

# Results for the First Three Months of the Fiscal Year Ending March 31, 2013

**July 27, 2012** 



### **1** Special Note Regarding Forward-Looking Statements

This presentation contains forward-looking statements such as forecasts of results of operations, management strategies, objectives and plans, forecasts of operational data such as the expected number of subscriptions, and the expected dividend payments. All forward-looking statements that are not historical facts are based on management's current plans, expectations, assumptions and estimates based on the information currently available. Some of the projected numbers in this presentation were derived using certain assumptions that are indispensable for making such projections in addition to historical facts. These forward-looking statements are subject to various known and unknown risks, uncertainties and other factors that could cause our actual results to differ materially from those contained in or suggested by any forward-looking statement. Potential risks and uncertainties include, without limitation, the following:

- (1) Changes in the business environment in the telecommunications industry, such as intensifying competition from other service providers, businesses or other technologies caused by Mobile Number Portability, new market entrants and other factors, or the expansion of the areas of competition could limit our acquisition of new subscriptions and retention of existing subscriptions, or may lead to diminishing ARPU or an increase in our costs and expenses.
- (2) Current and new services, usage patterns, and sales schemes introduced by our corporate group may not develop as planned, which could affect our financial condition and limit our growth.
- (3) The introduction or change of various laws or regulations or the application of such laws and regulations to our corporate group could restrict our business operations, which may adversely affect our financial condition and results of operations.
- (4) Limitations in the amount of frequency spectrum or facilities made available to us could negatively affect our ability to maintain and improve our service quality and level of customer satisfaction.
- (5) Other mobile service providers in the world may not adopt the technologies that are compatible with those used by our corporate group's mobile communications system on a continual basis, which could affect our ability to sufficiently offer international services.
- (6) Our domestic and international investments, alliances and collaborations may not produce the returns or provide the opportunities we expect.
- (7) As electronic payment capability and many other new features are built into our cellular phones/devices, and services of parties other than those belonging to our corporate group are provided through our cellular handsets/devices, potential problems resulting from malfunctions, defects or loss of handsets/devices, or imperfection of services provided by such other parties may arise, which could have an adverse effect on our financial condition and results of operations.
- (8) Social problems that could be caused by misuse of our products and services may adversely affect our credibility or corporate image.
- (9) Inadequate handling of confidential business information including personal information by our corporate group, contractors and others, may adversely affect our credibility or corporate image.
- Owners of intellectual property rights that are essential for our business execution may not grant us the right to license or otherwise use such intellectual property rights on acceptable terms or at all, which may limit our ability to offer certain technologies, products and/or services, and we may also be held liable for damage compensation if we infringe the intellectual property rights of others.
- (11) Events and incidents caused by natural disasters, social infrastructure paralysis such as power shortages, proliferation of harmful substances, terror or other destructive acts, the malfunctioning of equipment or software bugs, deliberate incidents induced by computer viruses, cyber attacks, hacking, unauthorized access and other problems could cause failure in our networks, distribution channels and/or other factors necessary for the provision of service, disrupting our ability to offer services to our subscribers, and may adversely affect our credibility and/or corporate image, or lead to a reduction of revenues and/or increase of costs.
- (12) Concerns about adverse health effects arising from wireless telecommunications may spread and consequently may adversely affect our financial condition and results of operations.
- (13) Our parent company, NIPPON TELEGRAPH AND TELEPHONE CORPORATION (NTT), could exercise influence that may not be in the interests of our other shareholders.

### **FY2012/1Q Financial Results Highlights**

- Ш
- **Principal Actions and Results**
- Increase in net additions of subscribers by promoting smartphones and Xi services
- 2 Provision of cloud-based services
- Further improvement of customer satisfaction and reinforcement of safety/security measures
- Transformation into an Integrated Services Company placing mobile at the core

### FY2012/1Q Results Highlights

### FY2012/1Q Results

Achieved steadfast progress toward full-year operating income target of ¥900.0 billion

Operating revenues: ¥1,072.3 billion (Up 2.4% year-on-year)

Operating income: ¥262.6 billion (Down 1.9% year-on-year)

Net income\*: ¥164.3 billion (Up 3.5% year-on-year)

### (Results Highlights)

- Packet revenues: ¥485.1 billion (Up 9.0% year-on-year)
- Total handsets sold: 5.17 million units
   (Up 11.2% year-on-year)
- Smartphones sold: 2.49 million units (Up 92.0% year-on-year)
- Xi subscriptions: 3.32 million (Up 49.1% from Mar. 31, 2012)



### FY2012/1Q Financial Results



	<b>2011/4-6</b> (1Q) (1)	<b>2012/4-6</b> (1Q) (2)	Changes (1)→(2)	FY2012 (Full-year forecast) (3)	Progress to forecast (2) / (3)
Operating Revenues (Billions of yen)	1,047.3	1,072.3	+2.4%	4,450.0	24.1%
Cellular Services Revenues (Billions of yen)	850.6	827.2	-2.8%	3,304.0	25.0%
Operating Expenses (Billions of yen)	779.6	809.7	+3.9%	3,550.0	22.8%
Operating Income (Billions of yen)	267.7	262.6	-1.9%	900.0	29.2%
Income Before Income Taxes (Billions of yen)	270.3	264.8	-2.0%	903.0	29.3%
Net Income Attributable to NTT DOCOMO, INC. (Billions of yen)	158.7	164.3	+3.5%	557.0	29.5%
EBITDA Margin (%)*	40.8	39.6	<b>-1.2</b> Points	36.5	-
Adjusted Free Cash Flow (Billions of yen) *	82.5	-30.1	-112.6	440.0	-

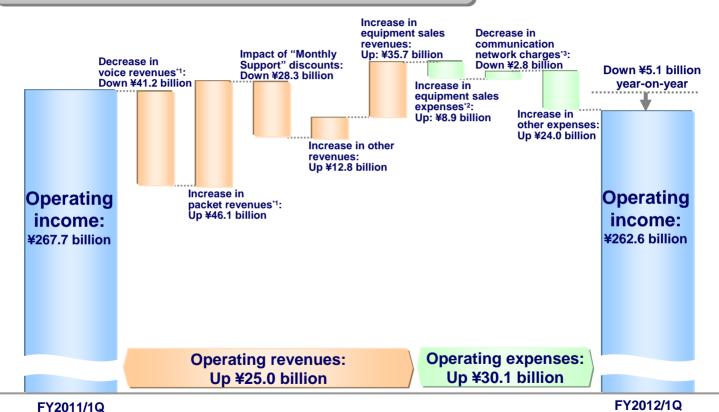
<sup>◆</sup> Consolidated financial statements in this document are unaudited.

<sup>◆</sup> Adjusted free cash flow excludes the effects of uncollected revenues due to bank holidays at the end of the fiscal term and changes in investments for cash management purposes with original maturities of longer than three months.

\*For an explanation of the calculation processes of these numbers, please see the reconciliations to the most directly comparable financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, when the financial measures calculated and presented in accordance with U.S. GAAP and the IR page of the IR page

### 5 FY2012/1Q Results: Key Factors Behind Changes in Operating Income

#### **Key factors behind YOY changes in operating income**



\*1: Excluding impact of "Monthly Support" discounts

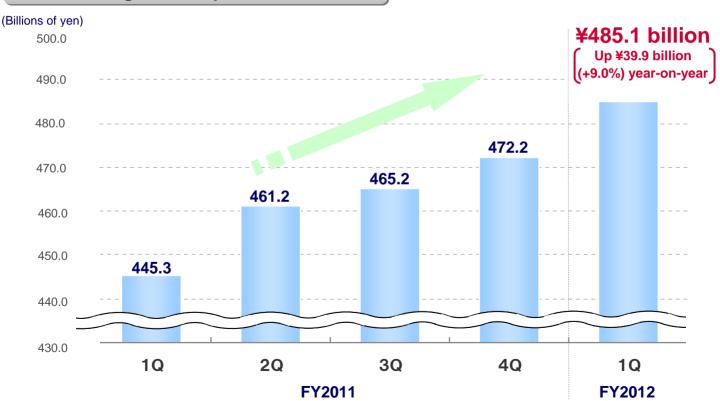
<sup>\*2:</sup> Sum of cost of equipment sold and commissions to agent resellers

<sup>\*3:</sup> Sum of communication network charges, depreciation and amortization, and loss on disposal of property, plant and equipment

#### **Packet Revenues**

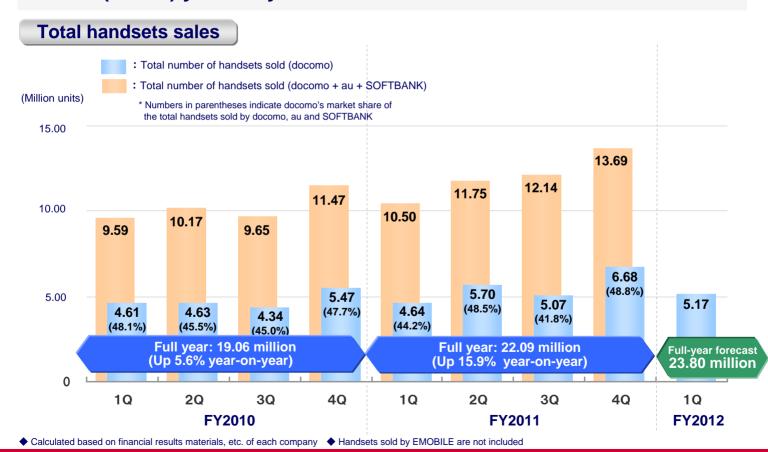
• FY2012/1Q packet revenues recorded a steady increase of ¥39.9 billion (9.0%) year-on-year

#### Historical growth of packet revenues



### **Total Handset Sales**

• FY2012/1Q total number of handsets sold: 5.17 million, up 520,000 units (11.2%) year-on-year



### **Net Additions/Churn Rate/MNP**

- FY2012/1Q net additions: 270,000
- FY2012/1Q churn rate: 0.74%
- MNP inflow/outflow performance improving steadily

#### **Net additions**

FY2012/1Q net additions:

270,000 subs

\* Excluding impact of prepaid data plan churns: 400,000 subs

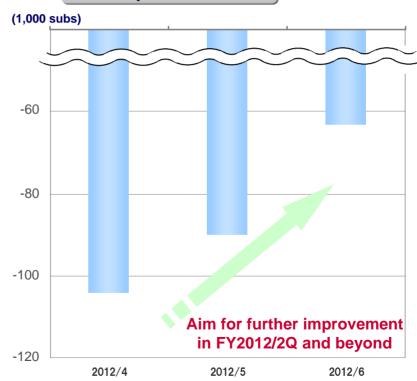
#### **Churn rate**

FY2012/1Q churn rate:

0.74%

\*Excluding impact of prepaid data plan churns: 0.67%





### FY2012/1Q Financial Results Highlights

### Principal Actions and Results

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- Further improvement of customer satisfaction and reinforcement of safety/security measures
- Transformation into an Integrated Services Company placing mobile at the core



### **Management Policy: Speed and Challenge**

## Speed and Challenge

Evolution of services by pursuing innovation

New value creation through convergence



Maintaining communication networks as social infrastructure

DOCOMO's Dream Shaping a more convenient and fulfilling smart life

DOCOMO's Strengths

- World's most advanced technological capabilities/ Dedication to R&D
- Committed to improving customer satisfaction/ Focus on hands-on approach

### FY2012 Business Management Policies & Focus Areas

#### FY2012 business management policies

 Increase in net additions of subscribers by promoting smartphones and Xi services



- 3. Further improvement of customer satisfaction and reinforcement of safety/security measures
- 4. Transformation into an Integrated Services Company placing mobile at the core

#### Focus areas

- Provision of product lineup superior to competitors'
- Introduction of billing plans catered to the needs of different user segments and enhancement of their market recognition
- Provision of a wide array of cloud services that are uniquely available from DOCOMO leveraging our R&D strengths
- Further enrichment of "dmarket" by preparing a rich variety of attractive content
- Creation of an environment where users can use smartphones securely and conveniently with peace of mind
- Pioneering new business areas with strategic partners and reinforcement of overseas business

- FY2012/1Q Financial Results Highlights

### **Principal Actions and Results**

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### SLIDE No.

### **Smartphone/Tablet Product Lineup**

- Released a total of 17 models of smartphones/tablets, overwhelming the offerings of the competitors
- 11 models are Xi LTE-enabled, and many are equipped with popular features, such as waterproof casing, Osaifu-Keitai e-wallet, one-seg TV, infrared data exchange and other features





### Raku Raku Smartphone

- Unveiled "Raku Raku Smartphone", Japan's first smartphone designed for the elderly customers
- Aim to boost packet usage of broad user segments through provision of "Raku Raku Pake-hodai" flat-rate billing plan

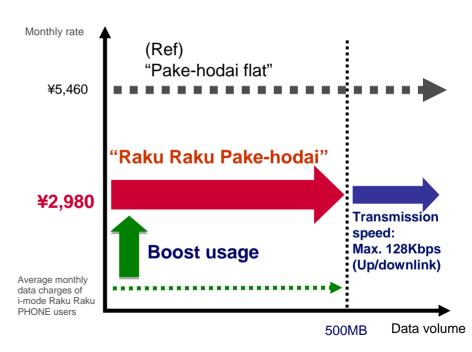
#### Raku Raku Smartphone (F-12D)



- Large buttons with large fonts
- 3 One-touch buttons for easy dialing
- "Hakkiri Voice (clear voice)" and "Yukkuri Voice (slow voice)" functions

Planned for release Aug. 1

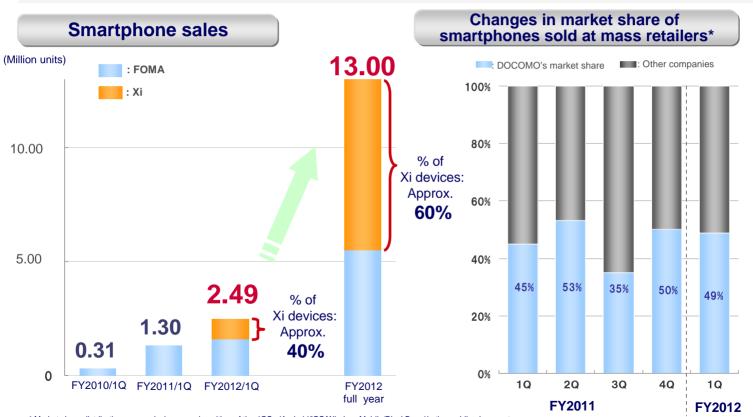
#### Raku Raku Pake-hodai



### SLIDE No.

### **Smartphone Sales**

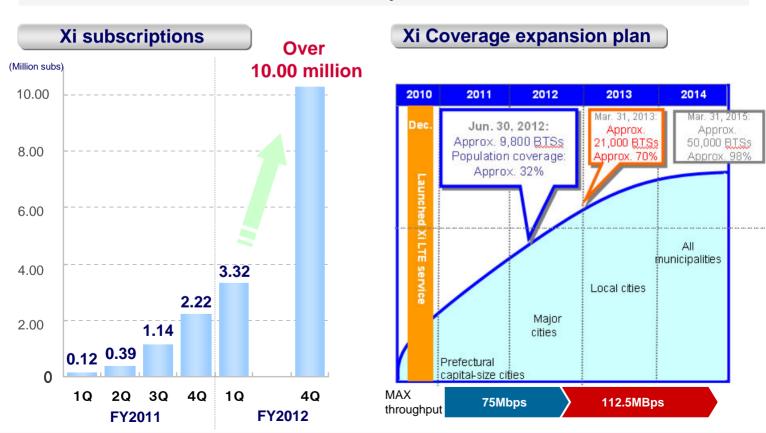
- No. of smartphones sold in FY2012 1Q was 2.49 million, increasing sharply from the same period of last fiscal year
- DOCOMO's market share of smartphones sold remains high at approx. 49%



<sup>\*</sup> Market share distribution among devices carrying either of the 4OSs (Android/iOS/WindowsMobile/BlackBerry)in the mobile phone category, based on survey of track record of sales at major mass retailers across Japan by GfK Japan (Tablet devices not included)

### **Promotion of Xi Service**

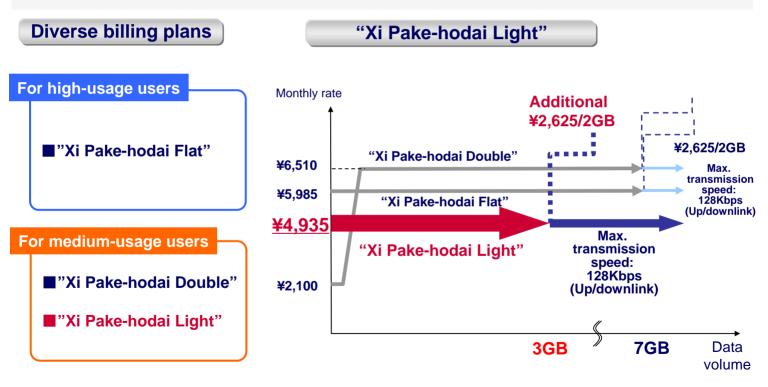
- Xi subscriptions grew steadily to 3.32 million as of Jun. 30, 2012
- Making steady progress in coverage expansion, aiming to complete installation of cumulative 21,000 Xi base stations by Mar. 31, 2013



## SLIDE No.

### Xi Billing Plans

- Prepared a wide variety of billing options to cater to difference in user's data volume /usage behavior
- Announced introduction of a new flat-rate plan for medium-usage customers, "Xi Pake-hodai Light" with the aim of expanding Xi subscriber base, thereby increasing total revenues



\* To be started from Oct. 1, 2012

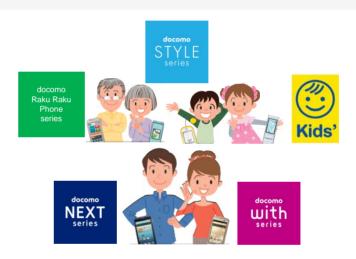


### **Family Set Discount**

- Launched "Family Set Discount" campaign in conjunction with the release of a rich lineup of devices responding to different needs of broad generations
- The campaign offers benefits to every member of family



Provides discount of ¥10,000/contract with simultaneous subscriptions to two or more circuits by the same family



Applicable to any feature phone/ smartphone

Campaign period: Jul. 20 - Aug. 31, 2012

**Monthly** 

**Support** 

 Active appeal of DOCOMO's affordable product prices and easy-to-use billing plans

discount

docomo

plan

Hefty discounts on smartphones for both new subscription and replacement For fresh subscribers: Product prices New feature phone subs Debut joining DOCOMO discount For handset replacement: Customers purchasing handsets **Family Set** simultaneously with family **Customers purchasing handset** simultaneously with tablet/ Set Discount data device In response to diverse needs for Monthly bill Xi service: Customers who make Xi Talk 24 frequent voice calls with billing other DOCOMO subs

Feature phone users Change switching from other carrier discount Monthly **Smartphone users** Support switching from other carrier Increased discounts! Over 10 years **Customers using DOCOMO** Xi smartphone for over 10 years discount U-25 Xi **Young customers** smartphone discount **Customers with contract** First 2-year up for renewal after Xi smartphone 2 years of subscription discount Customers who wish to Xi Pakeuse packet flat-rate at hodai Light affordable prices **Customers using** Plus Xi-Xi tablet/data device wari discount as a second mobile device

Latest 2012 summer models:

Returns discounts up to ¥60,480\*

\* In the case of ARROWS X

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- Further improvement of customer satisfaction and reinforcement of safety/security measures
- 4
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### Cloud Services (1) ("Shabette Concier")

- Received 3.00 million downloads and approx. 130 million accesses in about 5 months after service launch.\* Improved convenience with the addition of knowledge Q&A function in June 2012
- · Aim to apply voice agent function to e-commerce services of "dmarket" in the future

\* As of July 25, 2012 しゃべって ドコモクラウド コンシェル Voice command Voice Intention Handset operation/ recognition analysis content display engine engine **Network cloud** Area guide Recipe info Map by voice Content voice command Phone Scheduler Mail Train transfer Weather Operated by News **Tweets** Photo content Video content Timer Alarm Camera displayed command Music content Gaming content **Apps** Memo Music player New **Knowledge** Book/comic Q&A

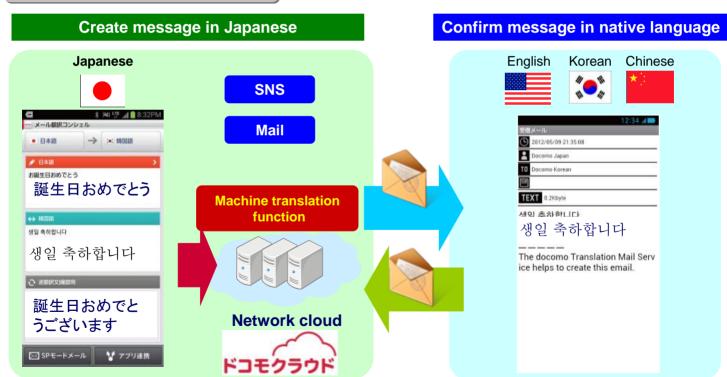


### Cloud Services (2) ("Mail Hon'yaku Concier")

- Launched "Mail Hon'yaku Concier" text translation service in June 2012
- Received 100,000 downloads and approx. 1.50 million accesses in approx.
   2 months after launch\*

\*As of July 23, 2012

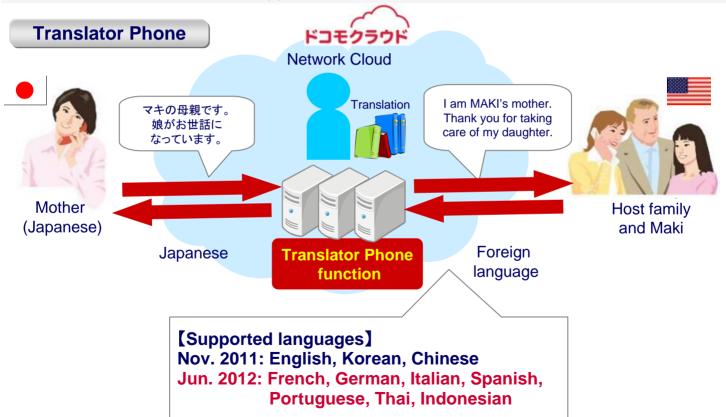




### Cloud Services (3) ("Translator Phone")

- Trial service of "Translator Phone" supporting translation between Japanese and 10 foreign languages in progress since June, aiming for full-commercial introduction in autumn 2012
- Recorded 220,000 accesses in approx. 2 months after launch\*

\* As of July 23, 2012





### **Cloud Services (4) ("Photo Collection")**

- "Photo Collection" service planned for launch in August 2012
- Photographs taken by mobile devices are automatically sorted and stored in docomo cloud using a wide variety of high-accuracy image recognition features
- Can also be linked with external services such as Evernote, Eye-Fi, HighCam

#### **Photo Collection**

Automatic upload and synchronization across multiple devices

Automatic grouping using face recognition feature

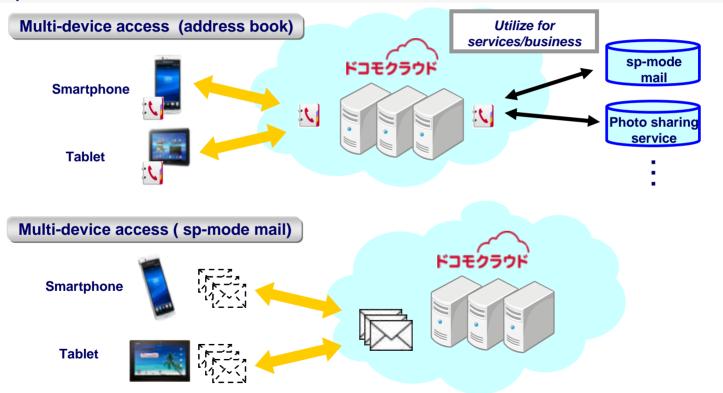
Photos of external services can also be viewed





### Cloud Services (5) ("Multi-Device Support")

- Plan to start supporting cloud-based multi-device access to address book/email in this winter
- Offers users with greater convenience and peace of mind through constant storage of latest data on the cloud
- Aim for further service expansion through provision of supplementary services utilizing profile data of address book



### **Enrichment of "dmarket"**

- VIDEO store and ANIME stores recording favorable increase in subscriptions and transaction volume
- Plan to introduce multi-device support from August 2012

#### dmarket





Unlimited access to over 5,000 video titles for a flat monthly rate of ¥525

No. of subs topped 2.0 million on July 21, 2012



Distributes approx. 43,000 popular titles from various publishers



Acquired approx. 50,000 subs after "Music Store Selection" launch in July 2012
Offering unlimited access to selected 50 programs from approx. 1 million songs for ¥315/month.



Introduces selected applications that are fun and convenient from Google Play



ANIME Store

Acquired approx. 40,000 subs after service launch in July 2012. Unlimited access to approx. 500 titles, 8,000 episodes of ANIME content for ¥420/month

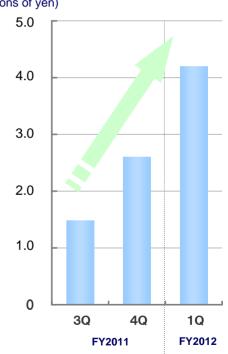
#### New stores to be added in the future

**Gaming** 

Shopping

• • •

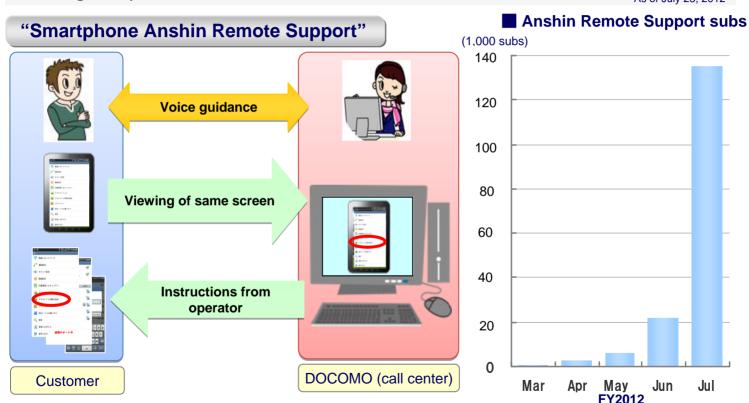
### **Growth of dmarket transactions** (Billions of yen)



- FY20
  - FY2012/1Q Financial Results Highlights
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### **Expanded Use of "Smartphone Anshin Remote Support"**

- No. of subs topped 130,000\*. All 2012 summer models are compatible with the service
- Aim to facilitate migration to smartphones by eliminating user's concerns about handset settings or operations



¥420/month (Discounted to ¥126/month if subscribed together with Mobile Phone Protection & Delivery service)



### "docomo Anshin Scan" Functional Enhancement (Safe Browsing)

- Started providing safe browsing function as functional enhancement of "docomo Anshin Scan" service from May 2012
- In addition to existing virus detection, the service reduces the risk of phishing scams or one-click fraud, to offer enhanced safety and security for use of smartphones

#### "docomo Anshin Scan"



Issues "alarm warning" (existing feature) to reduce risk of virus contamination

Displays an alarm screen, to reduce risk of phishing scams, one-click fraud, etc.

¥210/month (Free of charge through Sept. 30, 2012)



### docomo Wi-Fi: Improved Convenience

- Increased no. of access points to 14,200, approx. 1.5 times the level as of Mar. 31, 2012
- Accelerate area construction, aiming to complete roll-out of cumulative 70,000 spots by Sept. 30 and 120,000-150,000 spots by Mar. 31, 2013
- Improved ease of use through provision of "docomo Wi-Fi Kantan Access" application

#### **Increased access points**

(1,000 spots)



docomo Wi-Fi Kantan Access app

- No need to input user ID/password each time
- Switch ON/OFF just by clicking screen icon
- Initial settings to be simplified further (Planned for late July 2012)









Service available in outlets with "docomo Wi-Fi" sticker

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  - Pioneering new business areas with strategic partners and reinforcement of overseas business

### Actions in New Business Areas (1) (Media/Content)

- NOTTV subs reached 95,000\*.
   NOTTV subscription rate among users purchasing a compatible handset at docomo Shops inside service coverage: Over 60%
- No. of compatible models increased to 7 with the addition of 2012 summer handsets (5 models). Both content and coverage are expanding steadily

   \*As of July 25, 2012

#### **NOTTV**



Coverage expansion (Planned)

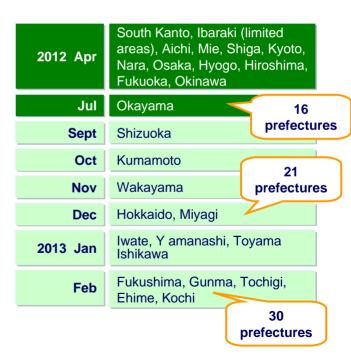
- Broadcast "London Olympics"
- Exclusive broadcast of new episode of "Odoru-Daisosasen"



- Coverage of Japan's largest summer music festival, "SkyPerfect TV Presents FUJI ROCK FESTIVAL '12"
- Aired "Shini-kare" a drama commemorating opening of NOTTV broadcast station



●Enrichment of "storage-type" broadcast



### **Actions in New Business Areas (2) (Commerce)**

- Acquired additional shares in Tower Record Japan—a powerful brand in the music industry—to turn it into a subsidiary
- Accelerate entry in commerce business, e.g., the fast growing online CD/DVD sales, etc.

#### **Commerce Business**

#### Radishbo-ya Co., Ltd.

(Home food delivery)

- Management participation dispatching 3 management team members from May 2012
- · Linkage with "dmarket" under study
- Plan to preinstall in smarthones application for registration/introduction to food delivery service

#### Oak Lawn Marketing, Inc.

(Home shopping service provider

 3 straight years of revenue growth due to contribution of sales via mobile devices/PCs (accounting for 15% of FY2011 sales)



#### **Turned into subsidiary in July 2012**

**Tower Records Japan, Inc.** 

(CD/DVD sales business)

- Investigating ways to link CD/DVD sales, etc. with dmarket
- Revenue contribution: Approx. ¥50.0 billion

**TOWER RECORDS** 

#### **DOCOMO Insight Marketing, Inc.**

(Research business)



\* Joint venture with Intage, Inc.

### **Actions in New Business Areas (3) (Medical/Healthcare)**

- In July 2012, established docomo Healthcare, Inc., a joint venture with Omron Healthcare which has a strong track record in health business, eying full-scale take-off of healthcare service market. Aim to achieve approx. ¥10.0 billion in revenues in 5 years
- Plan to launch new health-support services within FY2012, integrating existing services of both companies

#### docomo Healthcare

Existing healthcare services of two companies

### i Bodymo.

Health support service

#### docomo

#### HEALTHCARE

Health management, disease prevention service

#### ラダとあなたの新しい会話、始まる Wellness**LINK**

**Health management** service provided by Omron

> Over 1 million subscribers

#### **Exercise support**



#### Diet support



#### Weight reduction



#### Jogging



#### Basal body temperature



#### Sleep analysis Lifestyle-related disease





#### Blood pressure



#### Medical diary



#### Life-long healthcare data

















Body composition Active mass scale meter

Thermometer Sleep meter manometer



### Actions in New Business Areas (4) (Aggregation/Platform)

- Conducted TOB for acquisition of shares in Buongiorno S.p.A, one of Europe's largest mobile service providers
- Completed investment for establishment of joint venture with Baidu, China's leading Internet search service provider
- Promoted platform business for global-scale content distribution

**Expansion of service platform business** 





#### Strategic Partnerships with Overseas Carriers

- Created a structure for collaboration with overseas carriers/platform providers for the provision of global M2M services
- Capture multinational clients and provide one-stop solutions through the cooperation with CONEXUS Mobile Alliance and Vodafone group in the areas of enterprise marketing and international roaming, etc.

**Global M2M platform** 

**CONEXUS-Vodafone cooperation** 



Entered into basic agreement for cooperation for global M2M service deployment

Customer base of 350 million+

Customer base of 400 million



Strategic partnership for mobile

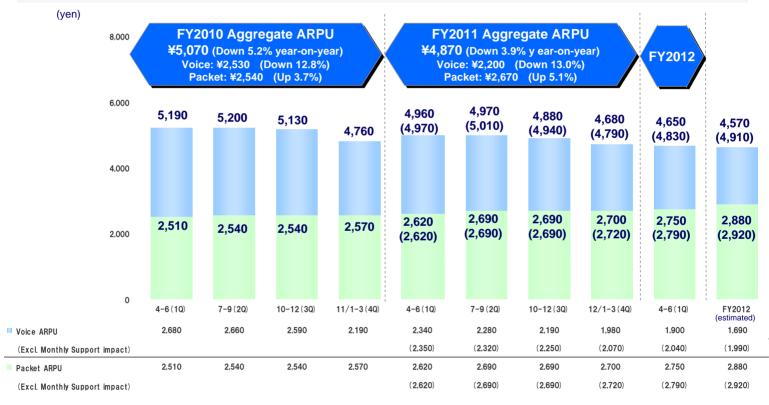
Cooperation for enterprise marketing, international roaming, etc.

# docomo

## **Appendices**

#### **Aggregate ARPU**

- FY2012/1Q (three-months) aggregate ARPU: ¥4,650 (Down 6.3% year-on-year)
- Packet ARPU increased by ¥130 (5%) year-on-year



<sup>◆</sup> Numbers in parentheses indicate the ARPU amounts excluding the impact of Monthly Support discounts

<sup>◆</sup> For an explanation on ARPU, please see slide "Definition and Calculation Methods of MOU and ARPU" in this document

#### MOU

• FY2012/1Q (three months) MOU: 119 minutes (Down 6.9% year-on-year)



<sup>◆</sup> For an explanation of MOU, please see "Definition and Calculation Methods of MOU and ARPU" in this document



#### 50%-OFF Monthly Charge Discount Plans/"Value Plan"

- Subscription rate of billing plans offering 50% discount on basic monthly charge grew to approx. 80%
  - → Negative revenue impact became insignificant
- Growth of "Value Plan" subs has slowed after topping 45.00 million (Over 70% subscription rate)



(Selection rate: %)

100%

90%

80%

70%

60%

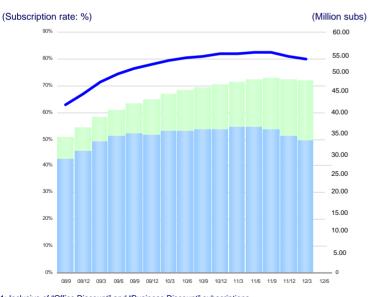
50%

40%

30%

20%

10%



08/9 08/1209/3 09/6 09/9 09/1210/3 10/6 10/9 10/1211/3 11/6 11/9 11/1212/3 12/6

75%

(Million subs)

50.00

45.00

40.00

35.00

30.00

25.00

20.00

15.00

10.00

5.00

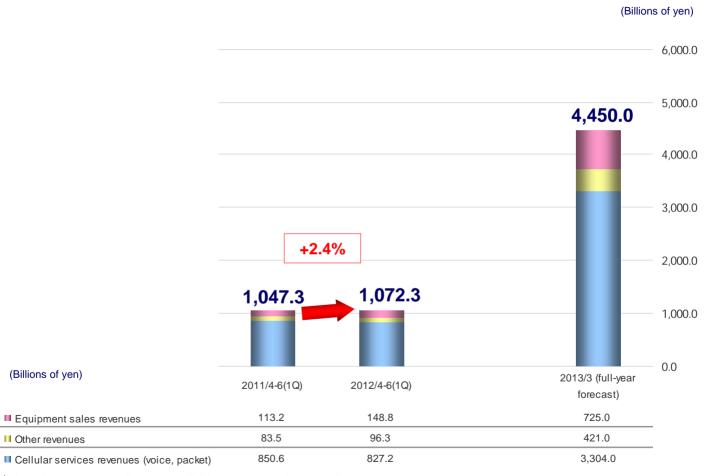
<sup>\*3:</sup> Percentage of users who chose "Value Course" among total users who purchased a handset using new handset purchase methods

<sup>\*1:</sup> Inclusive of "Office Discount" and "Business Discount" subscriptions

<sup>\*2: &</sup>quot;Fami-wari MAX 50", "Hitoridemo Discount 50%", "Business Discount 50" and "Office-wari MAX 50"

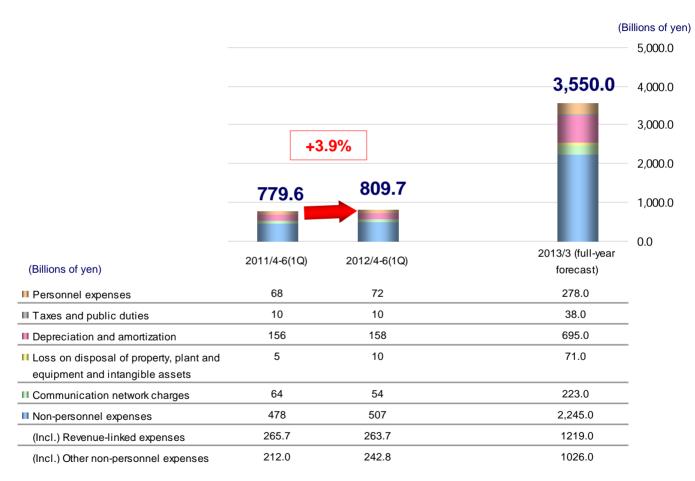
### **Operating Revenues**





#### **Operating Expenses**

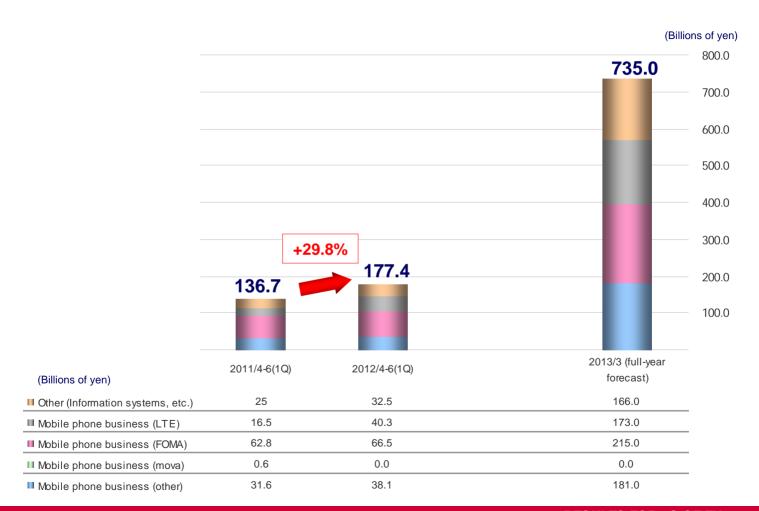




<sup>\*</sup>Revenue-linked expenses: Cost of equipment sold + commissions to agent resellers + cost of docomo point service



### **Capital Expenditures**





#### **Operational Results and Forecasts**

					2011/6 (1)	2012/6 (2)	Changes (1) → (2)	2013/3 (Full-year forecast)
	Number of subscriptions (thousands) *			(thousands) *	58,415	60,396	+1,981	62,930
	FOMA				57,324	57,079	-245	52,640
	Xi				121	3,317	+3,195	10,290
	i-mode				47,450	40,336	-7,114	34,170
	sp-mode				3,296	11,469	+8,173	19,130
		Communication module services		2,030	2,457	+427	2,780	
ဂ	Handsets sold (thousands)		Total handsets sold		4,645	5,167	+522	23,800
l ell			Xi	New	97	464	+366	-
la				Replacement	1	686	+685	-
Cellular Phone				Other	0	48	+48	-
		without involving sales by DOCOMO)		New	1,161	1,140	-22	-
			FOMA	Migration	208	4	-204	-
				Other	3,176	2,826	-350	-
	Churn rate (%)				0.49	0.74	+0.25points	-
	ARPU (yen)				4,960	4,650	-310	4,570
	Voice ARPU (yen) Packet ARPU (yen)				2,340	1,900	-440	1,690
					2,620	2,750	+130	2,880
	MOU (minutes)				128	119	-9	-

<sup>\*</sup> Data for first quarter (Apr-Jun) of the fiscal year ended March 31, 2012 include numbers for mova service that was terminated on March 31, 2012

<sup>◆</sup> For an explanation of MOU and ARPU, please see "Definition and Calculation Methods of MOU and ARPU" in this presentation

#### **Definition and Calculation Methods of MOU and ARPU**

#### ◆ ARPU (Average monthly Revenue Per Unit):

Average monthly revenue per unit, or ARPU, is used to measure average monthly operating revenues attributable to designated services on a per subscription basis. ARPU is calculated by dividing various revenue items included in operating revenues from our wireless services, such as basic monthly charges, voice communication charges and packet communication charges, from designated services which are incurred consistently each month, by the number of active subscriptions to the relevant services. Accordingly, the calculation of ARPU excludes revenues that are not representative of monthly average usage such as activation fees. We believe that our ARPU figures provide useful information to analyze the average usage per subscription and the impacts of changes in our billing arrangements. The revenue items included in the numerators of our ARPU figures are based on our U.S. GAAP results of operations. This definition applies to all ARPU figures herein.

- ◆ Aggregate ARPU: Voice ARPU + Packet ARPU
  - Voice ARPU: Voice ARPU-related revenues (basic monthly charges, voice communication charges) / No. of active subscriptions
  - ◆ Packet ARPU: Packet ARPU-related revenues (basic monthly charges, packet communication charges) / No. of active subscriptions
- ◆ MOU (Minutes of Use): Average monthly communication time per subscription.
- Active Subscrptions Calculation Methods:

Sum of No. of active subscriptions for each month ((No. of subscriptions at the end of previous month + No. of subscriptions at the end of current month) / 2) during the relevant period

Note: Subscriptions and revenues for Communication Module service, Phone Number Storage and Mail Address Storage service are not included in the ARPU and MOU calculations.

## Reconciliation of the Disclosed Non-GAAP Financial Measures to the Most Directly Comparable GAAP Financial Measures

EBITDA and EBITDA margin	Billions of yen		
	Three months ended June 30, 2011	Three months ended June 30, 2012	
a. EBITDA	¥ 427.1	¥ 425.1	
Depreciation and amortization	(155.8)	(157.5)	
Loss on sale or disposal of property, plant and equipment	(3.6)	(5.0)	
Operating income	267.7	262.6	
Other income (expense)	2.5	2.2	
Income taxes	(109.4)	(102.0)	
Equity in net income (losses) of affiliates	(2.2)	(0.8)	
Less: Net (income) loss attributable to noncontrolling interests	0.1	2.4	
b. Net income attributable to NTT DOCOMO, INC.	158.7	164.3	
c. Operating revenues	1,047.3	1,072.3	
EBITDA margin (=a/c)	40.8%	39.6%	
Net income margin (=b/c)	15.2%	15.3%	

Note: EBITDA and EBITDA margin, as we use them, are different from EBITDA as used in Item 10(e) of regulation S-K and may not be comparable to similarly titled measures used by other companies.

ii. ROCE after tax effect	Billions of yen		
	Three months ended June 30, 2011	Three months ended June 30, 2012	
a. Operating income	¥ 267.7	¥ 262.6	
<ul> <li>b. Operating income after tax effect {=a*(1-effective tax rate)}</li> </ul>	158.5	162.6	
c. Capital employed	5,304.9	5,346.3	
ROCE before tax effect (=a/c)	5.0%	4.9%	
ROCE after tax effect (=b/c)	3.0%	3.0%	

Notes: Capital employed = Two period ends average of (NTT DOCOMO, INC. shareholders' equity + Interest bearing liabilities)

Interest bearing liabilities = Current portion of long-term debt + Short-term borrowings + Long-term debt

Interest bearing liabilities = Current portion of long-term debt + Short-term borrowings + Long-term debt

The effective tax rate for the three months ended June 30.2011 was 40.8%.

The effective tax rate for the three months ended June 30,2012 was 38.1%.

#### iii. Free cash flows excluding irregular factors and changes in investments for cash management purposes

	Billion	Billions of yen	
	Three months ended June 30, 2011	Three months ended June 30, 2012	
Free cash flows excluding irregular factors and changes in investments			
for cash management purposes	¥ 82.5	¥ (30.1)	
Irregular factors (1)	=	(13.0)	
Changes in investments for cash management purposes(2)	(169.7)	159.9	
Free cash flows	(87.2)	116.8	
Net cash used in investing activities	(359.4)	(56.9)	
Net cash provided by operating activities	272.2	173.7	

Note: (1) Irregular factors represent the effects of uncollected revenues due to a bank closure at the end of the fiscal period.

<sup>(2)</sup> Changes in investments for cash management purposes were derived from purchases, redemption at maturity and disposals of financial instruments held for cash management purposes with original maturities of longer than three months.



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