



Nuisance Call Blocking Service

Application

Not Required

Monthly Charge

Free

*For more details, refer to "Charges" on p. 77.

This service blocks prank phone calls, repeat wrong number calls, and other nuisance calls. Once you carry out the simple procedure to register the number of the person calling (block number), subsequent calls from that number will not be put through, and the caller will hear a recorded announcement.

Uses:

Shut out those repetitive nuisance calls!



Service Features

The caller is answered by an announcement informing them their call has been refused.

The following announcement is played to callers; "Your call cannot be connected to this number." The call is then automatically disconnected. Your phone never rings during this process.

You can block calls even when out of range.

Even when the subscriber's phone is out of range or turned off, an announcement is played explaining that the call has been rejected.

You can register up to 30 numbers from mobile, landline phones, and other phones.

You can register up to 30 numbers to be blocked, and not just from mobile and landline phones, but from IP phones and other types of phones as well.

Stop Caller ID Blocking!

You can easily register numbers to be blocked, even numbers besides those you have specified, immediately after receiving a call from a number you cannot recognize due to Caller ID Blocking.

[With smartphones (only models running AndroidOS)]

Use the following procedure to make the settings. *Procedures may differ depending on handset.

●From the dmenu Screen

Select "お客様サポート (Customer Support)" from dmenu. → Select "各種設定の一覧を見る (View Various Settings List)". → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu.

●From the Handset Screen

Select "Settings." → Select "Call settings." → Select "Network service." → Select "Nuisance call blocking service."

! To Customers Using the Nuisance Call Blocking Service

When registering a specified number for rejection, please double check the number to ensure that it is correct.

Registering a Specified Phone Number for the Nuisance Call Blocking Service

Specify a phone number to add to the Call Blocking list. You can register the number in advance for blocking.

- You can register up to 30 numbers. If the number of entries reaches 30, the oldest number is erased when the next one is registered.
- Only one incoming number can be registered for blocking each time the procedure is carried out.
- Take care to avoid mistakes in entering numbers for incoming calls to be rejected.
- Incoming calls with the caller ID blocked are rejected if the phone number has been registered.

*With the 902i series and later models, you can register numbers for incoming calls to be rejected using the Phonebook and outgoing and incoming call histories. For more details, refer to the user's manual.

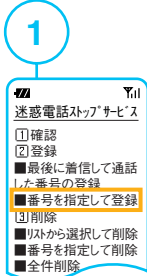
From the i-Menu or dmenu Screen

To navigate to **1** Nuisance Call Blocking Service Settings Site

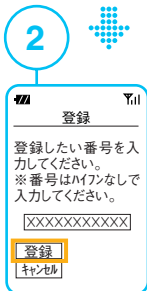
● From i-Menu
Select "お客様サポート (Customer Support)." → Select "各種設定 (確認・変更・利用) (Various Settings [Checking, Changes, Use])." → Select "その他サービス設定・確認 (Setting and Checking of Other Services)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)." → Enter the Network Password.

● From dmenu
Select "お客様サポート (Customer Support)." → Select "各種設定の一覧を見る (View Various Settings List)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu. → Enter the Network Password.

*The screens shown demonstrate i-Menu procedures.



1 Select "番号を指定して登録 (Registering a Specified Number)" on the Nuisance Call Blocking Service settings site.



2 Enter the phone number to be rejected, and select "登録 (Register)."

If the Call Blocking list registration is successful, a message to this effect will be displayed.

▶ See p.69 if there are more than 30 numbers registered for call blocking.

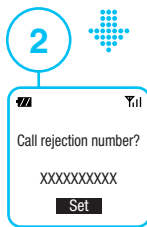
▶ To P.69

From the Handset Screen

● These settings cannot be made from the handset screen on models prior to the 902i series. Please refer to the sections on From the i-Menu Screen or Using the Dial Pad.



1 Display the Nuis. call blocking Service menu, and select "Register selected No.."



2 Enter the phone number to be rejected, and select "Set."*1

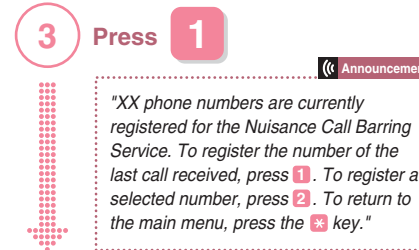
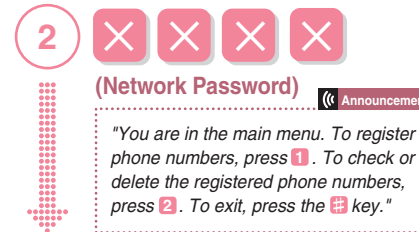


3 Select "Yes" to complete the registration.

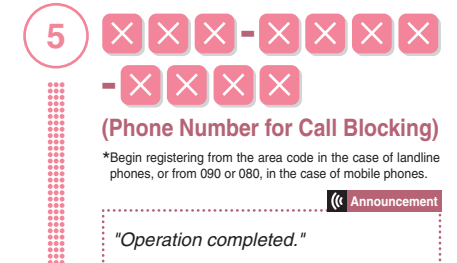
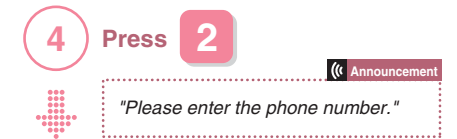
▶ See p.69 if there are more than 30 numbers registered for call blocking.

▶ To P.69

Using the Dial Pad



*When using the dial pad for these procedures, you can still use it while announcements are playing if you happen to know how to carry out the procedure you want to perform.



▶ See p. 70 if there are more than 30 numbers registered for call blocking.

▶ To P. 70



Registering the Last Incoming Number

Register the last number to call you.

- After the nuisance call has ended, perform the following operation:
- The last answered incoming call or the last call recorded in the Voice Memo function can be registered for call blocking.
- When an incoming call is received but not answered; when the call is made by you; when the caller, using the Voice Mail Service, Short Message Service (SMS), or other service, leaves a message at the Center; or when the call is made from overseas or the caller otherwise cannot be identified, you cannot register the phone number of the other party in the call blocking system.
- If an incoming call made with a blocked caller ID is received and the phone number has been registered, subsequent incoming calls from that phone number will always be rejected, even when its caller ID is on.

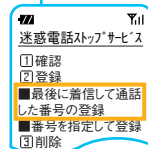
From the i-Menu or dmenu Screen

To navigate to ①
Nuisance Call Blocking Service Settings Site

- From i-Menu
Select "お客様サポート (Customer Support)." → Select "各種設定 (確認・変更・利用) (Various Settings [Checking, Changes, Use])." → Select "その他サービス設定・確認 (Setting and Checking of Other Services)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)." → Enter the Network Password.
- From dmenu
Select "お客様サポート (Customer Support)." → Select "各種設定の一覧を見る (View Various Settings List)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu. → Enter the Network Password.

*The screens shown demonstrate i-Menu procedures.

1



Select "最後に着信して通話した番号の登録 (Registering the last Incoming Number) on the Nuisance Call Blocking Service settings site.

▶ See below if there are more than 30 numbers registered for call blocking.

▶ See below

Select "登録 (Register)" on the "登録 (Register)" screen.

If the Call Blocking list registration is successful, a message to this effect will be displayed.

From the Handset Screen

1



Display the Nuis.call blocking Service menu, and select "Register caller."

A confirmation screen will appear. Select "YES" to register the last number to call you on your Call Blocking list. A reconfirmation screen will appear. Select "OK." If the Call Blocking list registration is successful, a message to this effect will be displayed.

▶ See below if there are more than 30 numbers registered for call blocking.

▶ See below

▶ See p. 111 for service codes.

Using the Dial Pad

1 Press 1 4 4

Announcement
"Please enter your network password."

2

(Network Password)
Announcement
"... To register phone numbers, press 1 ..."

3 Press 1

Announcement
"... To register the number of the last call received, press 1 ..."

▶ See below if there are more than 30 numbers registered for call blocking.
▶ See below

4 Press 1

Announcement
"Operation completed."

5 Press # to finish.

If you want to register a new phone number for blocking when there are 30 numbers already registered, follow the following procedure.

If the total number of phone numbers registered using "Registering a Specified Phone Number" and "Registering the Last Incoming Number" exceed the limit of 30, the "Procedure When the Amount of Blocked Numbers Exceeds the Limit" screen will appear. This operation automatically registers the new number by deleting the oldest registered number.

1

Announcement
"The maximum register number has been exceeded. Delete the oldest registered number and register this number. To register, press 1. To cancel, press 2."

1 Press

Announcement
"Operation completed."

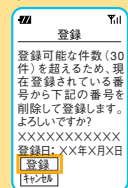
2 Press # to finish.

If you want to register a new phone number for blocking when there are 30 numbers already registered, follow the following procedure.

If the total number of phone numbers registered using "Registering a Specified Phone Number" and "Registering the Last Incoming Number" exceed the limit of 30, the "Procedure When the Amount of Blocked Numbers Exceeds the Limit" screen will appear. This operation automatically registers the new number by deleting the oldest registered number.

*The dmenu screen and the handset screen for a smartphone running the AndroidOS use the same procedures as shown below. Procedures may differ depending on handset.

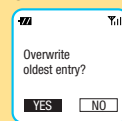
From the i-Menu or dmenu Screen



A confirmation screen will appear. Select "登録 (Register)" to delete the oldest entry and add either a specified phone number or the phone number of the most recent incoming call to the Call Blocking list. If the entry is successfully deleted, a message to this effect will be displayed.

*The screens shown demonstrate i-Menu procedures.

From the Handset Screen



A confirmation screen will appear. Select "Yes" to delete the oldest entry and add either a specified phone number or the phone number of the most recent incoming call to the Call Blocking list. If the entry is successfully deleted, a message to this effect will be displayed.

*With FOMA or Xi, even if fewer than 30 calls are registered, you can delete the oldest incoming call number registered for blocking by using the service code #122*3#. In addition, you can delete incoming call numbers registered for blocking, in sequence from the oldest number by repeating this procedure.
▶ See p. 111 for service codes.

*The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ●Actual screen may be different.

Checking Registered Phone Numbers

You can confirm phone numbers registered for the Nuisance Call Blocking Service.

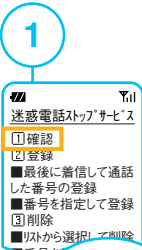
From the i-Menu or dmenu Screen

To navigate to ①
Nuisance Call Blocking Service Settings Site

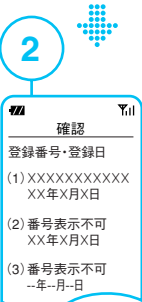
●From i-Menu
Select "お客様サポート (Customer Support)." → Select "各種設定 (確認・変更・利用) (Various Settings [Checking, Changes, Use])." → Select "その他サービス設定・確認 (Setting and Checking of Other Services)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)." → Enter the Network Password.

●From dmenu
Select "お客様サポート (Customer Support)." → Select "各種設定の一覧を見る (View Various Settings List)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu. → Enter the Network Password.

*The screens shown demonstrate i-Menu procedures.



Select "確認(Confirm)" on the Nuisance Call Blocking Service settings site.



A list of registered numbers and dates appears.*1

*1 All Caller ID-blocked numbers, public phone numbers, and non-displayable phone numbers registered on or before November 5, 2009: Indicated with "--(Y)--(M)--(D)" for the date and "番号表示不可 (Number Unidentified)" for the registered number. All Caller ID-blocked numbers, public phone numbers, and non-displayable phone numbers registered on or after November 5, 2009: Indicated with the date registered and "番号表示不可 (Number Unidentified)" for the registered number.

*With the 902i series and later models, you can check the number of registered telephone numbers by selecting "Check No. of entries" in the handset's "Nuis. call blocking" menu.

Using the Dial Pad

1 Press 1 4 4

"Please enter your network password."

2 (Network Password)

"You are in the main menu... To check or delete the registered phone numbers, press 2..."

3 Press 2

"XX phone numbers are currently registered for the Nuisance Call Barring Service... To check and delete the registered numbers, press 2..."

4 Press 2

"The first registered number is XXX-XXXX-XXXX. The registered date is... To delete this number, press 1. To check the next registered number, press 2..."

* If the phone numbers were registered on or before November 5, 2009, and if they are Caller ID-blocked numbers, public phones, or phone numbers that cannot be shown for any other reason, the following announcement is played: "The X registered number and the registered date cannot be announced."

* If the phone numbers are registered on or after November 5, 2009, and if they are Caller ID-blocked numbers, public phones, or phone numbers that cannot be shown for any other reason, the following announcement is played: "The X registered number cannot be announced. The registered date is..."

5 Press 2

"The second registered number is XXX-XXXX-XXXX. The registered date is..."

* Then same announcement will be repeated until the last registered number is read.

6 Press * # to finish.

Selecting Registered Numbers for Deletion

You can select phone numbers to delete from a list of registered phone numbers.

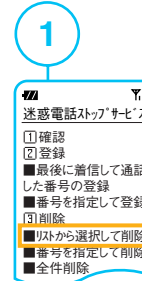
From the i-Menu or dmenu Screen

To navigate to ①
Nuisance Call Blocking Service Settings Site

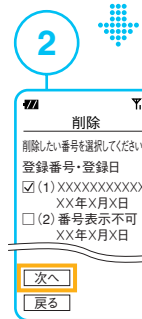
●From i-Menu
Select "お客様サポート (Customer Support)." → Select "各種設定 (確認・変更・利用) (Various Settings [Checking, Changes, Use])." → Select "その他サービス設定・確認 (Setting and Checking of Other Services)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)." → Enter the Network Password.

●From dmenu
Select "お客様サポート (Customer Support)." → Select "各種設定の一覧を見る (View Various Settings List)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu. → Enter the Network Password.

*The screens shown demonstrate i-Menu procedures.



Select "リストから選択して削除 (Select from List and Delete)" on the Nuisance Call Blocking Service settings site.



Place a check mark next to the number to be deleted, select "次へ(Next)," then select "削除(Delete)" on the "削除(Delete)" screen.

If the removal from the Call Blocking list is successful, a message to this effect will be displayed.

Using the Dial Pad

1 Press 1 4 4

"Please enter your network password."

2 (Network Password)

"You are in the main menu... To check or delete the registered phone numbers, press 2..."

3 Press 2

"XX phone numbers are currently registered for the Nuisance Call Barring Service... To check and delete the registered numbers, press 2. To delete a selected number, press 3. To clear all registered numbers, press 9..."

4 Press 2

"The first registered number is... To delete this number, press 1. To check the next registered number, press 2..."

5 Press 1*

*To go to the number after that, press 2.

"Number deleted from list. To check the next registered number, press 1..."

6 Press * # to finish.

●Actual screen may be different.

Entering a Registered Number for Deletion

You can enter a registered phone number to delete it from the list.

From the i-Menu or dmenu Screen

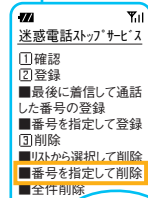
To navigate to ①
Nuisance Call Blocking Service Settings Site

●From i-Menu
Select "お客様サポート (Customer Support)." → Select "各種設定 (確認・変更・利用) (Various Settings [Checking, Changes, Use])." → Select "その他サービス設定・確認 (Setting and Checking of Other Services)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)." → Enter the Network Password.

●From dmenu
Select "お客様サポート (Customer Support)." → Select "各種設定の一覧を見る (View Various Settings List)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu. → Enter the Network Password.

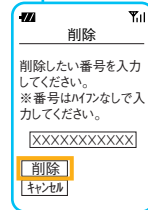
*The screens shown demonstrate i-Menu procedures.

1



Select "番号を指定して削除 (Specify Number and Delete)" on the Nuisance Call Blocking Service settings site.

2

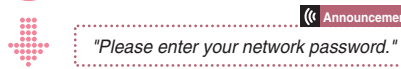


Enter the phone number to be deleted, and select "削除 (Delete)."

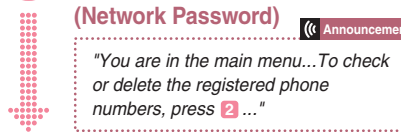
If the removal from the Call Blocking list is successful, a message to this effect will be displayed.

Using the Dial Pad

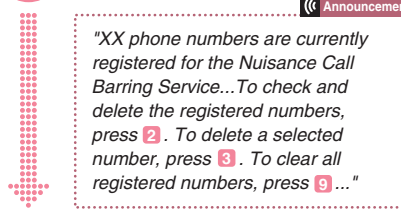
1 Press 1 4 4



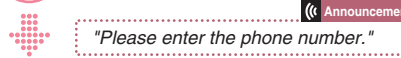
2



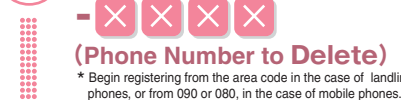
3 Press 2



4 Press 3



5 -



6 Press # to finish.

*If a caller calls from a number registered in the Nuisance Call Blocking Service by activating the Caller ID-blocking function, the number cannot be deleted by entering the specific phone number.

Deleting All Registered Phone Numbers

Deleting all entries from the Call Block list.

● This procedure deletes all telephone numbers in the Call Block list simultaneously. The procedure does not allow numbers to be checked during deletion, or specific numbers to be entered for deletion. In addition, numbers cannot be restored to the list after deletion.

From the i-Menu or dmenu Screen

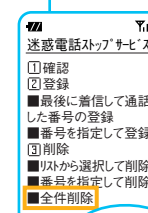
To navigate to ①
Nuisance Call Blocking Service Settings Site

●From i-Menu
Select "お客様サポート (Customer Support)." → Select "各種設定 (確認・変更・利用) (Various Settings [Checking, Changes, Use])." → Select "その他サービス設定・確認 (Setting and Checking of Other Services)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)." → Enter the Network Password.

●From dmenu
Select "お客様サポート (Customer Support)." → Select "各種設定の一覧を見る (View Various Settings List)." → Select "迷惑電話ストップサービス (Nuisance Call Blocking Service)" from "各種サービスの設定・確認 (オプション設定) (Setting and Checking of Various Services [Options])" menu. → Enter the Network Password.

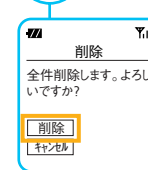
*The screens shown demonstrate i-Menu procedures.

1



Select "全件削除 (Deleting All Phone Numbers)" on the Nuisance Call Blocking Service settings site.

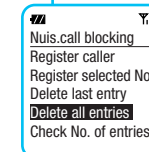
2



Select "削除 (Delete)." If the removal from the Call Blocking list is successful, a message to this effect will be displayed.

From the Handset Screen

1



Display the Nuis. call blocking Service menu, and select "Delete all entries."

2



Select "YES" to clear the Call Blocking list, or "NO" to cancel it.

A confirmation screen will appear. Select "YES" to delete all entries from the Call Blocking list. A reconfirmation screen will appear. Select "OK." If the removal from the Call Blocking list is successful, a message to this effect will be displayed.

▶ See p. 111 for service codes.

*The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ●Actual screen may be different.

Using the Dial Pad

1 Press **1 4 4** 



"Please enter your network password."

2 **× × × ×**

(Network Password)



"You are in the main menu...To check or delete the registered phone numbers, press **2**..."

3 Press **2**



"XX phone numbers are currently registered for the Nuisance Call Barring Service...To clear all registered numbers, press **9**..."

4 Press **9**



"All registered numbers will be deleted. To delete, press **1**..."

5 Press **1**



"Number deleted from list."

6 Press **#**  to finish.

Deleting the Last Phone Number Registered

Deleting the last entry registered in the Call Block list.

- This procedure does not allow numbers to be checked during deletion. In addition, numbers cannot be restored to the list after deletion.

From the Handset Screen

1

Nuis. call blocking
Register caller
Register selected No.
Delete last entry
Delete all entries
Check No. of entries

Display the Nuis. call blocking Service menu, select "Delete last entry."

2

Delete last entry?
YES NO

Select "YES" to delete the last entry to be added, and "NO" to cancel the operation.

A confirmation screen will appear. Select "YES" to delete an entry. A reconfirmation screen will appear. Select "OK." If the removal from the Call Blocking list is successful, a message to this effect will be displayed.

► See p. 111 for service codes.

Using the Dial Pad

1 Press **1 4 4** 



"Please enter your network password."

2 **× × × ×**

(Network Password)



"You are in the main menu...To check or delete the registered phone numbers, press **2**..."

3 Press **2**



"XX phone numbers are currently registered for the Nuisance Call Barring Service. To delete the last number registered, press **1**. To check and delete the registered numbers, press **2**..."

4 Press **1**



"The last registered number will be deleted. To delete, press **1**..."

5 Press **1**



"Number deleted from list."

6 Press **#**  to finish.

* You can repeat this procedure to delete registered numbers in sequence from the most recent incoming call number registered for blocking (the last number registered).

• The set up procedure may differ depending on the handset. See the user's manual of your handset for details. • Actual screen may be different.

Charges

No Application Required

Monthly Charge

Free

Dialing and Communications Charges

The caller is charged for dialing and communications charges starting the moment the Call Blocking announcement begins playing.

Charges for Settings

No dialing and communications charges apply for "Registering Call Blocking" or "Deleting the Registered Phone Number" and similar operations.

Notes on Use

● How calls from phone numbers using the Call Blocking list are handled with other services.

Service name	Handling of calls from phone numbers on the Call Blocking list.
Voice Mail Service	Call Blocking announcement is played (message not accepted).
Call Forwarding Service	Call Blocking announcement is played (the call is not forwarded to the forwarding number).
Call Waiting Service	Call Blocking announcement is played.
Caller ID Display Request Service	Call Blocking announcement is played.
Public Mode	Call Blocking announcement is played (the Public mode announcement is not played).

- You cannot check a phone number registered for call blocking added to the list on or before November 5, 2009. Even if you ask one of our service representatives, we are unable to give out that information.
- Calls blocked by this service do not appear in your call history.
- When an incoming call from a caller registered as blocked is received on a Videophone, a message in graphic format is displayed stating the call is being rejected.
- If you receive a data transmission from a phone number on your Call Blocking list, the communication is cut off without playing an announcement.
- It is only possible to add entries to the Call Blocking list, and remove entries from it, from your subscribed handset. Remote Access is not available from landline phones, NTT public phones, other mobile phones, etc.
- If you try to add to the Call Blocking list an incoming call that was only received but not answered, please be aware that the phone number for the voice or videophone call last answered* before the current call will be the number registered for blocking.
- When a Nuisance Call Blocking Service registration is made under unstable reception conditions, a number that has been partially entered when the connection is interrupted could be registered as a complete number.
- If you are using the Call Waiting Service, the Call Blocking Service will block the telephone number of the last call.
- In order to block international calls, input the number without the "+" symbol. There may be cases, however, when you cannot block incoming calls from a particular international number, even when the number is registered for blocking with or without the "+" symbol.
- Call Blocking cannot be set from messages held for you at Voice Mail Service, Short Message Service (SMS), or other Service Centers.
- This service may not be available on some handsets.
- DOCOMO assumes no responsibility for any damages arising from the use of this service.

* "Answered incoming call" means that you were the one who received the call, and that the call was answered. Therefore, the other party's number cannot be registered for the blocking service if you were the caller, or if the call was not answered.