- 2 Acérquese a un representante DOCOMO** Entregue el número de reserva MNP a un representante DOCOMO y realice el Nuevo Contrato.
 - Inscripciones disponibles en todas las tiendas representantes DOCOMO**
 - Requerimiento para el trámite**
 - "El número de reserva MNP" recibido al momento de la gestión y los documentos necesarios para realizar un Nuevo Contrato.
 - Debido a la sincronización del sistema entre los proveedores de servicios de telefonía celular, la gestión MNP se realiza a partir de 9 am hasta 8 pm aproximadamente. Sin embargo, como el horario de atención puede variar de un comercio a otro, para obtener más detalles, entre en contacto directamente con la tienda correspondiente.

Su número de reserva MNP será válido por 15 días incluyendo el día de gestión.

Inscripción en docomo Shop entre otros. **ドコモ Welcomeポイント** Si es con DOCOMO, ¡tranquilidad y asistencia completa!

¡Comunicar su NUEVO CORREO ELECTRÓNICO es MUY FÁCIL! **¡La copia de la AGENDA TELEFÓNICA, también es FÁCIL!**

- Pediremos al interesado realizar personalmente las configuraciones y operaciones necesarias en el dispositivo en cuestión.
- Existe la posibilidad de que ciertos contenidos del celular o algunos modelos no sean compatibles para realizar copias.

Observaciones al realizar el cambio por MNP del proveedor anterior a DOCOMO.

- El período de uso del contrato con el proveedor anterior queda anulado.
- La dirección de e-mail cambiará.
- Todos los puntos acumulados con el proveedor anterior quedan anulados.
- Debido a las inscripciones a ciertos servicios de descuentos, podrá surgir alguna tasa de cancelamiento con el proveedor anterior.
- Para realizar la transferencia, surgirá un costo por el trámite.
- Los contenidos descargados y el "Osaisu-Keitai" no son transferibles.
- No podrá utilizar su celular actual tras el cambio.

手机同号转网服务(MNP)正在受理中! 如果办理手机同号转网(MNP)的手续,手机使用者即使变更移动通信公司,也能保持原号码利用变更后的移动通信公司的服务。

MNP手续的办理方法

- 1 取得MNP的预约号码** 向现在签约的公司申请办理手机同号转网的手续,取得MNP预约号码. 通过现在签约公司的经销店、客服热线和WEB网站申请。
- 2 前往DOCOMO的经销店** 将MNP预约号码告知DOCOMO的经销店并签定新合约.
 - DOCOMO的所有经销店都能申请。**
 - 需要准备的资料申请**
 - MNP预约时取得的「MNP预约号码」和签定新合约所需要的证件等
 - 由于各移动通信公司之间系统合作的原因, MNP的受理时间是上午9点到下午8点左右. 但各零售店的营业时间稍有不同, 详情请向各店咨询。

MNP预约号码的有效期限包括预约当天在内共15天。

docomo Shop等处承办 **ドコモ Welcomeポイント** DOCOMO为您提供更加安心更加周到的服务!

新 邮 址 也 能 简 便 地 通 知 各 方! **电 话 簿 等 数 据 也 能 简 单 复 制!**

- 可使用设置在各地的专用终端,各自进行设置和操作。
- 部分机型不具备复制功能,另有部分项目无法被复制。

通过MNP从其他公司转到 DOCOMO时的注意事项

- 连续使用年数被清除。
- 邮件地址被变更。
- 其他公司发行的积分全部归零。
- 加入长期使用折扣时,有可能产生解约金。
- 从其他公司转出时发生手续费。
- 部分网站的内容和电子货币不能继续使用。
- 现在使用的手机变更后不能使用。

携帯電話番号ポータビリティ(MNP)受付中! 携帯電話番号ポータビリティ(MNP)を利用すると、携帯電話の利用者が携帯電話会社を変更した場合に電話番号をそのまま変更後の携帯電話会社のサービスを利用することができます。

MNPのお手続き方法

- 1 MNP予約番号をもらう** 現在契約されている会社に携帯電話番号ポータビリティをお申込み、MNP予約番号をもらう. お申込みは現在契約されている会社の、受付店・コールセンター・Webサイトにてご確認ください。
- 2 ドコモ取扱店へ** ドコモ取扱店にMNP予約番号を伝え新規契約する.
 - すべてのドコモ取扱店にてお申込みいただけます。**
 - ご利用いただくもの**
 - MNP予約申込み時に受取った「MNP予約番号」と新規契約に必要な書類など
 - ※携帯電話会社間でシステムを連携する都合上、MNP受付時間はおおむね午前9時～午後8時ごろとなります。ただし店舗により多少異なりますので、詳しくは各店舗にお問い合わせください。

MNP予約番号の有効期間は予約当日を含めて15日間です。

ドコモショップなどで受付 **ドコモ Welcomeポイント** ドコモならあんしん。しっかりサポート!

新しいメールアドレスも、カンタンにお知らせできます! **電話帳などのデータも、カンタンにコピーできます!**

- ※設置されている専用端末にて、ご自分で設定・操作していただきます。
- ※一部の機種および項目でコピーできない場合があります。

MNPを利用して他社からドコモへ変更する際の注意点

- 継続利用期間がクリアされます。
- メールアドレスは変更となります。
- 他社が発行するポイントが全てゼロになります。
- 継続利用割引サービスにご加入の場合、解約金が発生する場合があります。
- 他社からの転出には手数料がかかります。
- コンテンツや電子マネーが引き継ぎできない場合があります。
- 現在お使いの携帯電話機は変更後はお使いになれません。



手のひらに、明日をのせて。

Inquiries

For inquiries in English 1,2
0120-005-250
Business hours: 9:00 a.m. to 8:00 p.m.
Service available in: English, Portuguese, Chinese, Spanish, Korean

General Inquiries <docomo Information Center>
From DOCOMO mobile phones 3,4 (No prefix) 151 (free)
From fixed-line telephones use the following number 1,2 0120-800-000

Emergency Service Suspension or Reactivation for Lost Mobile Phones 5
Activation/Deactivation of Omakase Lock 1,2
0120-524-360 Business hours: 24 hours (open all year round)

Emergency Service Suspension or Reactivation of Mobile Phones Lost Abroad 1,2,3
[International call access number of the country of stay] -81-3-6832-6600

Repairs 8
From DOCOMO mobile phones 3,4 (No prefix) 113 (free)
docomo Information Center 1,2 0120-800-000 Business hours: 24 hours (open all year round) 9:00 a.m. to 8:00 p.m.

1. Can be called from mobile phones and non-DOCOMO PHS phones. 2. May not be accessible from some IP phones. 3. Available in Japanese only. 4. Cannot be reached from landline phones, etc. 5. For resuming service, your network PIN and deactivation code are required. 6. If you have signed up for WORLD WING, there are cases the FOMA card can be inserted into an overseas handset (including non-DOCOMO mobile phones) and used overseas. 7. We conclude after your inquiry that repairs are necessary or lost or stolen overseas. 8. Please be aware that you will be responsible for any voice/data communications charges incurred after the loss or theft. 9. Voice communication charges are free when calling from a DOCOMO mobile phone. In other cases, charges to Japan will apply. 10. If we conclude after your inquiry that repairs are necessary, we will ask you to bring your phone to a designated DOCOMO repair center. Applications are accepted only within the business hours. Furthermore, please be sure to bring the warranty of the time of your visit. * Please double-check the number before dialing.

문의처

외국어에 의한 문의 1,2
0120-005-250
접수시간 오전 9:00~오후 8:00
안내 언어 1 영어, 2 포르투갈어, 3 중국어, 4 스페인어, 5 한국어

서비스 문의 상담 <docomo 고객 센터>
DOCOMO 휴대전화에서 거는 경우 3,4 (국번 없이) 151 (무료)
일반전화 등에서 걸때 1,2 0120-800-000
접수시간 오전 9:00~오후 8:00

분실 등에 의한 긴급 이용 중단·재개 5 Omakase Lock의 설정·해제 1,2
0120-524-360 접수시간 24시간 (연중무휴)

해외에서의 분실 등으로 인한 긴급 이용 중단·재개 1,2,3
[제재국의 국제전화 접속 번호] -81-3-6832-6600

고장 시에는 8
DOCOMO 휴대전화에서 거는 경우 3,4 (국번 없이) 113 (무료)
접수시간 24시간 (연중무휴)
docomo 고객 센터 1,2 0120-800-000
접수시간 오전 9:00~오후 8:00

1. 휴대, PHS(비사)카드 이용이 가능합니다. 2. 일부 광역에서는 접속이 되지 않는 경우가 있습니다. 3. 일본어에 안내합니다. 4. 일반 전화 등에서는 이용할 수 없습니다. 5. 재개 수속에는, 네트워크 비밀번호와 해제 번호가 필요합니다. 6. WORLD WING을 신청하셨을 경우, FOMA카드를, 해외를 휴대(당사 이외의 휴대전화)에 삽입해서 해외에서도 이용할 수 있는 경우가 있습니다. 따라서, 해외에서 휴대전화 분실, 도난되었을 경우에는, 신속하게 당사에 연락하신 후, 이용 중단 수속을 해 주십시오. 또한, 분실, 도난된 후에 발생한 통화·통신료에 대해 부담이 되오니 주의하십시오. 7. DOCOMO 휴대전화에서 거실 경우, 통화료는 무료입니다. 8. 그 이외의 경우에도 일본어에 대한 통화가 가능합니다. 9. 문의 결과, 수리가 필요한 경우: DOCOMO 지점의 고장 수리 창구로 가지고 오십시오. 단, 고장 수리 접수 창구의 영업 시간 내에만 접수합니다. 또한, 방문 수리 시에는 반드시 보증서를 지참해 주십시오. *반환을 잘 확인한 후에 주십시오.

咨询方式

外语咨询 1,2
0120-005-250
营业时间 上午9:00~下午8:00
服务语言 1 英语, 2 葡萄牙语, 3 汉语, 4 西班牙语, 5 韩语

综合咨询 <docomo客服热线>
使用DOCOMO手机拨打 3,4 (无区号) 151 (免费)
使用固定电话等拨打 1,2 0120-800-000
营业时间 上午9:00~下午8:00

因遗失手机等原因办理紧急停机、再次开通 5 设置或解锁 Omakase Lock 1,2
0120-524-360 24小时营业 (全年无休)

在日本以外的地区因遗失手机等原因办理紧急停机、再次开通 1,2,3
「所在国的国际长途号码」-81-3-6832-6600

发生故障 8
使用DOCOMO手机拨打 3,4 (无区号) 113 (免费)
营业时间 24小时营业 (全年无休)
docomo客服热线 1,2 0120-800-000
营业时间 上午9:00~下午8:00

1. 可使用手机、PHS拨打。2. 一部分电话无法接通。3. 日语咨询。4. 固定电话无法接通。5. 办理开通手机时须提供系统密码以及解锁号码。6. 如有开通 WORLD WING服务, 把FOMA卡插入其它海外用手机(也包括本公司以外手机)时, 在海外也能使用。因此, 在海外手机丢失或被盗时, 请速与本公司联系并办理手机锁。另外, 手机丢失或被盗后所产生的话费、通信费将由客户承担, 请格外注意。7. 如使用DOCOMO手机拨打, 可免费。使用其它手机、固定电话拨打, 将收取拨打日本国际话费。8. 电话咨询, 如需修理时请携带DOCOMO指定的维修窗口。请在维修窗口营业时间内持保修卡, 办理手续。*拨打前请确认电话号码。

ドコモのホームページ
ドコモのニュース、工事、製品、サービスなどの情報をご覧いただけます。
iモードから iMenu お知らせ
パソコンなどから http://www.nttdocomo.co.jp/
For information on DOCOMO news, maintenance, products, services, and more...
i-mode access iMenu お知らせ (information) (screens are in Japanese)
PC access http://www.nttdocomo.co.jp/english

モバイル・リサイクル・ネットワーク
携帯電話・PHSのリサイクルにご協力を。
携帯電話・PHS事業者は、環境を保護し貴重な資源を再利用するためにお客さまが不要となつてお持ちになる携帯電話・電池・充電器をブランド・メーカーを問わず下記マークのあるお店で回収しリサイクルを行っております。お近くのドコモショップへお持ちください。
* 受付前請確認電話番号。

Consultas

Consultas em Língua Estrangeira 1,2
0120-005-250
Horário de atendimento: 9:20 hs
Disponível em: Inglês, Português, Chinês, Espanhol, Coreano

Informações Gerais <Central de Informações docomo>
Através de celulares DOCOMO 3,4 (sem prefixo) 151 (gratuito)
Através de telefones fixos 1,2 0120-800-000

Bloqueio temporário de linha/desbloqueio 5 Configuração/cancelamento de Omakase Lock 1,2
0120-524-360 Horário de atendimento: 24 horas (diariamente)

Bloqueio temporário de linha/desbloqueio 1,2,3 no exterior
[Número de prefixo internacional do país onde se encontra] -81-3-6832-6600

Danificação do aparelho 8
Através de celulares DOCOMO 3,4 (sem prefixo) 113 (gratuito)
Central de Informações docomo 1,2 0120-800-000
Horário de atendimento: 24 horas (diariamente) 9:20 hs

1. Consultas possíveis também através de celulares e PHS (de otras compañías). 2. Não é possível a conexão através de alguns IP-fones. 3. Consultas somente em japonês. 4. Não é possível a conexão através de telefones fixos. 5. Para o desbloqueio de linha são necessários o network PIN e o código de liberação. 6. O cartão FOMA pode ser inserido e utilizado no exterior em qualquer aparelho compatível (incluindo não-DOCOMO) se inscrito no WORLD WING. Em casos de roubo ou extravio do aparelho celular, recomendamos que entre em contato com a DOCOMO o mais rápido possível para a solicitação do bloqueio temporário da sua linha. Retiro ao fato que o titular também terá de se responsabilizar pela tarifa de chamadas e transmissões posteriores ao roubo ou extravio. 7. Tarifa gratuita se através de celulares DOCOMO. Os demais estão sujeitos a cobrança de tarifas internacionais ao Japão. 8. Visite o balcão de assistência técnica autorizada DOCOMO se recomendado reparo. O atendimento será de acordo com o horário de serviço da loja a visitar. Leve sem falta o comprovante de garantia ao visitar o balcão. Verifique mais uma vez o número antes de chamar para evitar inconveniências.

Centro de Información

Informaciones en lenguas extranjeras 1,2
0120-005-250
Horario de atención De 9:00 am a 8:00 pm
Se manejan los siguientes idiomas
1 Inglés, 2 Portugués, 3 Chino, 4 Español, 5 Coreano

Para información general <Centro de información docomo>
Al marcar del Teléfono celular DOCOMO 3,4 (Sin prefijo) 151 (gratuito)
Desde teléfono fijo llamar al 1,2 0120-800-000
Horario de atención De 9:00 am a 8:00 pm

Bloqueo de la línea/desbloqueo 5 Configuración/desactivación del "Omakase Lock" 1,2
0120-524-360 Horario de atención 24hs. (365 días)

Bloqueo de la línea/desbloqueo desde el extranjero 1,2,3
[Número de acceso internacional desde el extranjero] -81-3-6832-6600

En caso de avería 8
Al marcar del Teléfono celular DOCOMO 3,4 (Sin prefijo) 113 (gratuito)
Horario de atención 24hs. (365 días)
Centro de Información docomo 1,2 0120-800-000
Horario de atención De 9:00 am a 8:00 pm

1. Podrá comunicarse también a través de celulares o PHS (de otras compañías). 2. Desde algunos teléfonos IP no podrá establecerse la comunicación. 3. La información será brindada en japonés. 4. Desde otros, como teléfonos fijos, no podrá ser utilizado. 5. Para ejecutar el desbloqueo de la línea requerida de la contraseña de red y del número de liberación. 6. Al tener realizada la inscripción al servicio de WORLD WING, podrá ser utilizada la tarjeta FOMA en celulares compatibles al servicio (inclusive celulares de otras compañías). Si al encontrarse en el extranjero extravía o fue robado su celular, comuníquese de inmediato con nuestra compañía para realizar el bloqueo temporal de la línea. Rogamos tomar en cuenta que las llamadas y/o transmisiones que sean realizadas luego del extravío o robo del celular, correrán a cargo del titular. 7. Desde celulares de DOCOMO, la llamada será gratuita. Desde otros, surgen el costo de la llamada a Japón. 8. Si al realizar la consulta se determina que es necesaria la reparación, solicitamos acercarse a una recepción de reparación de DOCOMO con el celular en cuestión. La solicitud podrá ser reconocida dentro del horario de atención de la misma. Deberá presentarse con el certificado de garantía. * Por favor verifique el número telefónico antes de realizar su llamada.

お問い合わせ先

外国語によるお問い合わせ *1*2
0120-005-250
受付時間 午前9:00~午後8:00
対応言語 1 英語, 2 ポルトガル語, 3 中国語, 4 スペイン語, 5 韓国語

総合お問い合わせ <ドコモ インフォメーションセンター>
ドコモの携帯電話からの場合 *3*4 (局番なし) 151 (無料)
一般電話などからの場合 *1*2 0120-800-000
受付時間 午前9:00~午後8:00

紛失などによる緊急利用中断・再開 *5 おまかせロックの設定・解除 *1*2
0120-524-360 受付時間 24時間 (年中無休)

海外での紛失などによる緊急利用中断・再開 *1*2*3
「滞在国の国際電話アクセス番号」-81-3-6832-6600

故障の時は *8
ドコモの携帯電話からの場合 *3*4 (局番なし) 113 (無料)
ドコモ インフォメーションセンター *1*2 0120-800-000
受付時間 午前9:00~午後8:00

*1 携帯電話、PHS(他社)からもご利用いただけます。*2 一部のIP電話からは接続できない場合があります。*3 日本語でのご案内になります。*4 一般電話などからはご利用できません。*5 再開手続きには、ネットワーク認証番号と解除番号が必要です。*6 WORLD WINGをお申込みいただいている場合、FOMAカードは、海外用携帯電話(当社以外の携帯電話を含む)に差し替えて海外でも利用できる場合があります。従い、海外で携帯電話を紛失・盗難された場合には、速やかに当社にご連絡の上、利用中断の手続きをおとりください。なお、紛失・盗難された後に発生した通話・通信用料もお客さま負担となりますのでご注意ください。*7 ドコモの携帯電話からの場合、通話料は無料です。それ以外の場合は日本向け通話料がかかります。*8 お問い合わせの結果、修理が必要な場合・ドコモ指定の故障取扱窓口にご持参いただきます。ただし、故障取扱窓口の営業時間内の受付となります。また、ご来訪時には必ず保証書をご持参ください。*番号をよくお確かめの上、おかけください。

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「NTTドコモ携帯電話カタログ」は、大豆インクで印刷しております。また、リサイクルに配慮して製本しております。不要になった際は、回収・リサイクルに出しましょう。
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