

**IR Presentation** 

September 2014



## **1. Selected Financial/ Operational Data**



## 2. Progress of Actions Undertaken

## **Selected Financial Data**

(Billions of yen)	FY2013 Full year (1)	FY2014 Full-year forecast (2)	Changes $(1) \rightarrow (2)$	FY2013 Apr-Jun (3)	FY2014 Apr-Jun (4)	Changes (3)→(4)
Operating revenues	4,461.2	4,590.0	+128.8	1,113.6	1,075.3	-38.3
Operating expenses	3,642.0	3,840.0	+198.0	866.1	865.7	-0.4
Operating income	819.2	750.0	-69.2	247.5	209.6	-37.8
Net income attributable to NTT DOCOMO, INC.	464.7	480.0	+15.3	158.0	136.4	-21.6
EBITDA margin (%) <sup>*1</sup>	35.2	32.7	-2.5	37.8	36.0	-1.8
Capital expenditures	703.1	690.0	-13.1	145.4	148.5	+3.1
Free cash flow *1*2	257.2	280.0	+22.8	16.8	-24.1	-40.8

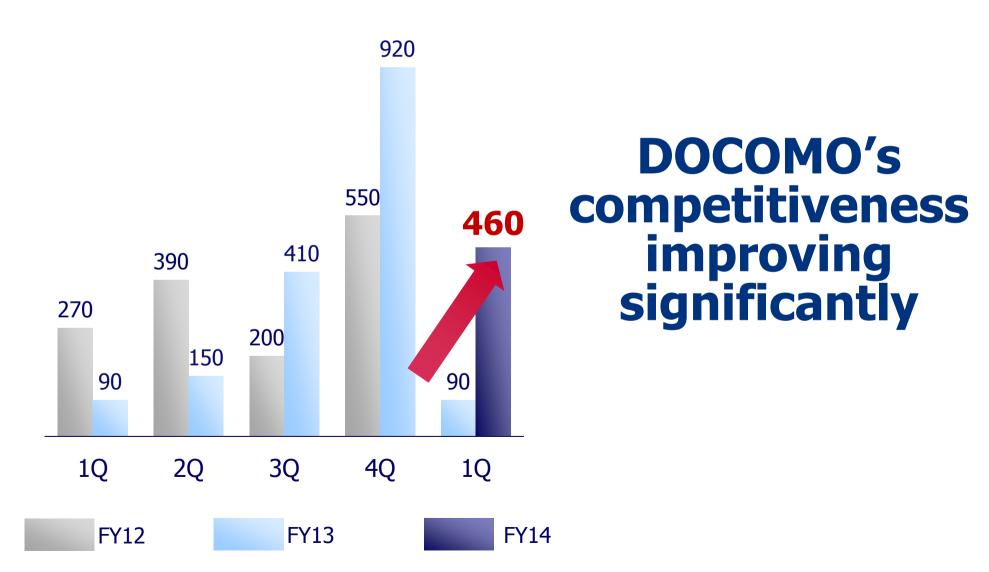
\*1: For an explanation of the calculation processes of these numbers, please see the reconciliations to the most directly comparable financial measures calculated and presented in accordance with U.S. GAAP and the IR page of our website, <u>www.nttdocomo.co.jp</u>

\*2: Adjusted free cash flow excludes the effects of uncollected revenues caused by bank holidays at the end of the fiscal term or the of transfer of recievables of telephone charges to NTT FINANCE CORPORARION, and changes in investments for cash management purposes with original maturities of longer than three months.

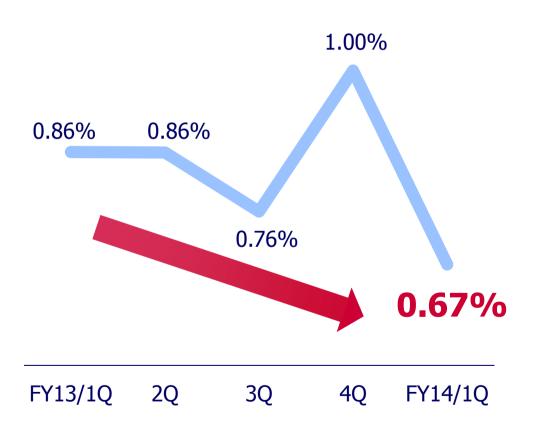
U.S. GAAP

#### **Net Additions**

(1,000 subs)



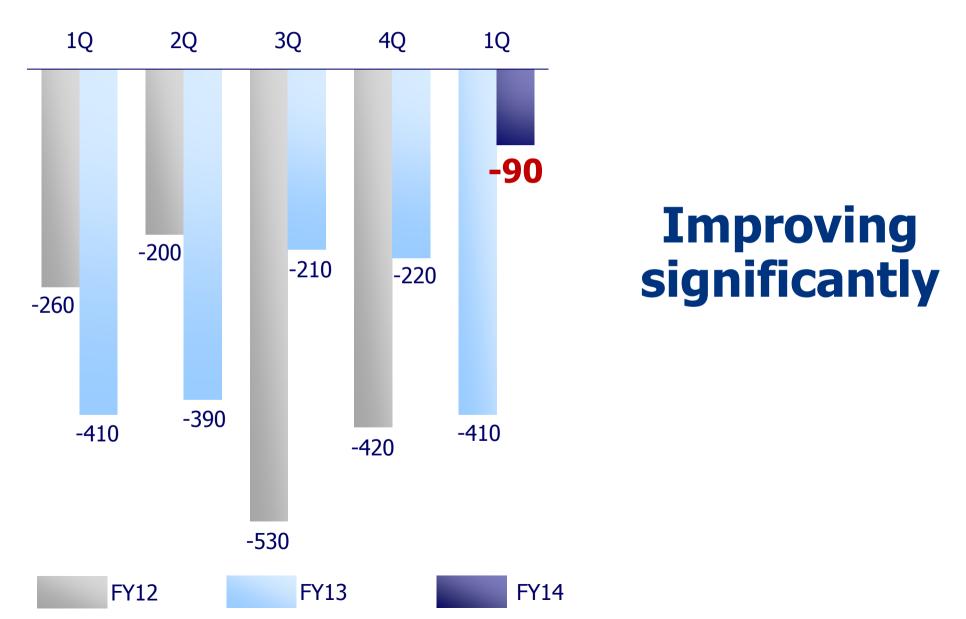
#### **Churn Rate**



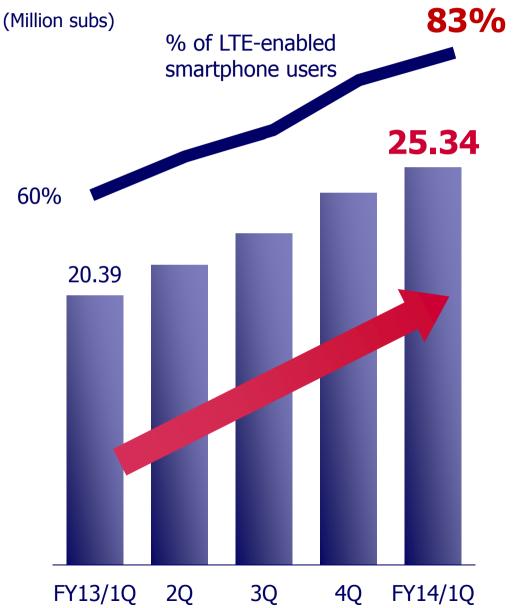
Trend of improvement driven by young users

## **MNP Performance**

(1,000 subs)



## **Smartphone Users**

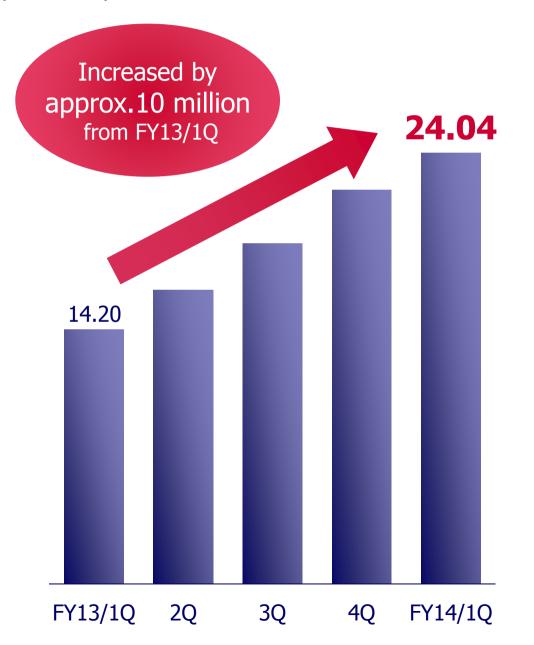


#### **Smartphone users: Topped 25 million**

% of LTE smartphones: Over 80% of total

## **LTE Subscriptions**

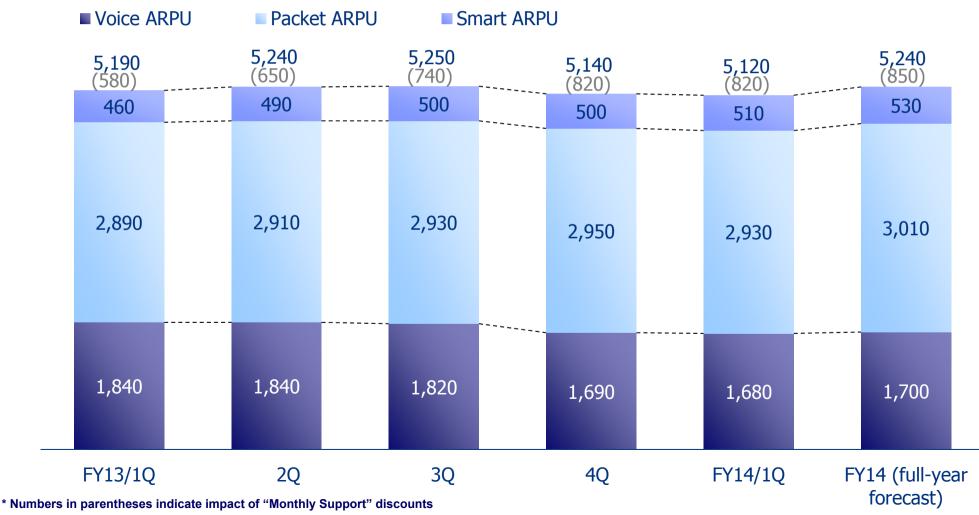
(Million subs)



# Grew to over 24 million



#### Aim to boost packet & smart ARPU even further



Smart ARPU is not impacted by "Monthly Support" discounts

ARPU data contained in this document are calculated based on the new ARPU definition

◆ For an explanation on ARPU, please see slide "Definition and Calculation Methods of ARPU and MOU " in this document

(Yen)



## 1. Selected Financial/ Operational Data



## 2. Progress of Actions Undertaken

## FY2014: Planned Actions

## Actions for establishing a growth track

Aggressively promote the new billing plan toward new growth of mobile business

Step up smartphone sales and stimulate demand for multi-device ownership to boost packet revenues

Enrich service portfolio to differentiate ourselves from the competition and expand new businesses

Install another 40,000 LTE base stations to construct the strongest LTE network

Move ahead with business structure reform and reconstruction to realize strategic shift of resources

## New Billing Plan Novel billing plan developed in anticipation of future needs

#### "Kake-hodai & Pake-aeru"

- Applicable to smartphones, mobile phones and M2M devices-



## **New Billing Plan**

## **Toward new growth of mobile business**

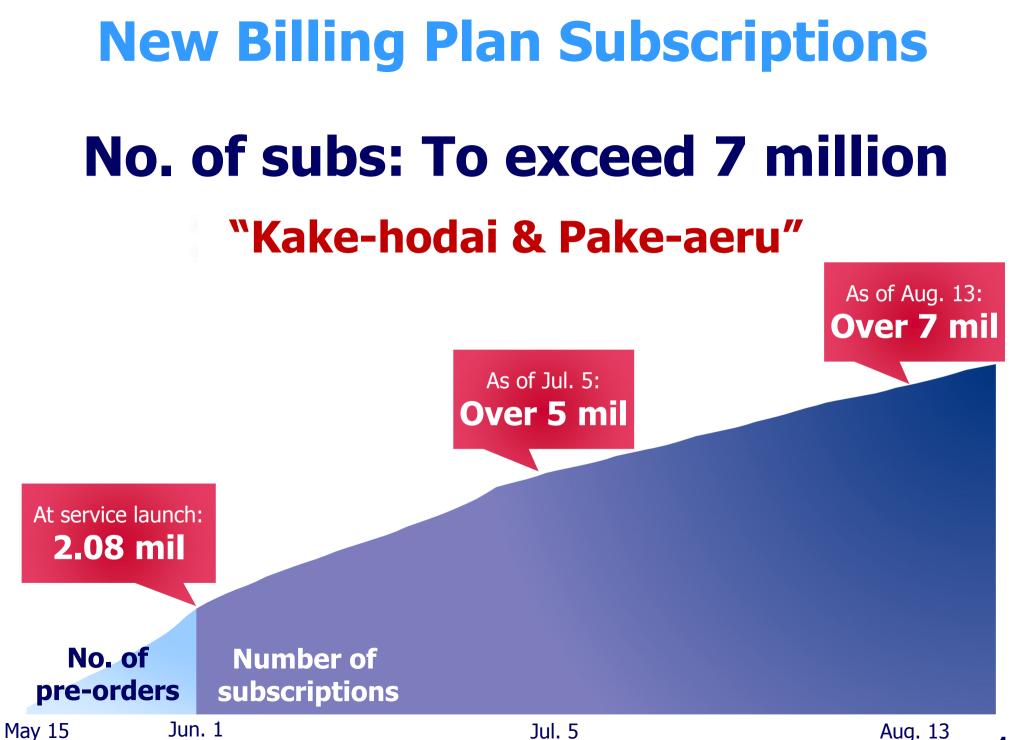
#### "Kake-hodai & Pake-aeru"

Promote packet usage

Stimulate voice communication

Expand subscriber base

Optimize handset sales expenses





#### Japan's first premium-quality voice service Launched June 24, 2014



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**AQUOS ZETA** 

SH-04F

Combined sales of 5 VoLTE-enabled models: Approx. 950,000 units\*



GALAXY S5 Xperia <sup>™</sup> Z2 SC-04F SO-03F



AQUOS PAD SH-06F



ARROWS NX F-05F



Xperia <sup>™</sup> Z2 Tablet SO-05F

> Compatibility to be introduced late Sept



#### **Stimulating demand for a second mobile device**

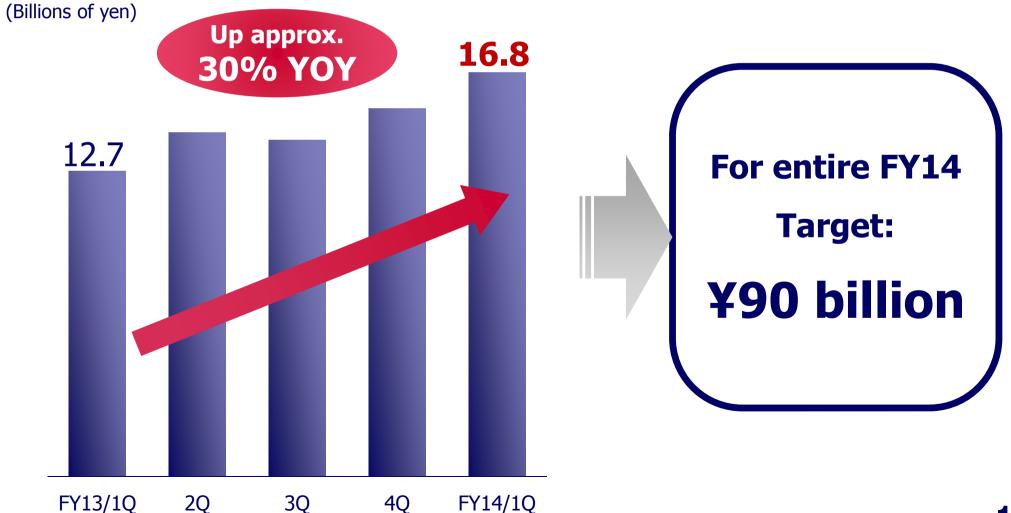


1GB free bonus packets to iPad subs



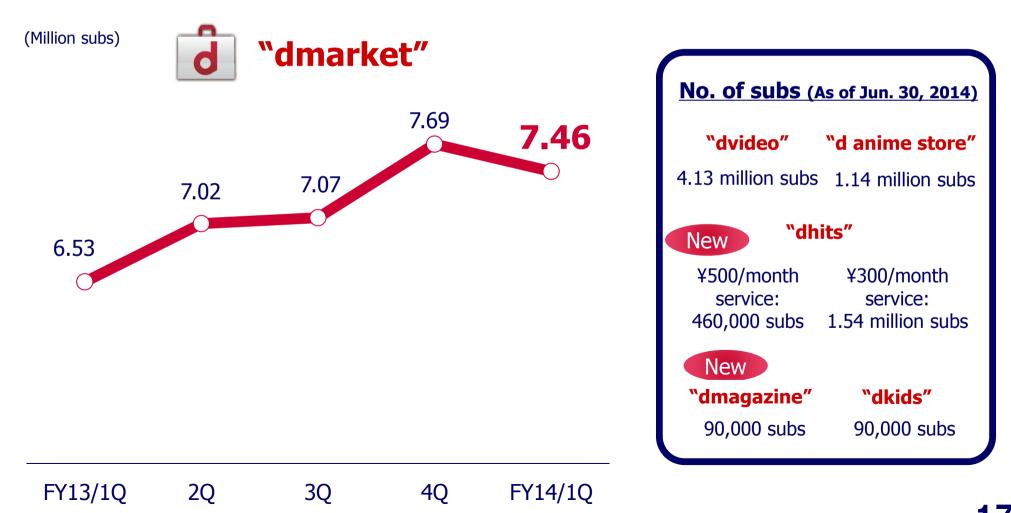
## **Total "dmarket" Transactions**

## **Growing steadily**



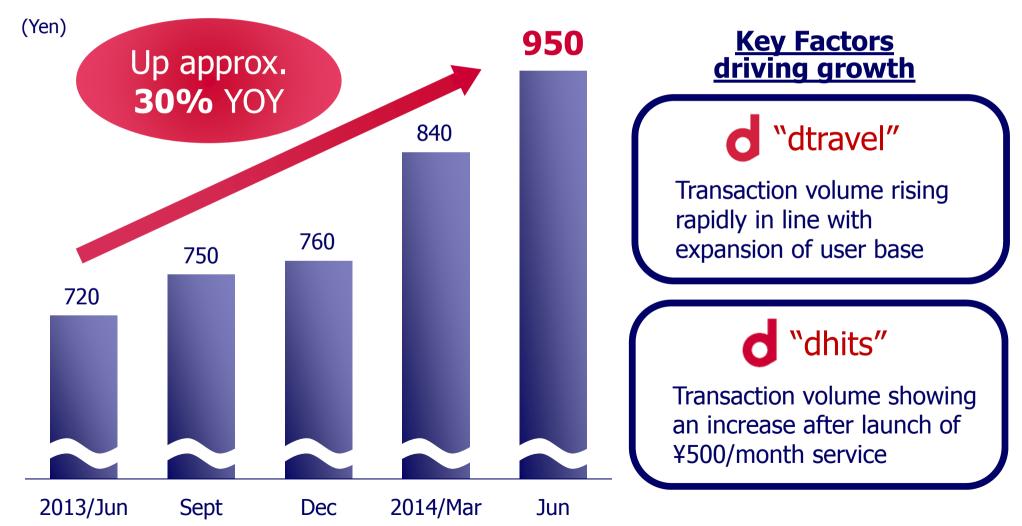
# "dmarket" Subscriptions

#### **Aim for further increase**



#### Historical Growth of "dmarket" Usage Per Subscriber

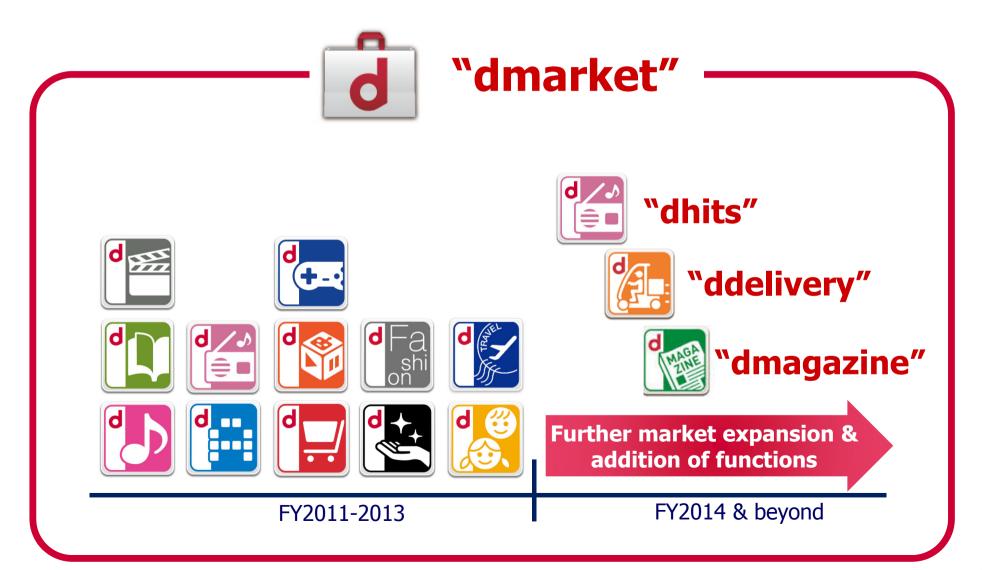
#### Subscribers' usage growing steadily



\* "dmarket" usage per subscriber herein is calculated excluding consumption tax ("dmarket" usage per subscriber in the presentation materials for FY2013/1-3Q results dated Jan. 31, 2014 and FY2013 full-year results dated Apr. 25, 2014 was calculated inclusive of consumption tax)

## **Service Enrichment**

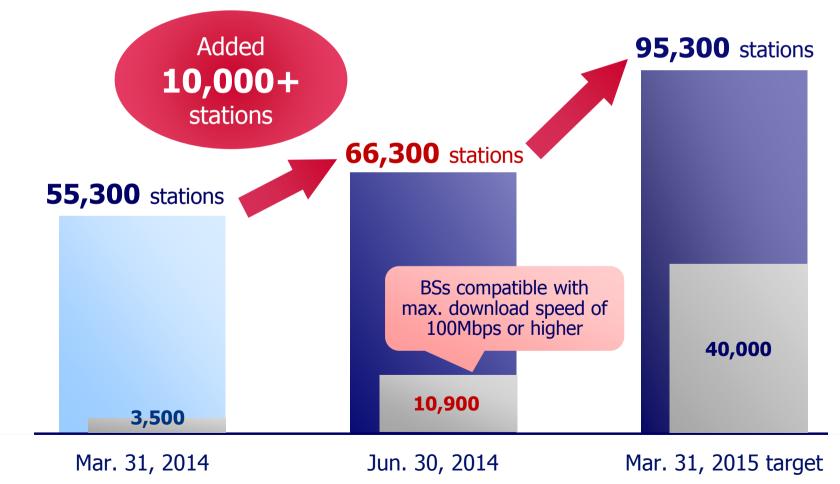
#### Addition of new "dmarket" stores





# LTE base station rollout progressing favorably

#### 225Mbps service (LTE-Advanced ) to start within FY14

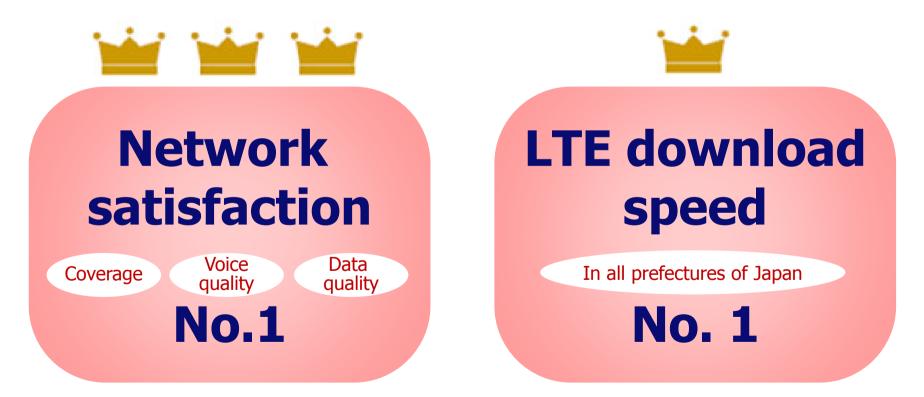


\*The transmission speeds described above are theoretical maximum downlink rates as specified in the technical standard. The actual rate may vary depending on the propagation conditions, etc.

## **Network Quality Evaluations**

#### DOCOMO ranked No. 1 in both network satisfaction and download speed

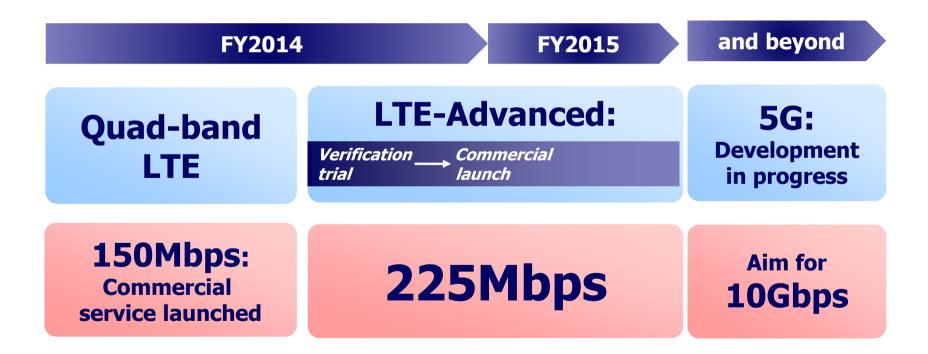
Source: Nationwide surveys on mobile networks by Nikkei BP Consulting



\* No.1 network satisfaction: "Smartphone user satisfaction survey based on actual network usage experience" by Nikkei BP Consulting (Survey period: April 11-22, 2014) \* No.1 LTE data download speed: "3rd nationwide LTE/4G area coverage survey" by Nikkei BP Consulting (Survey period: April 10-May 7, 2014)



#### 225Mbps service : planned for launch within FY2014



## **docomo Shop Evaluation**

#### **Ranked No.1 in "Hospitality Level"**





## **Business Structure Reform/Reconstruction**

#### Launched new organization toward business transformation

Improved customer satisfaction

Optimize group formation
Organization closely tied with community

#### **DOCOMO CS, Inc.**

(Comprising 9 regional companies, established July 1, 2014) döcomo 株式会社ドコモCS Enhanced competitiveness

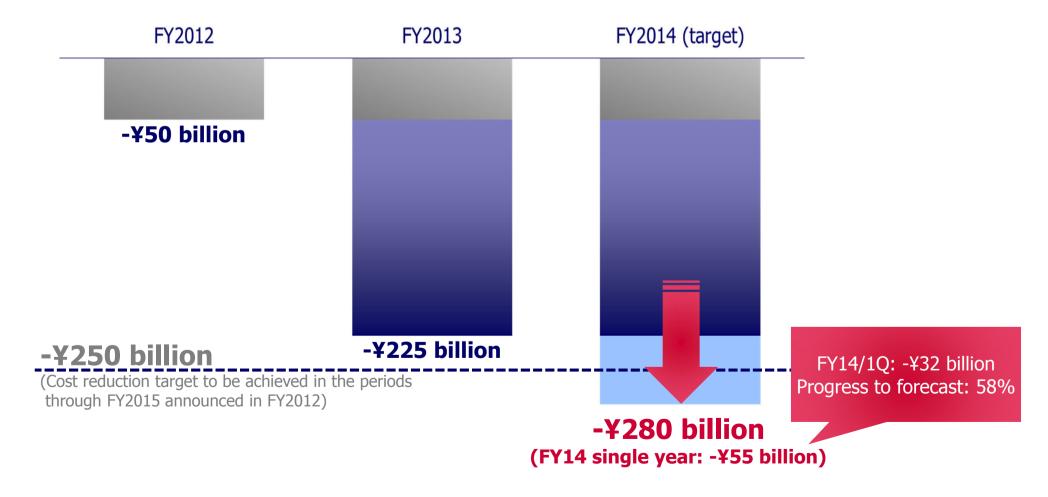
• Shift resources to focus areas

#### Shift 600 people

to new business areas/ corporate marketing

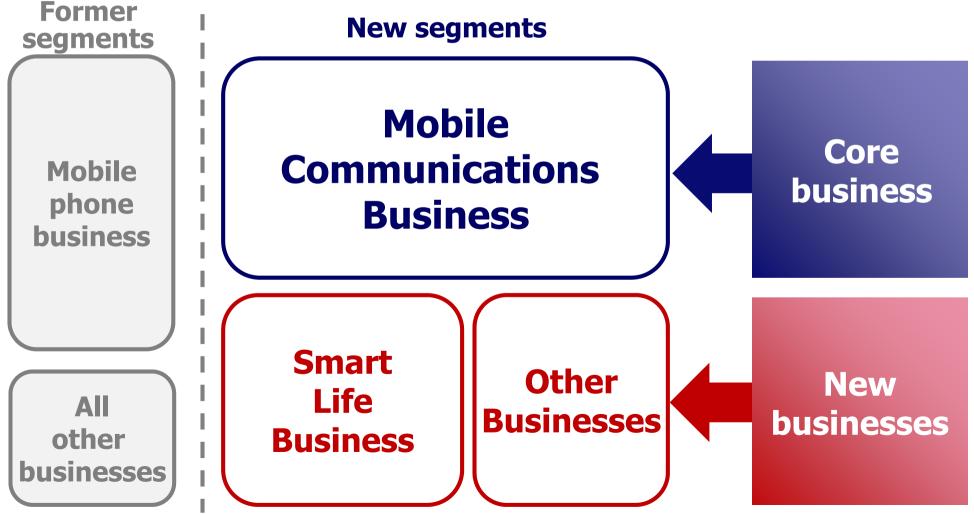
#### **Reinforcement of Management Foundation**

#### Aim for further efficiency improvement

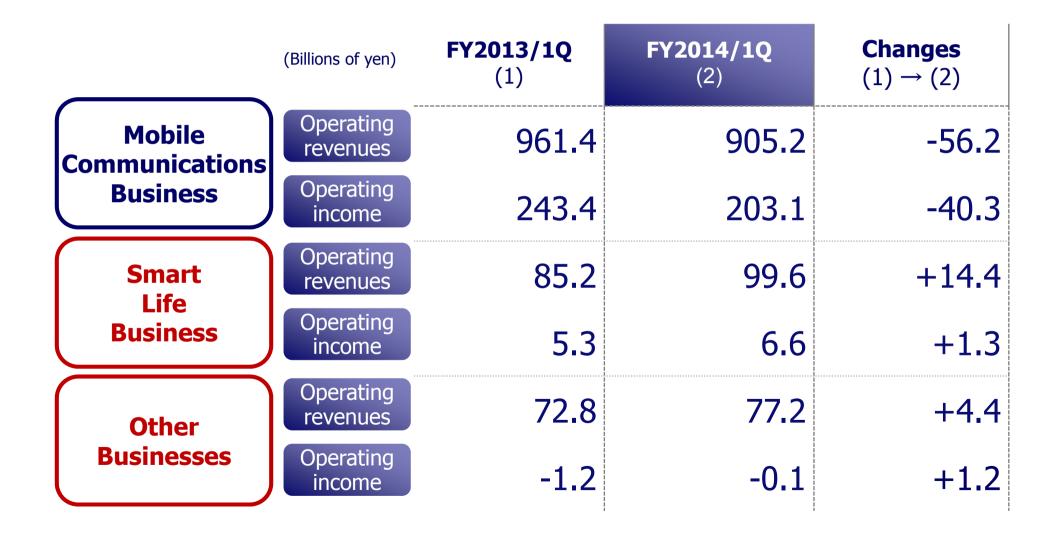


\*Amounts of cost reduction are all in comparison with the level of FY2011 \*The actual and planned numbers represent the cumulative amounts from FY2012

## Change of Reportable Segments Clear presentation of earnings/expenses of new businesses



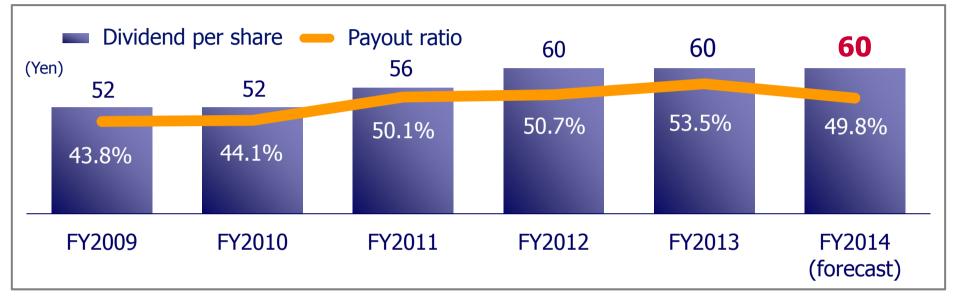
## **Segment Results**



U.S. GAAP

## **Return to Shareholders**

#### Dividend per share



#### Authorized share repurchase framework

(1) Class of shares	: Common stock
(2) Aggregate number of shares to be repurchased	: Up to 320 million shares
(3) Aggregate price of shares to be repurchased	: Up to ¥500 billion
(4) Period for share repurchase	: From April 26, 2014 to March 31, 2015

<sup>\*</sup>Dividend payout ratio for FY2014 is calculated based on the assumption of conducting share repurchase of 320 million shares (upper limit) for 500 billion yen (upper limit) as resolved by the Board of Directors of the Company on April 25, 2014.

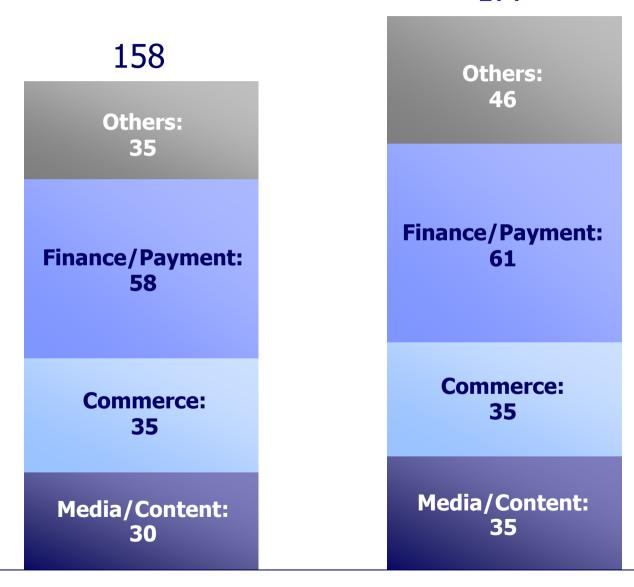
\*The dividend amount takes into account the 1:100 stock split that took effect Oct. 1, 2013



## Appendices

#### **Growth of New Business Revenues** (based on former business area classification) 177

(Billions of yen)

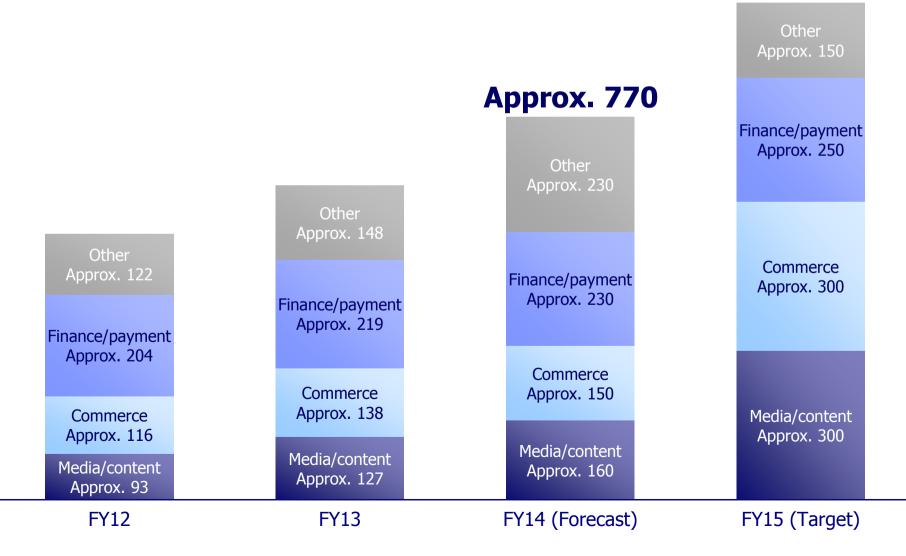


FY14/1Q

#### **Expansion of New Business Revenues** (based on former business area classification)

#### (Billions of yen)

#### Approx. 1,000



#### **Services, etc., Included in New Reportable Segments**

#### **Mobile Communications Business**

#### Mobile communications services

- •Xi services (LTE) •FOMA services (3G)
- Satellite mobile communications services
- International services
- Sales of handset/equipment for each service

#### **Smart Life Business**

"dmarket" (Media/Content, Com	nerce) Finance/Payment services	<b>S</b> Life-Related services
<ul> <li>Video distribution service</li> <li>Music distribution service</li> <li>Electronic book service</li> </ul>	<ul><li>Credit service</li><li>Proxy bill collection etc.</li></ul>	<ul> <li>Cooking studio</li> <li>Health management</li> <li>Medical database</li> </ul>
•Online shopping service etc	Shopping services (Comme	erce) <sup>etc.</sup>
	<ul> <li>Home shopping service</li> </ul>	
	<ul><li>Music software sales</li><li>Food delivery etc.</li></ul>	

#### **Other Businesses**

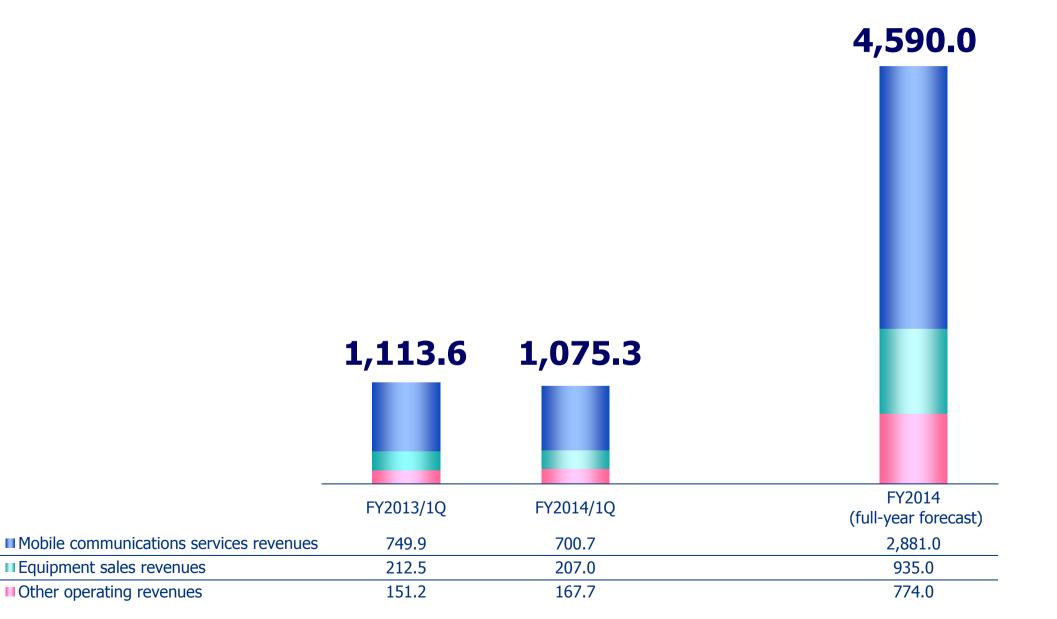
- Mobile Phone protection and delivery services
- •System development/sales/maintenance services etc.

etc.

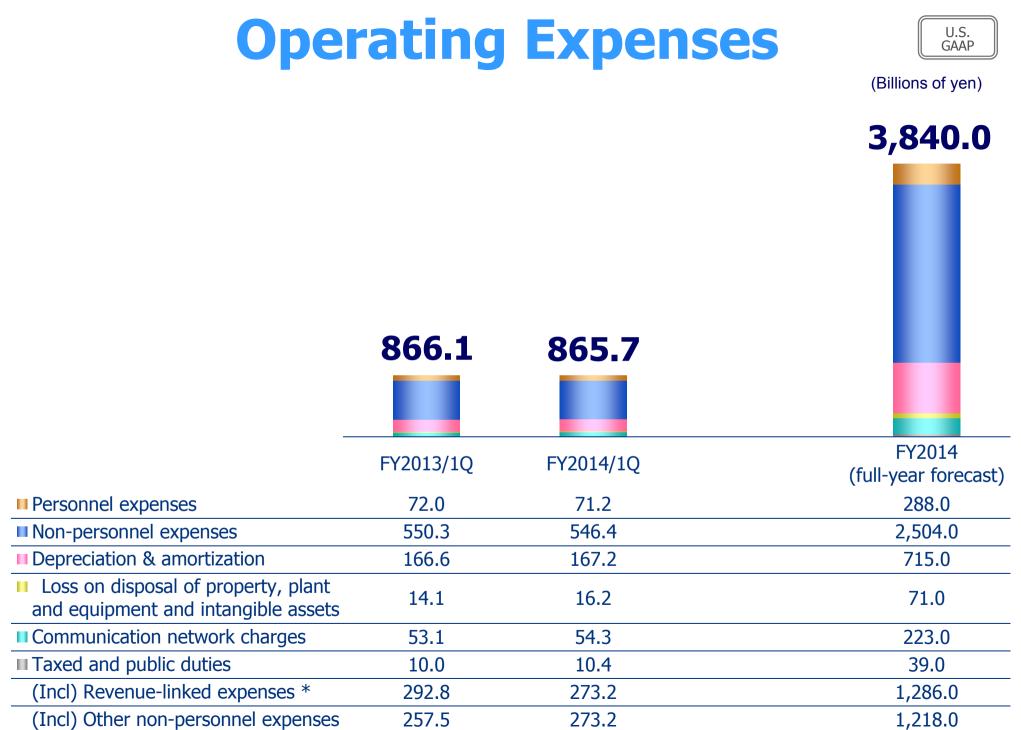




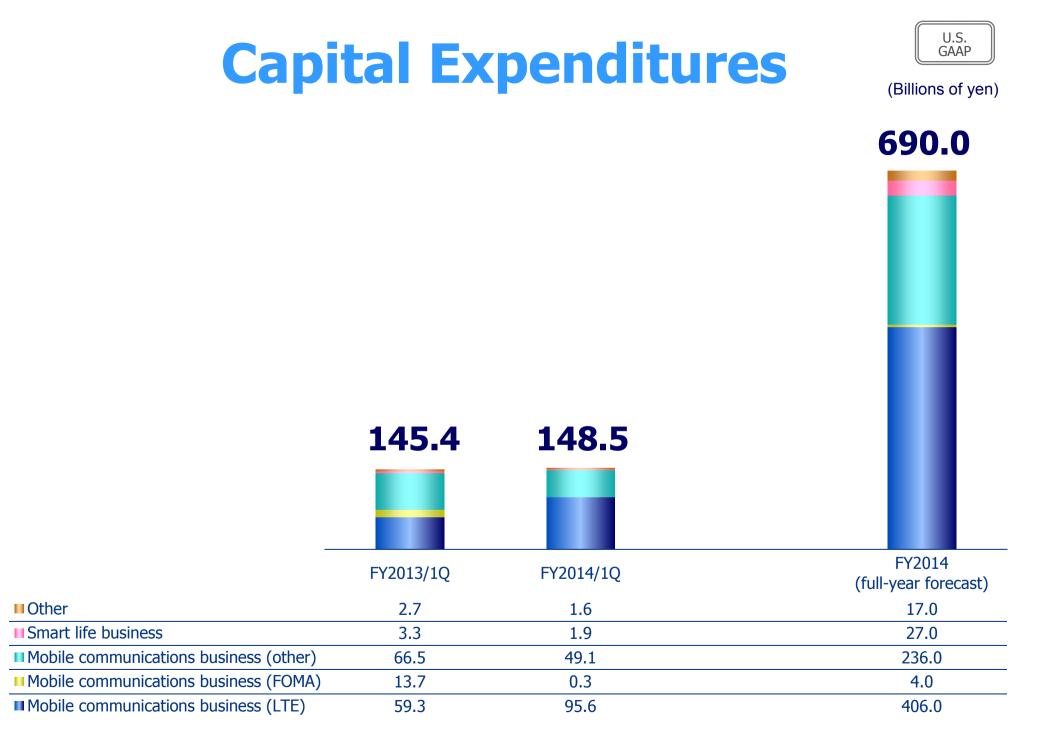




"International services revenues" are included in "Mobile communications services revenues"

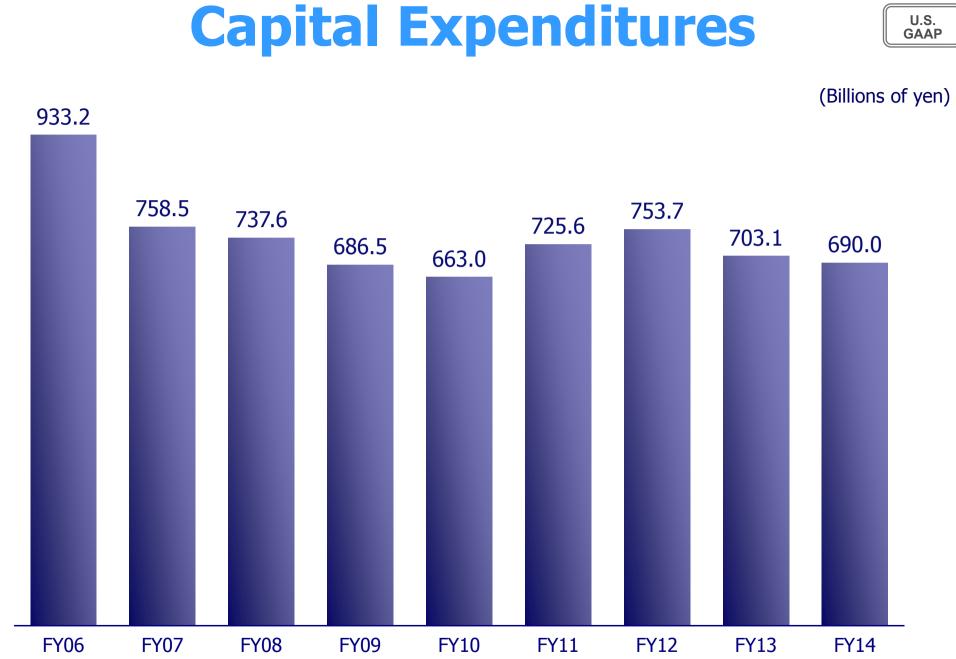


\* Revenue-linked expenses: Cost of equipment sold + commissions to agent resellers + loyalty program expenses



To conform to the change in reportable segments, items contained in the capital expenditures for FY2013/1Q (actual) and FY2014 (full-year forecast) have been reclassified from the former segment presentation.

\* Research and development investments, which had previously been included in "Mobile phone business (LTE)" and "Mobile phone business (FOMA)" are recorded in "Mobile Communications Business (other)"under the new segment reporting structure.



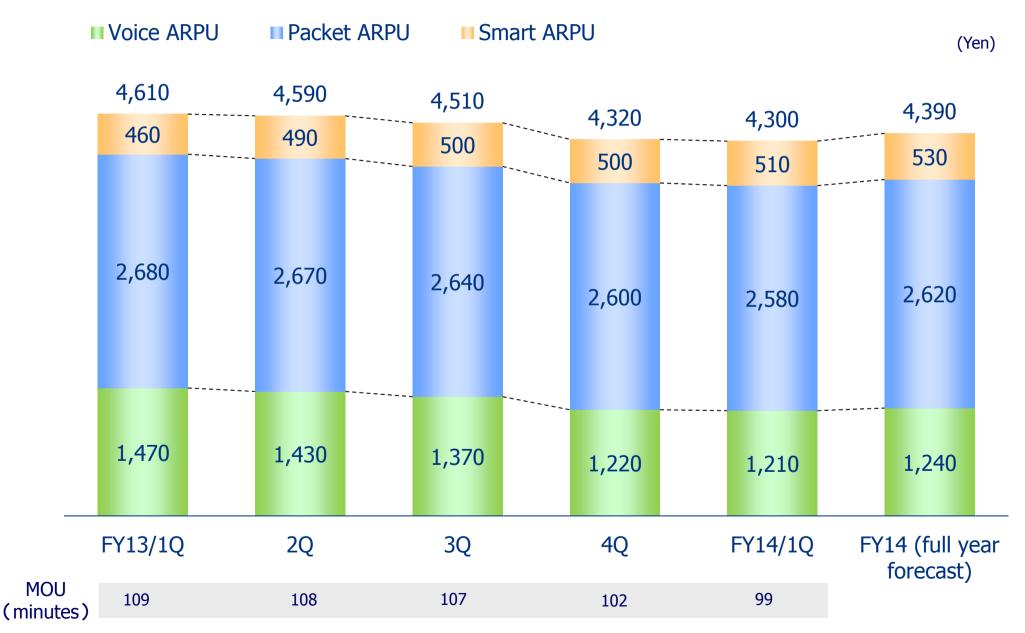
#### **Aggregate ARPU** (Exclusive of "Monthly Support" Impact)



\* Numbers in parentheses indicate impact of "Monthly Support" discounts

Smart ARPU is not impacted by "Monthly Support" discounts
 ARPU data contained in this document are calculated based on the new ARPU definition
 For an explanation on ARPU, please see slide "Definition and Calculation Methods of ARPU and MOU" in this document

#### **Aggregate ARPU/MOU**



◆ ARPU data contained in this document are calculated based on the new ARPU definition

◆ For an explanation on ARPU, please see slide "Definition and Calculation Methods of ARPU and MOU " in this document

## **Key Indicators**

		FY13/1Q	FY14/1Q	FY13/End	FY14/End (forecast)
Profi	tability/efficiency indicators				
	EBITDA (billions of yen)	420.4	386.7	1,572.2	1,499.0
	EBITDA margin (%)	37.8	36.0	35.2	32.7
	Adjusted free cash flow (billions of yen)	16.8	-24.1	257.2	280.0
	ROE (%) *Net income attributable to NTT DOCOMO,INC/shareholders' equity	2.9	2.4	8.4	8.7
	ROCE (%) Operating income before tax/(shareholders' equity+ interest bearing liabilities) *1	4.4	3.6	14.3	13.1
Safe	ety indicators				
	Shareholders' equity ratio (%) *Shareholders' equity/ Total assets	76.5	77.8	75.2	75.0
	Debt ratio (%) *Interest bearing liabilities / shareholders' equity	0.045	0.041	0.041	0.041
	Interest bearing liabilities/EBITDA multiples	-	-	0.15	0.15
Equi	ty value indicators				
	EPS (Yen) *Net income attributable to NTT DOCOMO, INC per share	-	-	112.07	120.4
	PER *Market capitalization/net income	-	-	14.53	-
	PBR *Market capitalization / shareholders' equity	1.2	1.3	1.2	-
	Dividend payout ratio (%)	-	-	53.5	49.8
-	Dividend yield (%) *Annual cash dividend per share/Closing share price at end of period	-	-	3.7	-
	Market capitalization (billions of yen) Closing share price x number of outstanding shares (excluding treasury stocks) as of the end of the fiscal period	6,390.2	7,182.2	6,750.9	-

\* ROE and ROCE are calculated using the average end-of-period shareholders' equity and interest bearing liabilities for the current and previous fiscal periods.

\* The number of Mar. 31, 2015 forecast is calculated based on the assumption of conducting share repurchase of 320 million shares (upper limit) for 500 billion yen (upper limit) as resolved by the Board of Directors of the Company on April 25, 2014.



# docomo

#### Definition and Calculation Methods of ARPU and MOU

#### i. Definition of ARPU and MOU

a. ARPU (Average monthly Revenue Per Unit):

Average monthly revenue per unit, or ARPU, is used to measure average monthly operating revenues attributable to designated services on a per subscription basis. ARPU is calculated by dividing various revenue items included in operating revenues from our mobile communications services and a part of other operating revenues by the number of active subscriptions to our wireless services in the relevant periods. We believe that our ARPU figures provide useful information to analyze the average usage per subscription and the impacts of changes in our billing arrangements. The revenue items included in the numerators of our ARPU figures are based on our U.S. GAAP results of operations.

b. MOU (Minutes of Use): Average monthly communication time per subscription.

#### ii. ARPU Calculation Methods

Aggregate ARPU = Voice ARPU + Packet ARPU + Smart ARPU

- Voice ARPU : Voice ARPU Related Revenues (basic monthly charges, voice communication charges) / No. of active subscriptions
- Packet ARPU : Packet ARPU Related Revenues (basic monthly charges, packet communication charges)

/ No. of active subscriptions

- Smart ARPU : A part of other operating revenues (revenues from content services, proxy bill collection commissions,

mobile phone insurance service, advertising and others) / No. of active subscriptions

#### iii. Active Subscriptions Calculation Methods

Sum of No. of active subscriptions for each month ((No. of subscriptions at the end of previous month + No. of subscriptions at the end of current month) / 2) during the relevant period

Note: Subscriptions and revenues for communication module services, "Phone Number Storage" and "Mail Address Storage" services are not included in the ARPU and MOU calculations.

#### **Reconciliations of the Disclosed Non-GAAP Financial Measures** to the Most Directly Comparable GAAP Financial Measures

i. EBITDA and EBITDA margin	(Billions of		
	Year ended March 31,2014	Three months ended June 30, 2013	Three months ended June 30, 2014
a. EBITDA	¥ 1,572.2	¥ 420.4	¥ 386.7
Depreciation and amortization	(718.7)	(166.6)	(167.2)
Loss on sale or disposal of property, plant and equipment	(34.3)	(6.3)	(9.8)
Operating income	819.2	247.5	209.6
Other income (expense)	13.9	5.0	2.8
Income taxes	(308.0)	(96.1)	(73.5)
Equity in net income (losses) of affiliates	(69.1)	0.3	(3.6)
Less: Net (income) loss attributable to noncontrolling interests	8.8	1.4	1.0
b. Net income attributable to NTT DOCOMO, INC.	464.7	158.0	136.4
c. Operating revenues	4,461.2	1,113.6	1,075.3
EBITDA margin (=a/c)	35.2%	37.8%	36.0%
Net income margin (=b/c)	10.4%	14.2%	12.7%

Note : EBITDA and EBITDA margin, as we use them, are different from EBITDA as used in Item 10(e) of regulation S-K and may not be comparable to similarly titled measures used by other companies.

#### ii. ROCE before tax effect

(Billions of yen)

	Year ended March 31,2014	Three months ended June 30, 2013	Three months ended June 30, 2014
a. Operating income	¥ 819.2	¥ 247.5	¥ 209.6
b. Capital employed	5,748.0	5,648.9	5,878.4
ROCE before tax effect (=a/b)	14.3%	4.4%	3.6%

Notes : Capital employed = Two period ends average of (NTT DOCOMO, INC. shareholders' equity + Interest bearing liabilities) Interest bearing liabilities = Current portion of long-term debt + Short-term borrowings + Long-term debt The effective tax rate for the year ended June 30, 2013 was 38.1%. The effective tax rate for the year ending June 30, 2014 was 35.8%.

#### **Reconciliations of the Disclosed Non-GAAP Financial Measures to the Most Directly Comparable GAAP Financial Measures**

#### iii. Free cash flows excluding changes in investments for cash management purposes

(Billions of yen)

	Year ended March 31,2014	Three months ended June 30, 2013	Three months ended June 30, 2014
Net cash provided by operating activities	¥ 1,000.6	¥ 241.6	¥ 196.5
Net cash used in investing activities	(703.6)	(207.4)	(235.8)
Free cash flows	297.1	34.2	(39.4)
Changes in investments for cash management purposes	39.9	17.4	(15.3)
Free cash flows excluding changes in investments for cash management purposes	257.2	16.8	(24.1)

Notes : Changes in investments for cash management purposes were derived from purchases, redemption at maturity and disposals of financial instruments held for cash management purposes with original maturities of longer than three months.

#### **Special Note Regarding Forward-Looking Statements**

This presentation contains forward-looking statements such as forecasts of results of operations, management strategies, objectives and plans, forecasts of operational data such as the expected number of subscriptions, and the expected dividend payments. All forward-looking statements that are not historical facts are based on management's current plans, expectations, assumptions and estimates based on the information currently available. Some of the projected numbers in this report were derived using certain assumptions that were indispensable for making such projections in addition to historical facts. These forward-looking statements are subject to various known and unknown risks, uncertainties and other factors that could cause our actual results to differ materially from those contained in or suggested by any forward-looking statement. Potential risks and uncertainties include, without limitation, the following:

- (1) Changes in the market environment in the telecommunications industry, such as intensifying competition from other businesses or other technologies caused by Mobile Number Portability, development of appealing new handsets, new market entrants, mergers among other service providers and other factors, or the expansion of the areas of competition could limit the acquisition of new subscriptions and retention of existing subscriptions by our corporate group, or it may lead to ARPU diminishing at a greater than expected rate, an increase in our costs, or an inability to reduce expenses as expected.
- (2) If current and new services, usage patterns, and sales schemes proposed and introduced by our corporate group cannot be developed as planned, or if unanticipated expenses arise the financial condition of our corporate group could be affected and our growth could be limited.
- (3) The introduction or change of various laws or regulations inside and outside of Japan, or the application of such laws and regulations to our corporate group, could restrict our business operations, which may adversely affect our financial condition and results of operations.
- (4) Limitations in the amount of frequency spectrum or facilities made available to us could negatively affect our ability to maintain and improve our service quality and level of customer satisfaction and could increase our costs.
- (5) Other mobile service providers in the world may not adopt the technologies and the frequency bands that are compatible with those used by our corporate group's mobile communications system on a continuing basis, which could affect our ability to sufficiently offer international services.
- (6) Our domestic and international investments, alliances and collaborations, as well as investments in new business fields, may not produce the returns or provide the opportunities we expect.
- (7) Malfunctions, defects or imperfections in our products and services or those of other parties may give rise to problems.
- (8) Social problems that could be caused by misuse or misunderstanding of our products and services may adversely affect our credibility or corporate image.
- (9) Inadequate handling of confidential business information including personal information by our corporate group, contractors and others may adversely affect our credibility or corporate image.
- (10)Owners of intellectual property rights that are essential for our business execution may not grant us a license or other use of such intellectual property rights, which may result in our inability to offer certain technologies, products and/or services, and our corporate group may also be held liable for damage compensation if we infringe the intellectual property rights of others. In addition, the illicit use by a third party of the intellectual property rights owned by our corporate group could reduce our license revenues actually obtained and may inhibit our competitive superiority.
- (11)Events and incidents caused by natural disasters, social infrastructure paralysis such as power shortages, the proliferation of harmful substances, terror or other destructive acts, the malfunctioning of equipment, software bugs, deliberate incidents induced by computer viruses, cyber-attacks, equipment misconfiguration, hacking, unauthorized access and other problems could cause failure in our networks, distribution channels, and/or other factors necessary for the provision of service, disrupting our ability to offer services to our subscribers and such incidents may adversely affect our credibility or corporate image, or lead to a reduction of revenues and/or increase of costs.
- (12)Concerns about adverse health effects arising from wireless telecommunications may spread and consequently adversely affect our financial condition and results of operations.
- (13)Our parent company, NIPPON TELEGRAPH AND TELEPHONE CORPORATION (NTT), could exercise influence that may not be in the interests of our other shareholders.

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